



# Service Bulletin

## PRELIMINARY INFORMATION

**Subject:** Cold Air Blowing From Wireless Charging Dock Area

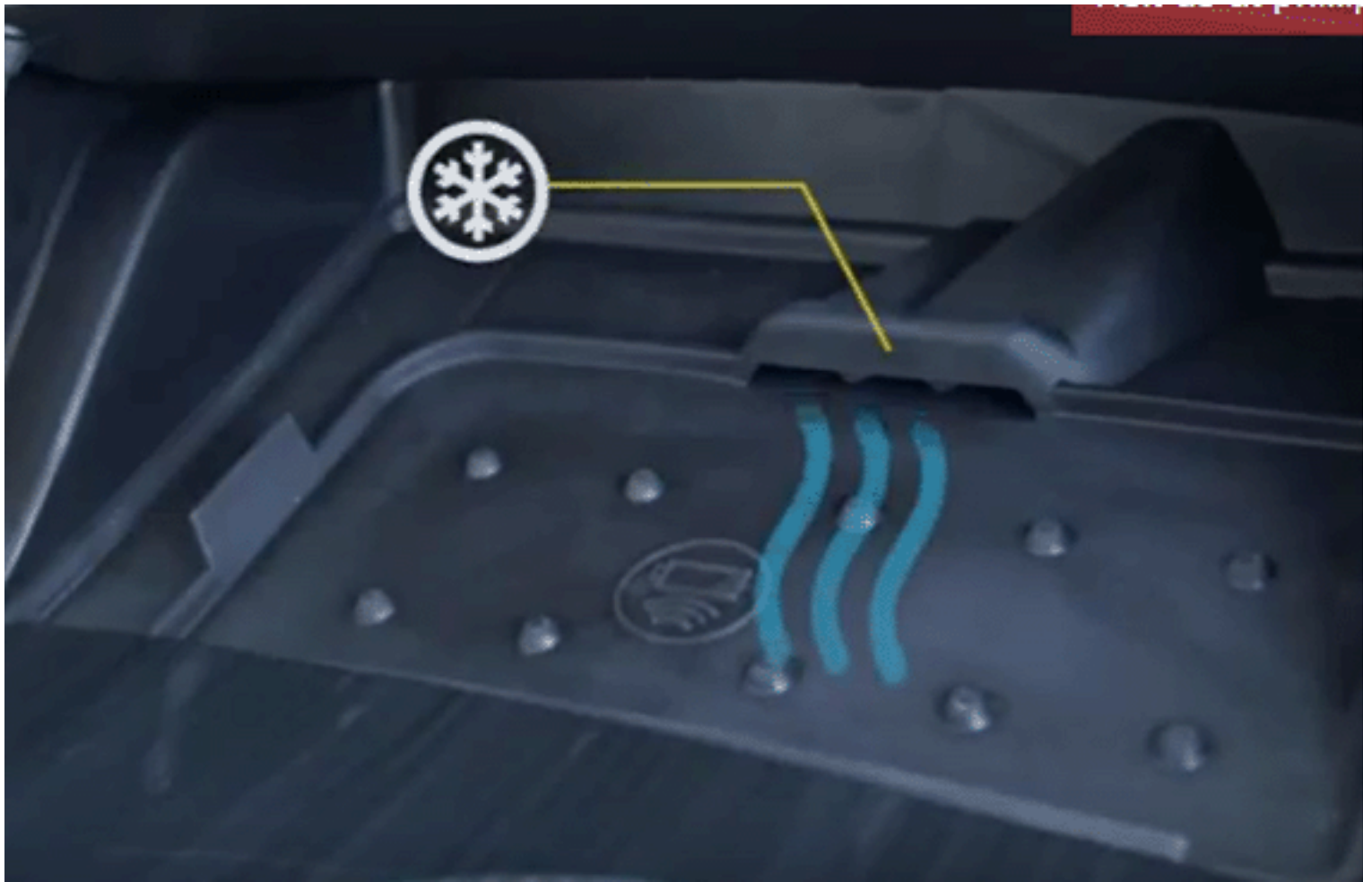
Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Impala	2016	2017	All	All	All	All

Involved Region or Country	North America
Additional RPO/s:	K4C
Condition	Some customers may complain of Cold Air Blowing from the Center Console or Cold Air Blowing from the Wireless Charging Mat area. Some customers may also notice that the air flow increases when AC fan speed is increased.
Cause	The cooling of the cell phone from the wireless charger is connected to the HVAC duct work.

### Correction

This is by design for the cooling of the phone during charging and should be considered a normal operating characteristic of the vehicle.





Version	2
Modified	Updated 1/12/2017 to update Correction Section.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



WE SUPPORT VOLUNTARY TECHNICIAN CERTIFICATION