Service Update

53530 Tail Lamp Condensation



Reference Number: N162053530 Release Date: February 2017

Revision: 00

Attention: This service update includes vehicles in dealer inventory and customer vehicles that return to the dealership for any reason. This bulletin will expire at the end of the involved vehicle's New Vehicle Limited

Warranty period.

		Model Year		Model Year			
Make	Model	From	То	RPO	Description		
Buick	Regal	2016	2016				

Involved vehicles are marked "open" on the Investigate Vehicle History screen in GM Global Warranty Management system. This site should always be checked to confirm vehicle involvement prior to beginning any required inspections and/or repairs.

Condition	Certain 2016 model year Buick Regal vehicles may have a condition in which either left side, right side, or both tail lamps could develop cracks near a locator pin on the bottom surface of the tail lamp housing due to the type of lubricant that was used. Cracks could allow water to wick into the housing, appearing as moisture on the inside of the lens.		
Correction	Replace both tail lamps, using an approved lubricant, and water test.		

Parts

Quantity	Part Name	Part No.	
1	LAMP ASM-RR BODY STRUCTURE STOP		
1	LAMP ASM-RR BODY STRUCTURE STOP	39024207	
1	LAMP ASM-RR BODY STRUCTURE STOP	39024208	
1	LAMP ASM-RR BODY STRUCTURE STOP	39024209	
2	RETAINER T/LP	13320837	

Note: Use the VIN and the GM Electronic Parts Catalog (EPC) to determine which lamp to order.

Reminder: Parts may be removed from Retail Inventory Management (RIM). Dealers should review the affected parts to confirm RIM managed status. Parts may have quantity limiters in effect.

Warranty Information

Labor Operation	Description	Labor Time	Trans. Type	Net Item
9102523	Replace Both Tail Lamps and Water Test	0.5	ZFAT	N/A

Service Procedure

1. Remove the left hand and right hand tail lamps. Refer to Tail Lamp Replacement in SI.



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- 2. Remove the rubber grommets and discard.
- 3. Clean any lubricant from the body and paint by using soap and water.

Service Update

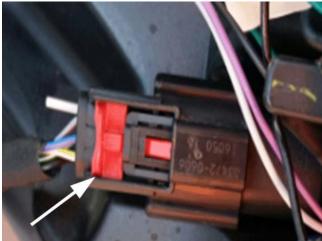
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4. Install new rubber grommets to body.

Note: Failure to lubricate the grommet and ball stud may create a water leak.

5. Using GM-approved lubricant (9985406) or a mixture of soap and water, apply lubricant to the rubber grommet on the body, and to the ball stud on the tail lamp.



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- 6. While holding the lamp reconnect the electrical connector by pushing it until fully seated, and then pushing the red clip back down.
- 7. Replace the left hand and right hand tail lamps. Refer to Tail Lamp Replacement in SI.
- 8. Ensure the tail lamp inner trim is seated properly and flush to the fascia.
- 9. Water-test the area of the ball stud and grommet by pouring approximately 500 mL of water slowly into the area.

Dealer Responsibility

Whenever a vehicle subject to this service update enters your vehicle inventory, or is in your facility for service in the future, and the vehicle is still covered under the New Vehicle Limited Warranty, you must take the steps necessary to be sure the service update correction has been made before selling or releasing the vehicle.

All new, used, GM Certified Used, courtesy transportation vehicles, dealer shuttle vehicles, etc. in dealers' possession and subject to this bulletin <u>must</u> be held and inspected/repaired per the service procedure of this bulletin <u>before</u> customers take possession of these vehicles. Involved vehicles must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration, or any other purpose.

All GM Certified Used vehicles currently in the dealers' inventory within the Certified Pre-Owned Inventory System (CPOIS) will be de-certified and must be held and remedied per the service procedure in this bulletin. Upon submitting an accepted/paid warranty transaction in the Global Warranty Management (GWM) system, the vehicle can be re-certified for sale within the CPOIS system, or once again be used in the CTP program.

GLOBAL SAFETY FIELD INVESTIGATIONS DCS4330 URGENT - DISTRIBUTE IMMEDIATELY

Date: February 1, 2017

Subject: 53530 - Service Update

Tail Lamp Condensation

Models: 2016 Buick Regal

To: All General Motors Dealers

General Motors is releasing Service Update 53530 today. The total number of U.S. vehicles involved is approximately 3,422. Please see the attached bulletin for details.

Global Warranty Management (GWM)

The Investigate Vehicle History (IVH) screen in the GWM system will be updated February 2, 2017. A list of involved vehicles in dealer new inventory is attached to this message. Please hold all warranty transactions until the VIN appears in IVH.

END OF MESSAGE
GLOBAL SAFETY FIELD INVESTIGATIONS