



Service Bulletin

PRELIMINARY INFORMATION

Subject: TAC Part Restriction for US Dealers - Navigation Radio, Radio, Human Machine Interface, Media Player, Radio Display, and Radio Control/Integrated Center Stack

Models: 2016-2017 Buick Cascada, Enclave, Encore, Envision, LaCrosse, Regal, Verano
2016-2017 Cadillac ATS models, CT6, CTS models, ELR, Escalade, SRX, XT5, XTS
2016-2017 Chevrolet Bolt, Camaro, Captiva, Colorado, Corvette, Cruze, Equinox, Impala, Malibu, Silverado, Sonic, Spark, SS, Suburban, Tahoe, Traverse, Trax, Volt
2016-2017 GMC Acadia, Canyon, Sierra, Terrain, Yukon models

This PI was superseded to update the Models list. Please discard PIT5411F.

Condition/Concern

US Dealers - Effective August 12th, 2016 the following parts below will be placed on restriction through the General Motors Technical Assistance Center. Please review recommendations below prior to contacting TAC at (877)446-8227 (US).

Important: When calling TAC, be certain to select the Infotainment prompt for ANY part listed below.

Canada Dealers - This PI is for US DEALERS ONLY, please contact York Electronics directly at (888)650-9675 (Oshawa) or (800)361-2894 (Calgary).

Recommendation/Instructions

Please see the list below for current TAC part restrictions applicable to the years/models listed above. A TAC case should not be required to order these parts for previous model year vehicles.

HMI (Human Machine Interface)

Radio/Tuner

Radio Control/Display/ICS (Integrated Center Stack)

Media Disc Players

Use the vehicle VIN when searching for part numbers in the parts catalog as many common part numbers are only restricted for 1-2 model years.

Please have the following information ready when calling TAC for authorization:

1. The part number of the component that is currently in the vehicle.
2. Diagnostic test results
3. Related software/calibration numbers.

Depending on the concern, TAC may require additional information. Refer to PIC6095 for component identification.

Additional SI Keywords:

AM audio BYOM catalog CCR center concern control CUE diagnostic disc display DRR DVD EREV ESC exchange GPS HMI ICS IO3 IO4 IO5 IO6 intellilink integrated map media MP3 mylink nav navigation part parts PIT4911 PIT4911A PIT4911B PIT4911C PIT4911D PIT4911E PIT4911F PIT4911G PIT4911H PIT4911J PIT4911K PIT4911M PIT4911N PIT4911P PIT4911Q PIT4911R PIT4911S PIT4911T PIT4911U PIT4911V PIT4911W PIT4911X PIT4911Y PIT5411 PIT5411A RAO radio reception restriction screen stack traffic tuner UI2 UI6 UI4 UI8 UI7 U2R U2T U3U UA3 UAV UEW UF7 UFV UFU UG4 UGU UGY UGX UHQ UHV UHW UP9 URB USB UY4 UYS UYZ video XM xmradio Y26 Y24 Y64 Z2SC

occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



WE SUPPORT VOLUNTARY TECHNICIAN CERTIFICATION