



Service Bulletin

PRELIMINARY INFORMATION

Subject: Fuel Gauge Displays Empty / Low Fuel Light On / DTC P2636

Models: 2016 Chevrolet Silverado 3500 Chassis Cab
2016 GMC Sierra 3500 Chassis Cab
With 6.6L Diesel Engine RPO LML and Dual Fuel Tanks RPO N2N

This PI was superseded to add Step 14 - Reprogramming the ECM with updated calibrations and Labor op time, Please discard PIT5510A.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

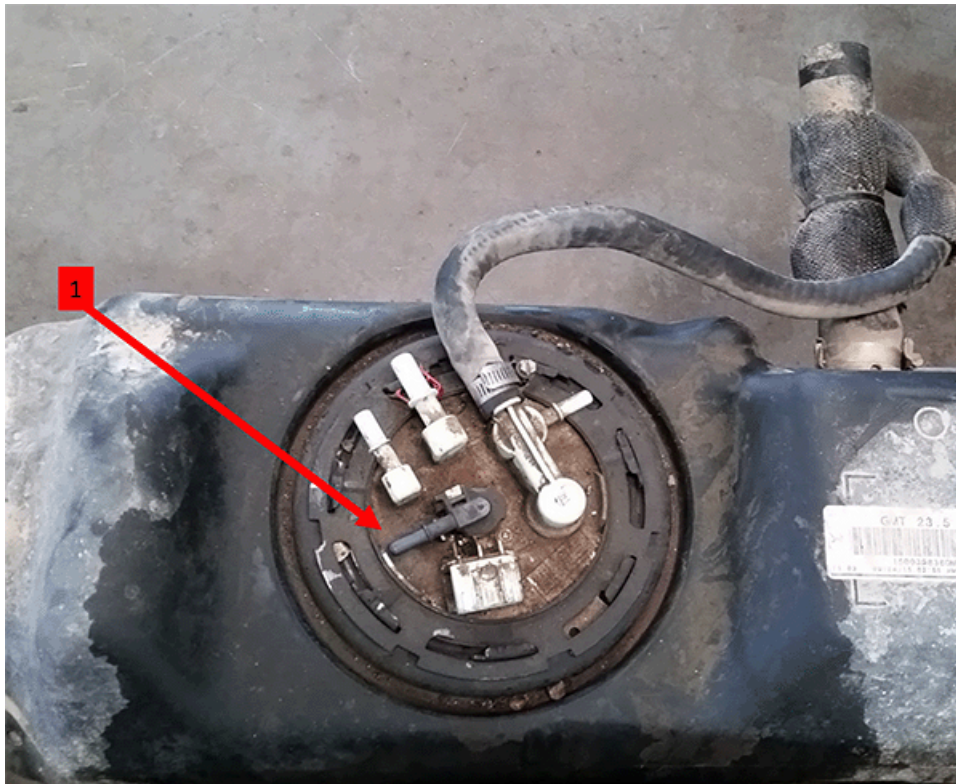
Some owners may comment that the fuel gauge shows empty and the low fuel level indicator is on. When checking for DTCs, a P2636 will be set in the ECM.

