

Preliminary Information

PIC6257 Unwanted Brake Apply In Reverse When Cold

Product Investigation Review Required

Models

| Brand: | Ma | dolu | Model Years: | VIN: | | Engine: | Transmissions: |
|-------------------------------|--------|--|--------------|------|-----|---------|----------------|
| Brand: | Model: | | Model Years: | from | to | | |
| Cadillac | CT6 | | 2016 - 2017 | All | All | All | All |
| Cadillac | XT5 | | 2017 | All | All | All | All |
| Cadillac | СТ6 | | 2016 - 2017 | All | All | All | All |
| Cadillac | XT5 | | 2017 | All | All | All | All |
| Involved Region or Country | | North America, China | | | | | |
| Additional Options (RPO) | | UGN UVZ Some Customers may comment about unwanted brake activation while in reverse when there is no object behind or around the vehicle when the vehicle is cold, usually in the morning. | | | | | |
| Cause | | The issue is caused by the Rear Short Range Radar performance degradation at cold ambient temperatures (below 10 C) and can cause an unintended brake activation while reversing. Issue often and most likely occurs in the morning (after a vehicle has been cold soaked overnight) or left outside for several hours with temperatures below 10 C. The issue will not be not reproducible once the sensor reaches above 10° C due to self-heating and can be misdiagnosed as not repeatable case at dealerships. | | | | | |

Correction:

Engineering is aware of the concern and is Investigating for root cause. Do not replace any parts or attempt to repair at this time.

A temporary short term fix - Remote start the vehicle to allow the Short Range Radar (SRR) to warm up or turn off the Park Assist when backing up on a cold start.

Please communicate to the customer that we apologize for this inconvenience and that General Motors is working on a solution for this concern. Once a solution is available, this Pl will be updated with additional details - allowing dealership personnel to contact the customer to schedule a service appointment and repair the vehicle.

Version History

| Version | 1 |
|----------|---|
| Modified | |

