



Service Bulletin

PRELIMINARY INFORMATION

Subject: Radio Turns On Unwanted At Startup

Models: 2016-2017 Buick LaCrosse, Regal

2016-2017 Cadillac ATS, ATS-V, CT6, CTS, CTS-V, ELR, Escalade models, XT5, XTS

2016-2017 Chevrolet Camaro, Colorado, Corvette, Cruze Impala, Malibu, Silverado, Suburban, Tahoe, Volt

2016-2017 GMC Acadia, Canyon, Sierra, Yukon models

Equipped with RPO code IO5 or IO6

This PI has been updated to add Administrative Details. Please discard PIC6186E.

Condition/Concern

Customers may comment that they will have the radio shut off, and when restarting the vehicle the radio will turn on unwanted.

Recommendation/Instructions

Please communicate to the customer that we apologize for this inconvenience and that General Motors is working on a solution for this concern.

Once a solution is available, this PI will be updated with additional details - allowing dealership personnel to contact the customer to schedule a service appointment and repair the vehicle.

Warranty Information

Labor Operation	Description	Labor Time
3480438*	Evaluate Radio For Turning On Unwanted At Startup	0.2 hr
* This is a unique labor operation for bulletin use only.		

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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