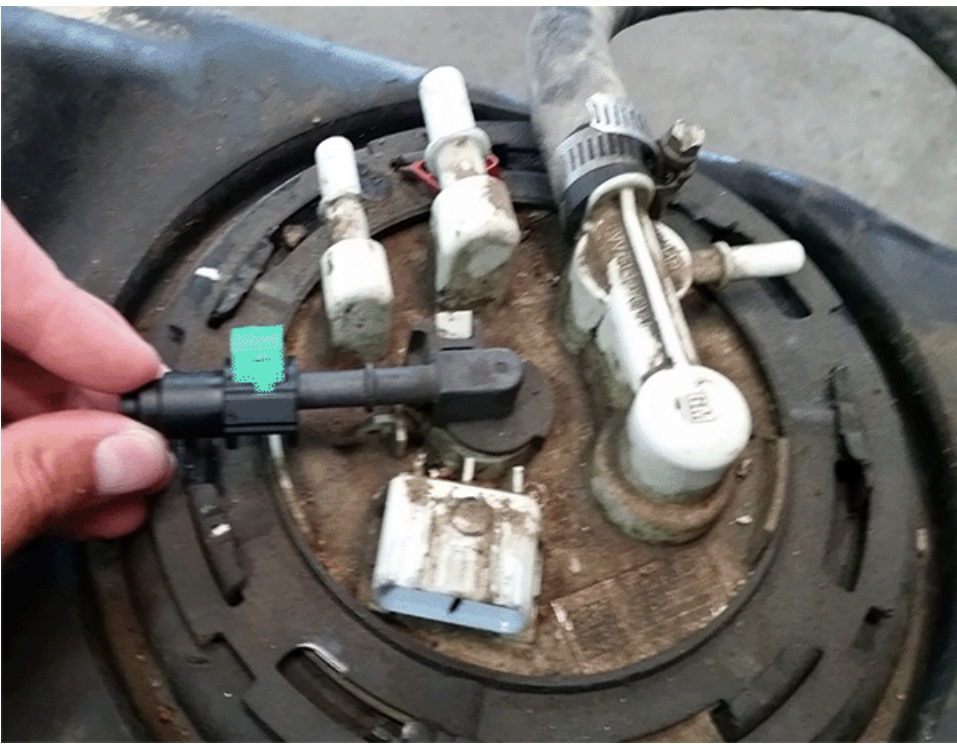
Recommendation/Instructions

Note: Vehicle SHOULD NOT be refueled while engine is running. ALWAYS turn vehicle off prior to refueling.

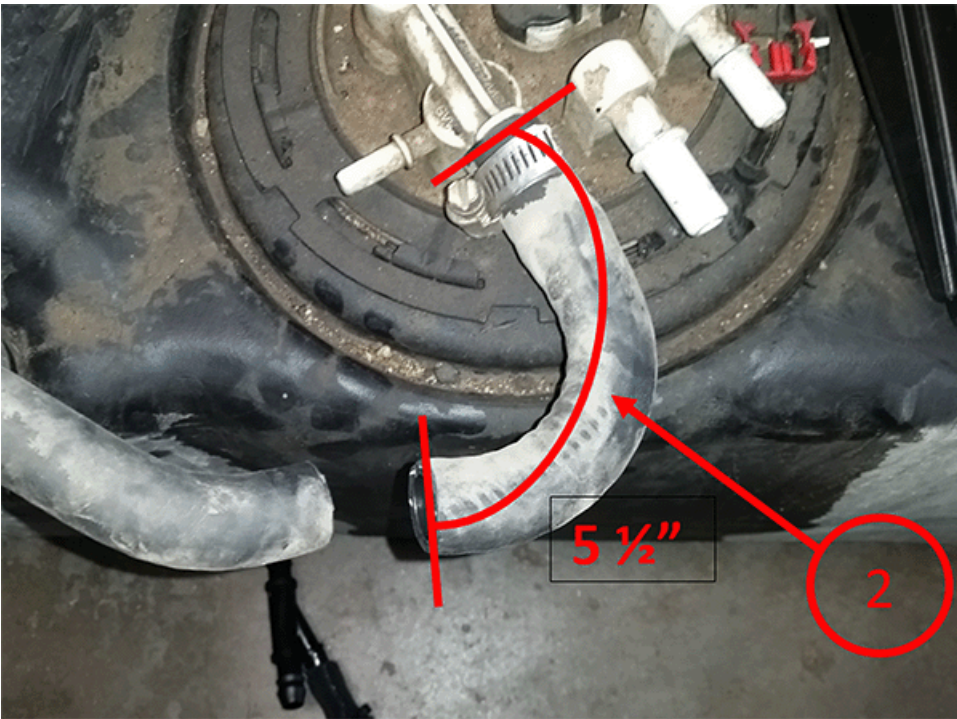
If Chassis Up-fit bed or body is easily removed, remove to access top of Front Fuel Tank.

1. If Chassis Up-fit bed or body cannot be easily removed, remove the FRONT fuel tank. Refer to Fuel Tank Replacement (Cab/Chassis - Front) Doc Id # 2456119.
2. With the front tank removed, install cap from line kit onto rear balance pump inlet port on front tank (1) Refer to Plastic Collar Quick Connect Fitting Service. Doc Id# 2147646.

