



# Service Bulletin

## PRELIMINARY INFORMATION

**Subject:** Passenger Front Massage Seat Stays On After Ignition Is Turned Off And RAP Disabled

**Attention:**

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	Escalade Models	2015	2016	SOP	END	ALL	ALL

<b>Involved Region or Country</b>	North America and N.A. Export Regions
<b>Additional RPO/s:</b>	Platinum Edition RPO ULT
<b>Condition</b>	Some owners may notice when the front passenger massaging seat is turned on, it will remain on after the ignition is turned off and RAP is disabled. The massaging seat will turn off after 10 minutes or if the massaging seat switch is used to turn it off. <b>Note:</b> The driver's massaging seat will disable after the ignition is turned off.
<b>Cause</b>	None

### Correction

None. This is a normal operating characteristic of the passenger message seat and no repairs should be made.

<b>Version</b>	1
<b>Modified</b>	

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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