



901 Commerce Road • P.O. Box 524 www.MidwestFire.com Luverne, MN 56156 • 1.800.344.2059

Important Service Campaign

Subject: J1939

Potentially Affected Models: 2014-2017 All-Poly Series

This notice is sent to you in accordance of the National Traffic and Motor Vehicle Safety Act

Midwest Fire Equipment & Repair Company has uncovered a defect that exists in your vehicle.

We apologize for this situation and want to assure you that, with your assistance, we will correct this condition. Our commitment is to provide you with the highest level of service and support.

What is the issue? On your vehicle, during installation of the communications network between the chassis and the body, an electrical component was not installed that allows for proper communication between the two systems. On most vehicles affected by this condition, no issues have been noted, but to ensure proper functioning over the life of the vehicle, the fix below is required.

What should you do? Parts are available for this fix and Midwest Fire will ship them out to you at no charge. The fix is fairly simple, as outlined in TSB 0001 (which will be provided in the parts kit) and should be able to be accomplished by someone in your department. If you are not experiencing any issues and do not feel comfortable in performing the procedure, it is something that can wait until your annual service on your vehicle and Midwest Fire will cover the expense for installation of this item.

Please contact our General Manager, Brett Jensen, directly at 507-690-2931 or 800-344-2059 to obtain parts & receive technical assistance.

Thank you for your attention to this important matter.



VS.