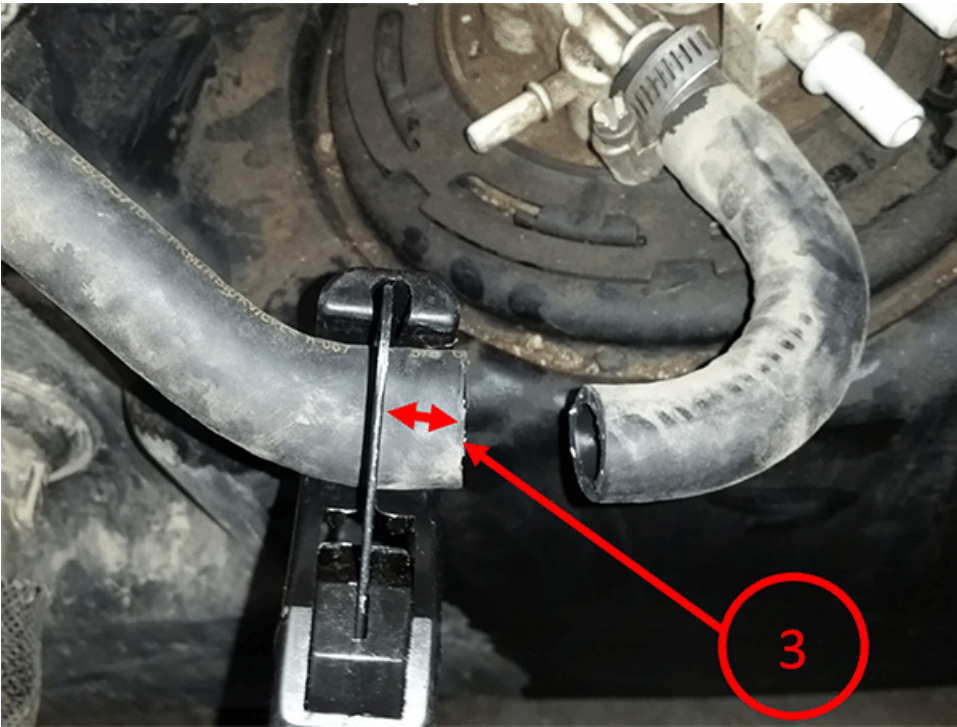




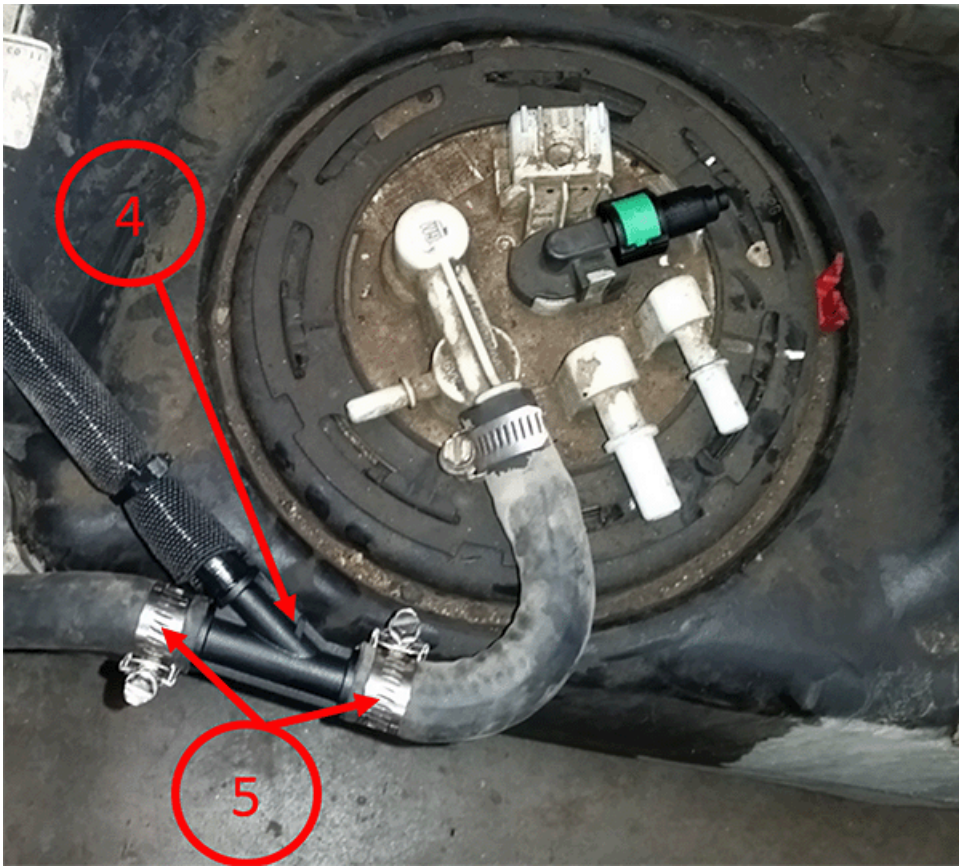
3. Measure the Fuel Tank Fill Vent hose 5 1/2" from the end at the fuel pump module and cut with hose cutters as seen below (2).



