



Campaign Number	Revision Level	Date	Group Number
C1919		18-JUL-2017	
Expiration Date (U.S. and Canada)		Expiration Date (International)	
14-JUL-2018		14-JUL-2018	



Warranty Field Campaign

In-Shop Campaign, X15 CM2350 X114B/X116B ECM Calibration

Attention

- U.S / Canadian Dealers
- U.S / Canadian Distr./Branches and Div. Offices

If additional information is required, contact your Cummins Warranty Operations Group Leader.

Description

This In-Shop calibration campaign is being issued to address maintenance lamp fault code 5383 for DPF ash load on certain X15 CM2350 X114B/X116B engines. Certified repair locations are authorized to recalibrate the ECM anytime the unit is in the shop for maintenance or repairs with certain restrictions on reimbursement. Customers operating engines that have **not** updated the ECM calibration may experience a maintenance lamp due to fault code 5383 for DPF Ash load much earlier than needed.

Action

In order to qualify for repair under this field action, an engine:

1. Will be covered In the Base Engine Warranty period or CAP coverage period, and
2. **must** show an OPEN status on QuickServe Online.

After verifying that the engine meets the above requirements, perform the following actions:

1. Use the ECM Calibration Revision History available on QuickServe Online to confirm the revision date of the calibration currently installed in the engine. If ECM already contains the most recent calibration revision, DO **NOT** recalibrate the engine, no further action is needed.
2. If a previous revision is installed, recalibrate the ECM as described in Procedure 019-032 in the X15, CM2350, X114B Service Manual (5411181) and X15, CM2350, X116B Service Manual (5411186). Use the latest calibration revision available on QuickServe Online.
3. Provide documentation of ECM revision codes from before and after the recalibration in the claim narrative.

Material Disposition

There are no materials involved in the field action.

Reimbursements

Parts

There are no parts covered in this field action.

NOTE: SRTs to gain access that are required to complete the repair, that are sufficiently explained in the claim narrative, may also be claimed on this action.

NOTE: Select the appropriate OPTIONAL SRT for the repair performed. SRT 19-0G5 should only be claimed if the unit DID require calibration. SRT17-902 should only be claimed if the unit DID NOT require calibration.

Labor using applicable Access Code and Time:

SRT Code	Description	Time (hrs)
00-90X	Administrative time	
17-902	CAMPAIGN CHECK (OPTIONAL)	
19-0G5	ENGINE CONTROL MODULE CALIBRATION CODE - TRANSFER (EPA 2017) (OPTIONAL)	

Travel

Travel is **not** covered under this field action Towing is **not** covered under this field action.

Other Claimables

Consumables are **not** covered under this field action.

Claim Instructions

For Cummins Dealers, claims for this Field Campaign **must** be filed via **RAPIDSERVE™** Web (rsw.cummins.com). For information regarding **RAPIDSERVE™** Web, please reference the "Warranty" tab in QuickServe Online. If there are additional questions, please contact your local Cummins Distributor.

Claim Codes	
Description	Code
Account Code:	65
Pay Code:	Distributor = X
Pay Code:	Dealer = D
Pay Code:	International = I
Failure Code:	WEQPEL

Attachments

[Click here to see c1919_esn-list.xls](#)

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