



Bulletin No.: 17-NA-018

Date: Apr-2017

Service Bulletin

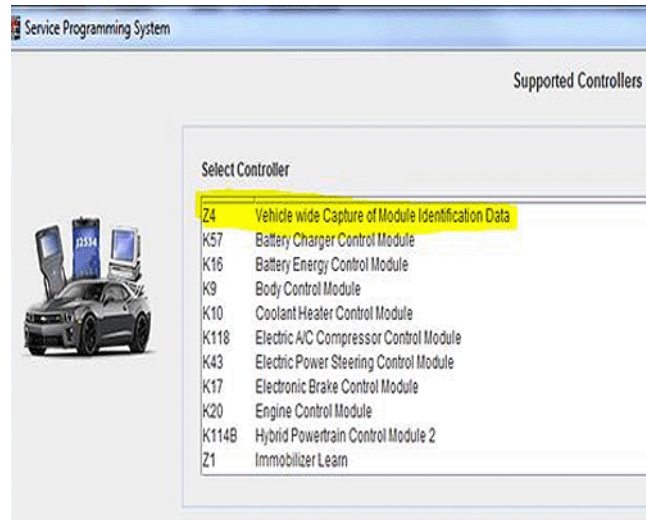
INFORMATION

Subject: OnStar, HVAC and/or Radio Inoperative

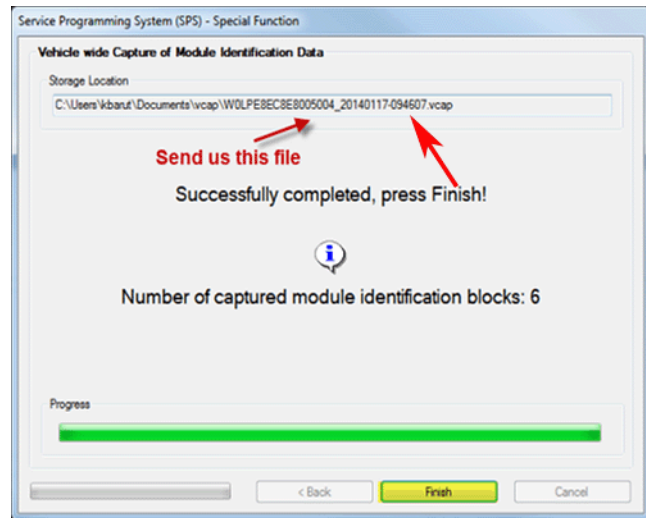
Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Spark	2014	2014				

Involved Region or Country	North America
Condition	Some customers may comment on the Onstar, HVAC and/or radio being inoperative.
Cause	This condition may be caused after reprogramming the BCM and/or performing Recall 13434 in which the battery saver relay will not power up.

Correction



Contact Techline at 1-800-828-6860 (English) or 1-800-503-3222 (French) and have the Z4 Vehicle wide Capture of Module Identification Data (VCAP) available for further instructions.



After the message, save the VCAP file and send.

Version	2
Modified	April 25, 2017 – Revised to include an additional graphic and text in the Correction.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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