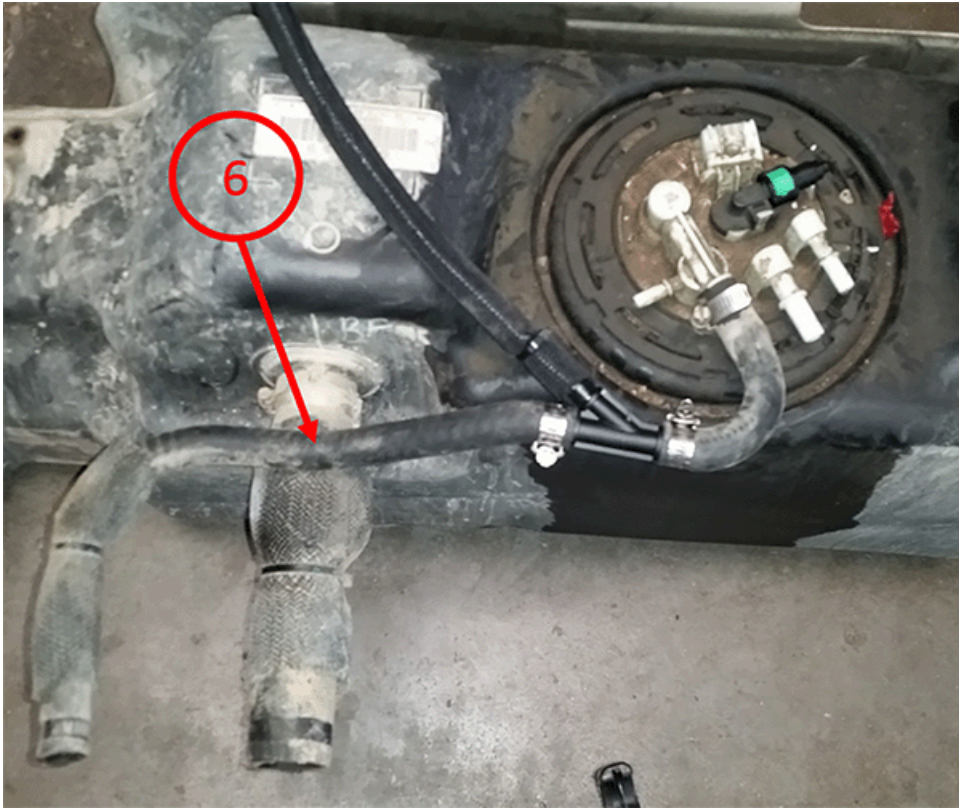
4. On the other side, from the cut, measure back an additional 5/8" and cut the 5/8" section off and discard as seen below (3).

