Service Bulletin

TECHNICAL

Subject: **Unable to Reprogram Electronic Brake Control Module (EBCM)**

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	**to**	**from**	**to**		
Chevrolet	Express	2017	2017	VINs listed in the Global Warranty Management / Investigate History link (GWM/IVH)			
GMC	Savana						

Involved Region or Country	North America, Middle East, Israel
Condition	Some technicians may find the EBCM is unable to be reprogrammed.
Cause	This condition may be caused by a software abnormality that prevents the EBCM from being reprogrammed.
Correction	If the EBCM has been validated unable to be reprogrammed and the VIN is listed in the Global Warranty Management / Investigate History link (GWM/IVH), replace the module.

Parts Information

Refer to the Electronic Parts Catalog (EPC) to determine the proper part numbers required for the EBCM, if replacement is required.

Warranty Information

Labor Operation	Description	Labor Time
2410370	Electronic Brake Control Module Replacement	Use Published Labor Operation Time

Service Procedure

Important: Proceed with this Bulletin ONLY if the EBCM cannot be reprogrammed **AND** the Bulletin number is listed in the Global Warranty Management / Investigate History link (GWM/IVH) in the Service Information section.

Refer to *Electronic Brake Control Module Replacement* in SI.

Version	1
Modified	

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.

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