



# Preliminary Information

## PIT5380B Front Row Seat Back Appears To Lean Outward (Seat Cover Improperly Installed)

### Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Cadillac	Escalade 2WD	2015 - 2017	All	All	All	All
Cadillac	Escalade 4WD	2015 - 2017	All	All	All	All
Cadillac	Escalade ESV 2WD	2015 - 2017	All	All	All	All
Cadillac	Escalade ESV 4WD	2015 - 2017	All	All	All	All
Chevrolet	Silverado 2WD	2015 - 2017	All	All	All	All
Chevrolet	Silverado 4WD	2015 - 2017	All	All	All	All
Chevrolet	Silverado 1500 2WD	2014	All	All	All	All
Chevrolet	Silverado 1500 4WD	2014	All	All	All	All
Chevrolet	Silverado 2500 2WD	2014	All	All	All	All
Chevrolet	Silverado 2500 4WD	2014	All	All	All	All
Chevrolet	Silverado 3500 2WD	2014	All	All	All	All
Chevrolet	Silverado 3500 4WD	2014	All	All	All	All
Chevrolet	Suburban 2WD	2015 - 2017	All	All	All	All
Chevrolet	Suburban 4WD	2015 - 2017	All	All	All	All
Chevrolet	Tahoe 2WD	2015 - 2017	All	All	All	All
Chevrolet	Tahoe 4WD	2015 - 2017	All	All	All	All
GMC	Sierra 2WD	2015 - 2017	All	All	All	All
GMC	Sierra 4WD	2015 - 2017	All	All	All	All
GMC	Sierra 1500 2WD	2014	All	All	All	All
GMC	Sierra 1500 4WD	2014	All	All	All	All
GMC	Sierra 2500 2WD	2014	All	All	All	All
GMC	Sierra 2500 4WD	2014	All	All	All	All
GMC	Sierra 4WD	2014	All	All	All	All
GMC	Yukon 2WD	2015 - 2017	All	All	All	All
GMC	Yukon 4WD	2015 - 2017	All	All	All	All
GMC	Yukon XL 2WD	2015 - 2017	All	All	All	All
GMC	Yukon XL 4WD	2015 - 2017	All	All	All	All

### Supersession Statement

This PI was superseded to add 2017 Models. Please discard PIT5380A.

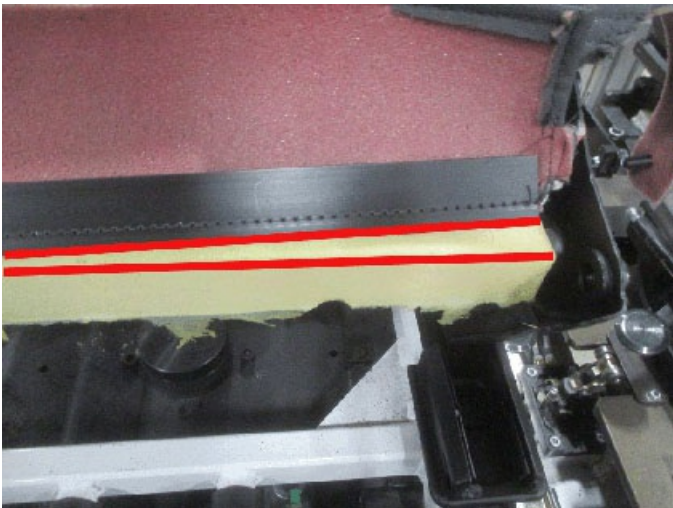
The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

### Condition / Concern

Some owners may perceive that the front driver's or passenger's seat back may lean or be turned outward, as shown below.



This concern could be caused by the seat bottom trim cover not installed correctly onto the cushion/foam, as shown below. If the seat cover is not completely and squarely installed onto the cushion/foam, it will give the appearance that the seat back is leaning or turned outward.



### **Recommendations / Instructions**

Remove the seat bottom trim cover and reinstall it completely and squarely to the cushion/foam, as shown below.



### **Warranty Information**

Labor Operation	Description	Labor Time
7023350	Front Seat Cushion Cover and Pad Replacement	Use Published Labor Operation Time

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.



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