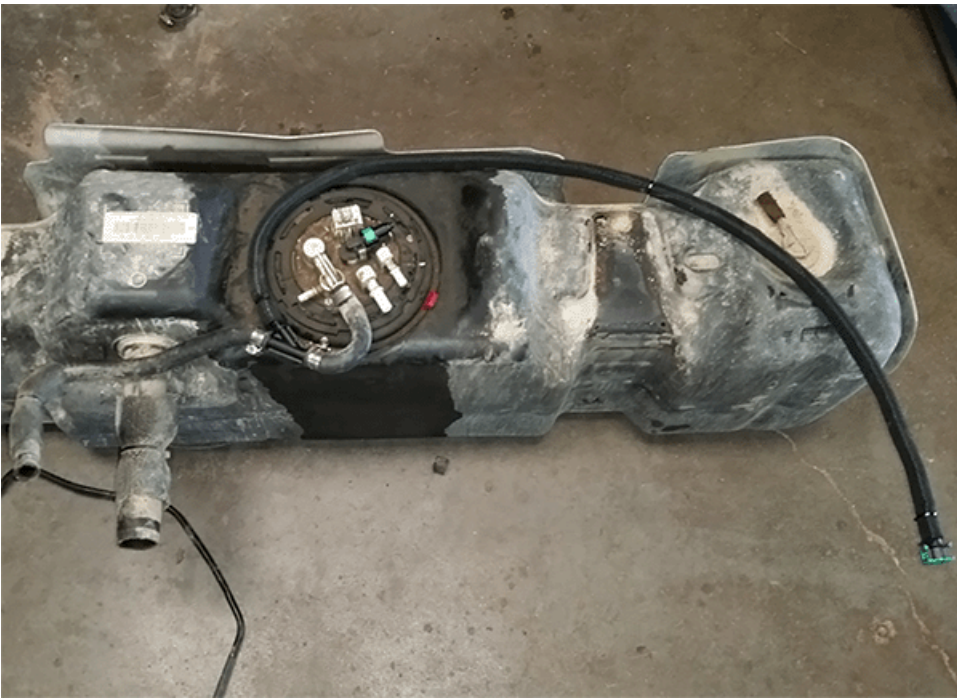


5. Connect the supplied hose, from the line kit part number 84214102, with the side of the "Y" facing toward the tank as seen below (4). Secure using the supplied hose clamps (5) and torque to (2.5N-m; 22 lb-in.).

