



Preliminary Information

PIT5547 Poor Heater Performance Or Uneven Heat Side-To-Side

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Cadillac	XT5	2017	All	All	All	All
GMC	Acadia	2017	All	All	All	All
Involved Region or Country	North America					
Additional Options (RPO)	N/A					
Condition	It is possible that the temperature doors are falling out of calibration under certain circumstances in cold weather. This “out of calibration” situation will correct itself every 20 key cycles without customer or dealer action, as the doors automatically recalibrate themselves. This concern is being investigated for a permanent correction.					
Cause	<p>If an immediate recalibration is desired:</p> <ol style="list-style-type: none"> 1. Start vehicle and allow it to reach normal engine operating temperature 2. Synch all HVAC zones together using the “synch” button on the control head 3. Move Driver’s temperature control to full cold. Make sure “LO” is shown in the displays for both driver and front passenger zones 4. Wait 15 Seconds 5. Reset the temperature controls to the desired temperatures <p>This procedure will restore a poorly performing system to intended performance. It does not address the underlying cause of the anomaly. Hence, this procedure may need to be repeated if the condition re-presents itself in the future.</p> <p>Replacement of any components that control or regulate the heater performance in the vehicle is not recommended at this time.</p>					

Condition / Concern

This bulletin will be updated once a permanent correction is available.

Version History

Version	1
Modified	

