

Service Update

17069 Auxiliary Coolant Pump to Transmission Fastener Attachment



Reference Number: N162077350

Release Date: February 2017

Revision: 00

Attention: This service update involves vehicles in dealer inventory only and will expire February 28, 2018.

Make	Model	Model Year		RPO	Description
		From	To		
Chevrolet	Malibu	2017	2017		

This service update should be performed on vehicles in dealer inventory only. Involved vehicles are marked "open" on the Investigate Vehicle History screen in GM Global Warranty Management system. This site should always be checked to confirm vehicle involvement prior to beginning any required inspections and/or repairs.

Condition	The counter bore in the torque converter housing used for auxiliary coolant pump attachment was drilled deeper than specification. The increased counter bore depth limits the usable thread distance for the original fastener to contact. There is only one fastener used to hold the pump.
Correction	Replace the double ended auxiliary coolant pump mounting stud with revised attachment bolt.

Parts

Quantity	Part Name	Part No.
1	Bolt	11588713

Reminder: Parts may be removed from Retail Inventory Management (RIM) management. Dealers should review the affected parts to confirm RIM managed status. Parts may have quantity limiters in effect.

Warranty Information

Labor Operation	Description	Labor Time	Trans. Type	Net Item
9103003	Replace Heater Coolant Pump Bracket Bolt	0.2	ZFAT	N/A

Service Procedure

1. Open the hood and install fender covers.

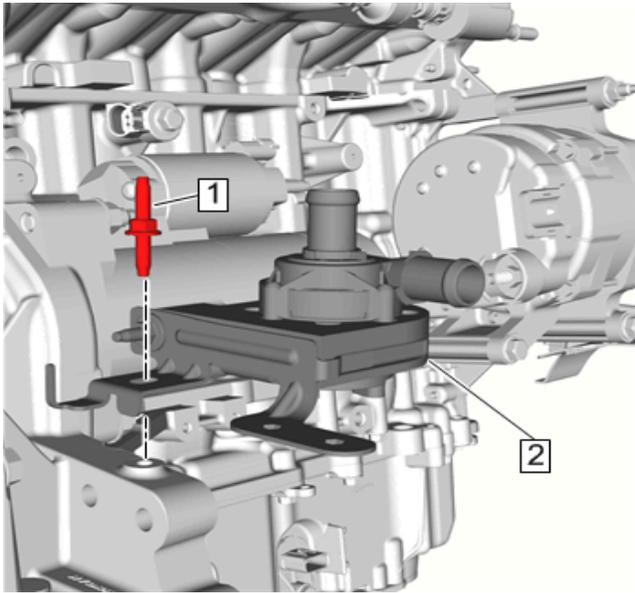


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2. Locate the heater coolant pump.

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3. Remove the heater coolant pump bracket bolt (1).

Note: The new heater coolant pump bracket bolt has a hex head and is NOT a double ended stud.

4. Install a new heater coolant pump bracket bolt and torque to 9 Nm (80 lb in).
5. Remove fender covers and close hood.

Dealer Responsibility

Dealers must take the steps necessary to ensure that the service update correction has been made to all involved vehicles in dealer inventory before selling or dealer-trading the vehicle, but no later than February 28, 2018.

All new, used, GM Certified Used, courtesy transportation vehicles, dealer shuttle vehicles, etc. in dealers' possession and subject to this bulletin must be held and inspected/repaired per the service procedure of this bulletin before customers take possession of these vehicles. Involved vehicles must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration, or any other purpose.

All GM Certified Used vehicles currently in the dealers' inventory within the Certified Pre-Owned Inventory System (CPOIS) will be de-certified and must be held and remedied per the service procedure in this bulletin. Upon submitting an accepted/paid warranty transaction in the Global Warranty Management (GWM) system, the vehicle can be re-certified for sale within the CPOIS system, or once again be used in the CTP program.



GLOBAL SAFETY FIELD INVESTIGATIONS
DCS4348
URGENT - DISTRIBUTE IMMEDIATELY

Date: February 15, 2017
Subject: 17069 - Service Update
Auxiliary Coolant Pump to Transmission Fastener Attachment
Models: 2017 Chevrolet Malibu
To: All General Motors Dealers

General Motors is releasing Service Update 17069 today. The total number of U.S. vehicles involved is approximately 183. Please see the attached bulletin for details.

Global Warranty Management (GWM)

The Investigate Vehicle History (IVH) screen in the GWM system will be updated February 17, 2017. A list of involved vehicles in dealer new inventory is attached to this message. Please hold all warranty transactions until the VIN appears in IVH.

END OF MESSAGE
GLOBAL SAFETY FIELD INVESTIGATIONS