



Service Bulletin

PRELIMINARY INFORMATION

Subject: Cluster DIC Display Dims Or Fades With High Temperature (Normal Operation)

Models: 2014 Chevrolet Silverado 1500
2015-2017 Chevrolet Silverado, Suburban, Tahoe
2014 GMC Sierra 1500
2015-2017 GMC Sierra
With Base Cluster RPO UDC

This PI was superseded to add 2017 model year. Please discard PIT5511.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

Some owner's may comment that the DIC display in the cluster will dim or fade, as shown below. It may be noticed this concern occurs when the interior is very warm/hot from the sun load or from extended heater operation. It can also occur after extended vehicle use.

The DIC display is designed to dim with high temperature exposure. This is done to protect the DIC display from damage.



Recommendation/Instructions

None. If the DIC display is dimming due to high temperature exposure, it is performing as designed.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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