

Service Bulletin

Bulletin No.: 16-NA-110

Date: Apr-2017

INFORMATION

Subject: Click Noise from Accelerator Pedal

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Buick	Envision	2018	2018			All	МЗТ
Chevrolet	Cruze (VIN B)	2016	2018			All	All
Chevrolet	Equinox	2018	2018			All	M3D
GMC	Terrain	2018	2018			All	M3U or M3H

Involved Region or Country	North America and N.A. Export Regions
Condition	Some customers may comment that they hear a clicking noise or feel a detent when depressing the accelerator pedal all the way down.
Cause	This is normal operation. There is a wide open throttle detent switch that provides the customer with feedback when they have reached full accelerator pedal travel.

Correction

If a customer comments about an accelerator issue, use normal diagnostics to ensure no other issues exist.

If the above condition is all that is found, do not make any repair to try to correct the condition.

Customer Information

Please communicate to the customer this condition is a normal operating characteristic of their vehicle. It will not impact the designed performance or reliability of the vehicle. Please share this information with the customer, including a copy of this bulletin.

Version	3			
Modified	Sept 7, 2016 – Added the 2017 Model Year. April 20, 2017 – Added the 2018 MY for Cruze and added the 2018 Buick Envision, Chevrolet Equinox at GMC Terrain models.			

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may

occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.

