



Subject: ACCESSORY LIGHTED DOOR SILL PLATES DO NOT LIGHT UP (UPDATED INSTALLATION INSTRUCTIONS)	Service Alert No.: SA-062/17
	Last Issued: 07/19/2017

DESCRIPTION

On some 2017 CX-5s, the Accessory Lighted Door Sill Trim Plate (DSTP) accessory may not light up after installation. This is likely caused by an incorrect magnet location. The current installation instructions suggest that the installer close the door firmly with a light slam when installing the magnet, otherwise the magnet will end up in an incorrect location. To make sure the magnet location is correct during installation, a new paper template has been developed.

Attached are the updated installation instructions (last page is new) and updated template (last page is new).

CONSUMER NOTICE: The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical---including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in writing.

GENUINE ILLUMINATED SCUFF PLATE

INSTALLATION AND USER'S INSTRUCTIONS

Thank you for purchasing a Genuine Mazda Accessory.

Before removal and installation, please thoroughly read these instructions.

For your safety, please read the contents of this booklet to properly install and use the illuminated scuff plate.

Keep these instructions with your vehicle records for future reference.



- There are several **⚠ WARNING** and **⚠ CAUTION** sections in this booklet concerning safety when installing or removing the illuminated scuff plate. Always read and follow the instructions in order to prevent injuries, accidents, and possible damage to the vehicle.

⚠ WARNING: Indicates a situation in which serious injury or death could result if the warning is ignored.

⚠ CAUTION: Indicates a situation in which bodily injury or damage to the vehicle could result if the caution is ignored.

- For areas indicating the tightening torque in this instruction manual, tighten to the specified torque by using a torque wrench. For areas in which the tightening torque is indicated inside parentheses (), the tightening torque is indicated as a reference value, however tightening using a torque wrench is not necessary
- Do not modify the illuminated scuff plate.
- Do not install the illuminated scuff plate in any way other than described in the following instructions.
- If in doubt, please contact your Mazda dealer to install the accessory in order to prevent errors in installation.
- If you have any questions about the use of the accessory, ask your Mazda dealer for proper advice before using it.
- Mazda and its suppliers are not responsible for injuries, accidents, and damage to persons and property that arise from the failure of the dealer or installer to follow these instructions.
- To ensure safety and reliability of the work, installation, removal and disposal work must be carried out by an Authorized Mazda Dealership.
- Be careful not to lose removed parts, and be sure that they are kept free of dirt, scratches, or damage.

PART NAME: ILLUMINATED SCUFF PLATE

PART NUMBER: KB8M V1 370

KB7W V1 370

VEHICLE: MAZDA CX-5

NOTE

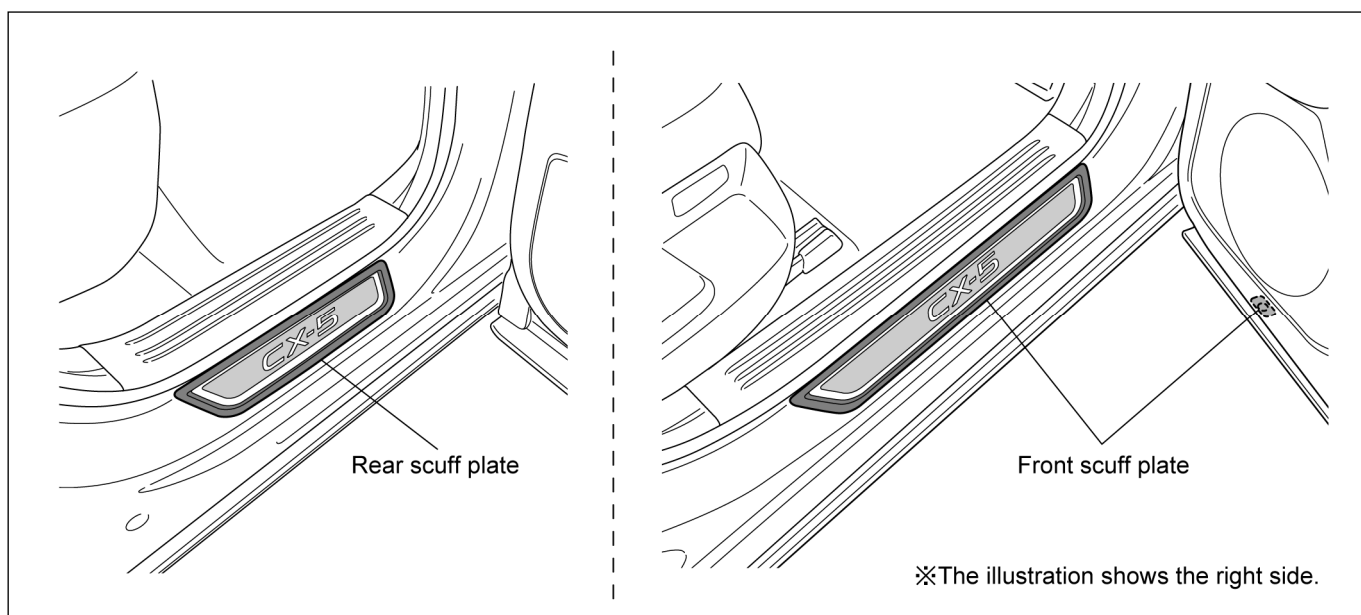
To the dealer

- Please turn over these instructions to the customer after installation.

