Service Bulletin

Bulletin No.: PIC6203A

Date: Jan-2017

PRELIMINARY INFORMATION

Subject: SES Lamp With DTC P0A7F

Models: 2016-2017 Chevrolet Volt

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

Some customers may experience a SES lamp with a current or history DTC: P0A7F. This may be caused by a software anomaly in the HPCM 2.

Recommendation/Instructions

If you have a customer that experiences this concern, please update the HPCM 2 with the latest software in TIS-2-Web.

This is also addressed by customer satisfaction campaign 16055 (N162048200).

If the campaign is already closed on the vehicle in question and the vehicle is still experiencing the same concern, proceed with normal SI diagnostics.

Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
2810265	Hybrid Powertrain Control Module 2 Reprogramming with SPS	Use Published Labor Operation Time

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safety. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.

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