



# Service Bulletin

## PRELIMINARY INFORMATION

**Subject:** Intermittent Operation of Key Fobs, Door Unlock Inoperative “No Remote Detected” Message with Possible TPM MIL

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Buick	Envision	2016	2017	SOP	1/2/2017	All	All
Buick	Verano	2016	2017	SOP	All	All	All
Buick	Regal	2016	END	SOP	All	All	All
Cadillac	SRX	2016	END	SOP	All	All	All

<b>Involved Region or Country</b>	North America
<b>Additional RPO/s:</b>	N/A
<b>Condition</b>	<p>Some customers may comment on intermittent loss of Key Fob and/or Passive Entry, Passive Start functions.</p> <p>May be accompanied with a “No Remote Detected” message on the DIC.</p> <p>Other symptoms may include:</p> <ul style="list-style-type: none"> <li>• Passive Locking system locking keys in vehicle</li> <li>• Push button start system failure to respond (cannot “start” or “stop”) with “no remote detected” message</li> <li>• Passive entry system not responding to Lock/unlock commands</li> <li>• System not responding to active FOB key press – Lock, unlock, hatch/trunk, remote start and panic all inoperative</li> <li>• Tire pressure monitor indicator illuminated with DTC’s C0750, C0755, C0760 and C0765.</li> </ul>
<b>Cause</b>	Software Abnormality

### Correction

General Motors is aware of this condition and is in the process of developing solutions with parts availability. When these solutions are available this publication will be updated. In the interim, ensure the vehicle operator is aware how to gain access to the vehicle via the driver’s door lock cylinder and how to start the vehicle by placing the FOB into the transmitter pocket to start the vehicle as needed. A battery disconnect and reconnect will reset the RCDLR and should provide immediate return of function.

<b>Version</b>	3
<b>Modified</b>	12/01/2016 Update Models
	1/20/2016 Remove Chevrolet Malibu

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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