



Service Bulletin

PRELIMINARY INFORMATION

Subject: Audio From Left Front Speaker Only

Models: 2007-2014 Cadillac Escalade Models
2009-2013 Chevrolet Avalanche LTZ
2009-2014 Chevrolet Suburban LTZ, Tahoe LTZ
2007-2013 GMC Sierra Denali and Yukon Denali Models
2014 GMC Sierra Denali HD and Yukon Denali Models
2008-2009 Hummer H2

This PI was superseded to update model years and warranty information. Please discard PIT4163E.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

After replacing the amplifier, you may notice that there is sound playing only from the left front speaker.

This may be the result of the amplifier not being SPS programmed.

Recommendation/Instructions

When an amplifier is replaced, it must also be SPS programmed using TIS2WEB.

Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
3421200	Radio Speaker Amplifier Replacement	* Use Published Labor Operations Time

* This labor operation provides additional time to perform SPS programming.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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