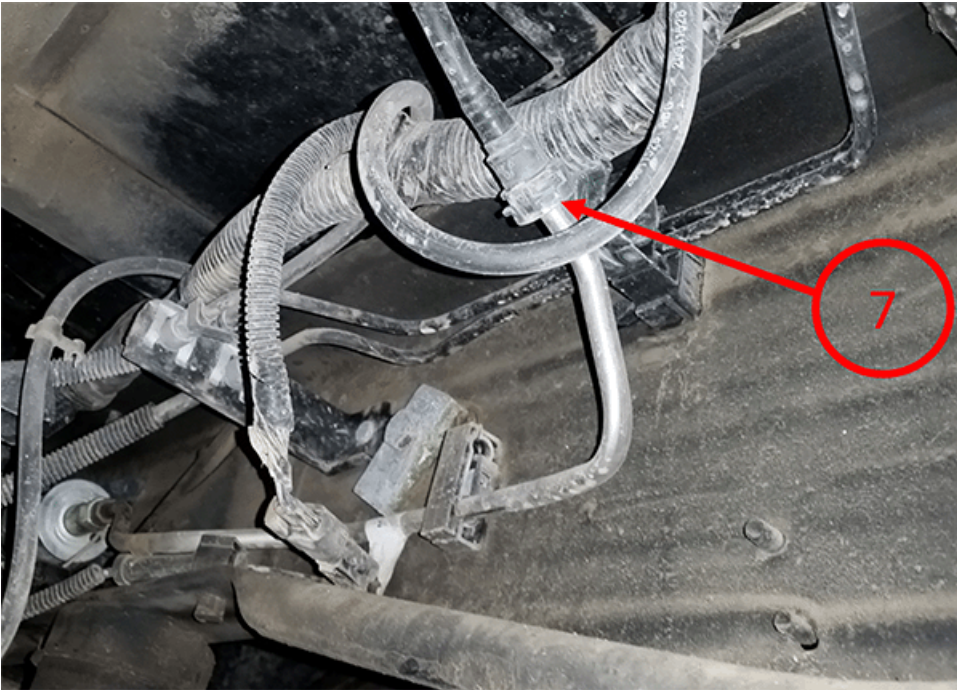


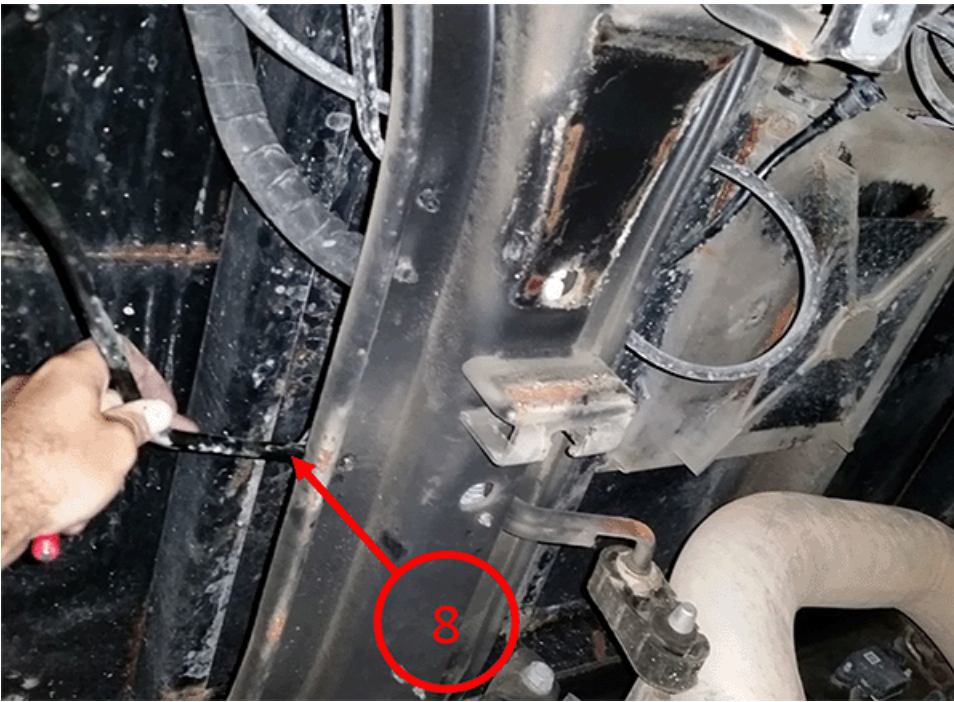
6. It is important to route the Vent Hose over the TOP of the fill hose as seen below (6) to prevent puddling of fuel in the line.





7. Remove the original fuel balance pump line from the pump tube (7) Refer to Plastic Collar Quick Connect Fitting Service. Doc Id# 2147646 and cross member (8) as seen below.





8. Remove plastic clip (9) seen below from fuel balance pump line and place clip back into hole in cross member.



9. Re-Install front fuel tank into vehicle being careful not to kink line and to route new line above cross member. Refer to Fuel Tank Replacement (Cab/Chassis - Front) Doc Id # 2456119.
10. Connect quick-connect end of new line to fuel balance pump line as seen below (10) Refer to Plastic Collar Quick Connect Fitting Service. Doc Id# 2147646.



11. Use supplied zip tie to secure new supplied line to the clip on the cross member as seen below (11). Trim off excess from zip tie once secured.



- 12. Start the vehicle and check for fuel leaks.
- 13. Connect Scan Tool and clear any DTC's. Next, command the fuel transfer pump on and re-check for fuel leaks while transfer pump is running.
- 14. New ECM calibrations have been released for further improvement, but will NOT be released in Tis2Web. To obtain the new ECM calibration, please contact Techline Customer Support Center (TCSC) @ 1-800-828-6860 and request the new ECM calibrations to address DTC P2636. Reprogram the ECM with the updated calibration from TCSC.

Note: If this PI was performed before the ECM calibrations were available and the vehicle has returned with DTC P2636, complete step 14.

Parts Information

Part Number	Description	Qty
84214102	Fuel Transfer Line Kit	1

excel sheet

Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
4081408*	Relocate Aux Tank Fuel Transfer Line	1.5 hr
* This is an unique labor operation for bulletin use only. This will not be published in the Labor Time Guide.		

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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