

Service Update

16189 Electronic Steering Column Lock Module Installed In Error



Reference Number: N162055980

Release Date: January 2017

Revision: 00

Attention: This service update includes vehicles in dealer inventory and customer vehicles that return to the dealership for any reason. This bulletin will expire at the end of the involved vehicle's New Vehicle Limited Warranty period.

Make	Model	Model Year		RPO	Description
		From	To		
Cadillac	CT6	2016	2016		

Involved vehicles are marked "open" on the Investigate Vehicle History screen in GM Global Warranty Management system. This site should always be checked to confirm vehicle involvement prior to beginning any required inspections and/or repairs.

Condition	Certain 2016 model year Cadillac CT6 base model vehicles may have an electronic steering column lock (ESCL) module installed that does not require the component. If the ESCL is not removed, the lock bolt can potentially move out of its position and lock the column.
Correction	Inspect and, if present, remove the ESCL module.

Parts

No parts are required for this repair.

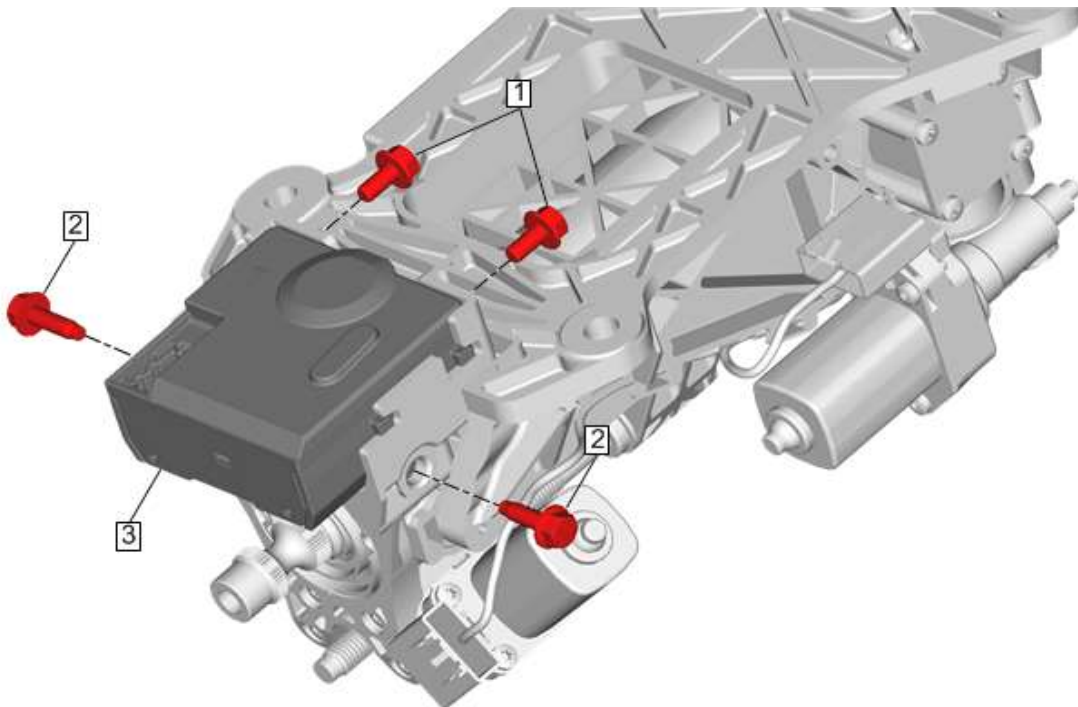
Warranty Information

Labor Operation	Description	Labor Time	Trans. Type	Net Item
9102838	Inspect for Steering Column Lock Control Module Add: Remove Steering Column Lock Control Module	0.2 3.0*	ZFAT	N/A

* Labor time includes centering the steering angle sensor.

Service Procedure

1. Open the driver door.
2. Remove the instrument panel lower trim panel insulator - left side. Refer to *Instrument Panel Lower Trim Panel Insulator Replacement - Left Side* in SI.



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3. Inspect for the presence of the steering column lock control module (3).
 - If the steering column lock control module is NOT present, no further action is required. Proceed to the next step.
Note: Do NOT install a replacement module. Remove the steering column lock control module if it is present and DISCARD it.
 - If the steering column lock control module is present, remove the steering column lock control module and DISCARD. Refer to *Steering Column Lock Control Module Replacement* in SI.
4. Install the instrument panel lower trim panel insulator - left side. Refer to *Instrument Panel Lower Trim Panel Insulator Replacement - Left Side* in SI.
5. Center the steering angle sensor. Refer to *Steering Wheel Angle Sensor Centering* in SI.
6. Close the driver door.

Dealer Responsibility

Whenever a vehicle subject to this service update enters your vehicle inventory, or is in your facility for service in the future, and the vehicle is still covered under the New Vehicle Limited Warranty, you must take the steps necessary to be sure the service update correction has been made before selling or releasing the vehicle.

All new, used, GM Certified Used, courtesy transportation vehicles, dealer shuttle vehicles, etc. in dealers' possession and subject to this bulletin must be held and inspected/repared per the service procedure of this bulletin before customers take possession of these vehicles. Involved vehicles must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration, or any other purpose.

All GM Certified Used vehicles currently in the dealers' inventory within the Certified Pre-Owned Inventory System (CPOIS) will be de-certified and must be held and remedied per the service procedure in this bulletin. Upon submitting an accepted/paid warranty transaction in the Global Warranty Management (GWM) system, the vehicle can be re-certified for sale within the CPOIS system, or once again be used in the CTP program.



GLOBAL SAFETY FIELD INVESTIGATIONS
DCS4335
URGENT - DISTRIBUTE IMMEDIATELY

Date: February 2, 2017

Subject: 16189 - Service Update
Electronic Steering Column Lock Module Installed In Error

Models: 2016 Cadillac CT6

To: All General Motors Dealers

General Motors is releasing Service Update 16189 today. The total number of U.S. vehicles involved is approximately 410. Please see the attached bulletin for details.

Global Warranty Management (GWM)

The Investigate Vehicle History (IVH) screen in the GWM system will be updated February 3, 2017. A list of involved vehicles in dealer new inventory is attached to this message. Please hold all warranty transactions until the VIN appears in IVH.

END OF MESSAGE

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