



Preliminary Information

PIT5161E Normal Characteristic - Bump Feel Or Clunk Noise After A Stop

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Chevrolet	Silverado 2WD	2007 - 2017	All	All	All	All
Chevrolet	Silverado 4WD	2007 - 2017	All	All	All	All
Chevrolet	Silverado 1500 2WD	2014	All	All	All	All
Chevrolet	Silverado 1500 4WD	2014	All	All	All	All
Chevrolet	Silverado 2500 4WD	2014	All	All	All	All
Chevrolet	Silverado 2500 4WD	2014	All	All	All	All
Chevrolet	Silverado 3500 4WD	2014	All	All	All	All
Chevrolet	Silverado 3500 4WD	2014	All	All	All	All
Chevrolet	Silverado Classic 2WD	2007	All	All	All	All
Chevrolet	Silverado Classic 4WD	2007	All	All	All	All
GMC	Sierra 2WD	2007 - 2017	All	All	All	All
GMC	Sierra 4WD	2007 - 2017	All	All	All	All
GMC	Sierra 1500 2WD	2014	All	All	All	All
GMC	Sierra 1500 4WD	2014	All	All	All	All
GMC	Sierra 2500 2WD	2014	All	All	All	All
GMC	Sierra 2500 4WD	2014	All	All	All	All
GMC	Sierra 3500 2WD	2014	All	All	All	All
GMC	Sierra 3500 4WD	2014	All	All	All	All
GMC	Sierra Classic 2WD	2007	All	All	All	All
GMC	Sierra Classic 4WD	2007	All	All	All	All
GMC	Sierra Denali 2WD	2007 - 2013	All	All	All	All
GMC	Sierra Denali Classic	2007	All	All	All	All

Supersession Statement

This PI was superseded to add the 2017 models. Please discard PIT5161D.

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The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition / Concern

Some customers may comment on a bump feel or clunk noise at a stop or on launch. Customers may also comment that the bump feel or clunk is noticed after the vehicle has come to a complete stop and feels as if the vehicle was bumped from behind. This concern may be more noticeable on trucks with larger fuel tanks (34 or 36 gallons tanks).

Recommendations / Instructions

The bump clunk issue may be due to fuel movement in the fuel tank. If the noise is eliminated or reduced when the fuel tank is either completely filled or very low on fuel, the noise is isolated to fuel movement in the tank. Please make no repair attempts, as this is considered a normal characteristic.

Customer Information

Please communicate to the customer this condition is a normal operating characteristic of their vehicle. It will not impact the designed performance or reliability of the vehicle. Please share this information with the customer, including a copy of this message.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

Additional SI Keywords

driveshaft prop propshaft shaft yoke slip

