

Bulletin No.: 16-NA-166

Date: Apr-2017

Service Bulletin

INFORMATION

Subject: Information on Normal Characteristic of Outside Rearview Mirror (OSRVM) Travel and/or Noise

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Malibu (VIN Z)	2016	2016			All	All
Chevrolet	Malibu	2017	2017				

Involved Region or Country	NORTH AMERICA, ISRAEL			
Condition	Some customers may comment on one or more of the following concerns regarding the outside rearview mirrors (OSRVM):			
	Mirror does not travel far enough.			
	Mirror travel is not equal between the driver side and passenger side mirrors.			
	 If equipped with reverse tilt power mirrors, and selected, a bind is seen and/or noise is heard when the mirror returns to set position. The bind/noise concern is most common with the mirror at full inboard position. 			

Correction

Please communicate to the customer that these conditions are normal operating characteristics of their vehicle. It will not impact the designed performance or reliability of the vehicle.

Please share this information with the customer, including a copy of this message.

Bulletin Information

Version	2
Modified	April 6, 2017 – Added the 2017 Model Year.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.

