

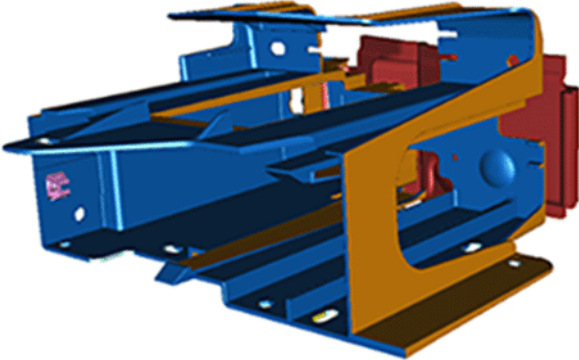


# Service Bulletin

## TECHNICAL

**Subject:** Radio Will Not Turn On or Function

Brand:	Model:	Model Year:		Date Breakpoint:		Engine:	Transmission:
		from	to	from	to		
Buick	Regal	2014	2017	SOP 2014	Prior to March 2, 2017	All	All
Chevrolet	Impala (VIN 1)	2014	2016				
Chevrolet	Impala	2017	2017	SOP 2017	Prior to March 2, 2017		

<b>Involved Region or Country</b>	North America, Korea, Middle East, Israel
<b>Additional Options (RPOs)</b>	Radios - Regal (IO5, IO6), Impala (IO3, IO5, IO6)
<b>Condition</b>	Some customers may comment that the radio will not turn on or function.
<b>Cause</b>	The cause of the condition may be water intrusion into the radio receiver. The original radio bracket did not protect the receiver against HVAC condensation.
<b>Correction</b>	 <p>Replace the radio receiver as normal AND update the radio bracket assembly to the new part number listed in the Parts Information table.</p>

## Parts Information

Description	Part Number	Qty
BRACKET ASM-RDO (Regal)	84042009	1
BRACKET ASM-RDO (Impala)	84110678	

Version	1
Modified	

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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