To the customer






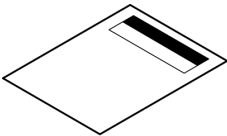
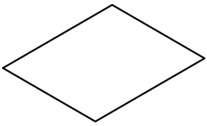
- Keep these instructions after installation. The instructions may be necessary for installing other optional parts or removal of this accessory.
- Should the vehicle or this accessory be resold, Always transfer these instructions to the next owner.

1. INSTALLATION VIEW



2. PARTS

- Before installation, verify that the kit includes all the following parts and that they are free of dirt, scratches, or damage.

Part	Part name	Qty	Part	Part name	Qty
LH  RH 	Front scuff plate (RH / LH)	Each1	 	Rear scuff plate (Same for RH and LH)	2
	Magnet set (Magnet/cover) (Same for RH and LH)	2set		Installation and user's instruction	1
	Template (For front/for rear)	Each1			

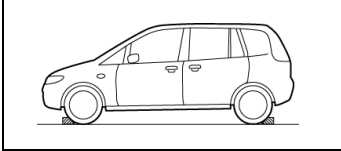
3. BEFORE INSTALLATION

REQUIRED TOOLS

☆ Scissors

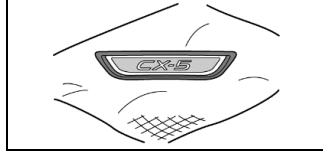
⚠ WARNING

Park the vehicle on a flat, level surface, apply the parking brake and block the wheels so that the vehicle does not move during installation.



⚠ CAUTION

Put the removed parts and the parts in the kit on the protective sheet to prevent scratches.

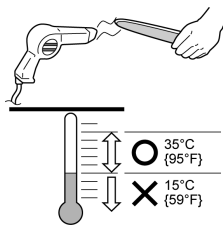


4. DOUBLE-SIDED TAPE ATTACHMENT

* "Attachment surface" refers to the doors and/or bumper, and "part" refers to accessory parts.

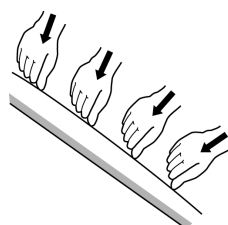
1. Avoid working in ambient temperatures of less than 15 °C.

The stickiness of the adhesive depends on the softness of the resin, and so the adhesive loses its stickiness and the adhesive strength drops at low temperatures (15 °C or less). Accordingly, avoid carrying out work in places where the ambient temperature is less than 15 °C. If working in places where the ambient temperature is less than 15 °C, you should heat the attachment surface and the part until they are warm enough.



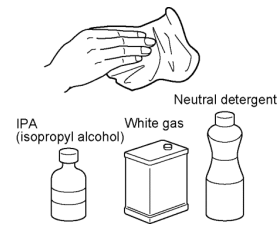
2. Attach evenly.

In order to ensure that the adhesive surface of the double-sided tape attaches correctly, it is necessary to press the adhesive surface of the tape against the attachment surface with a uniform force (50N) overall. In particular, press down sufficiently on the double-sided tape when the ends of the tape and the attachment surface are curved.



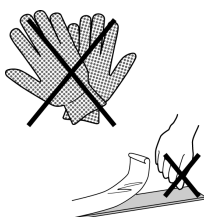
3. Clean the attachment surface.

If there is any dirt, grease or other contamination on the attachment surface, they may become attached to the double-sided tape, causing a drop in the adhesive strength of the double-sided tape. You should clean the attachment surface before attaching the double-sided tape. As a general rule, use neutral detergent for interior surfaces, and use IPA (isopropyl alcohol) or white gas for exterior surfaces. After cleaning, fully dry the cleaned area.



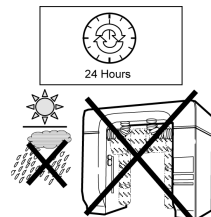
4. Avoid getting the tape dirty.

If you touch the adhesive surface while working, oil from your hands can get onto the adhesive and cause a drop in the adhesive strength of the double-sided tape. In addition, when working while wearing gloves, fibers and dirt from the gloves may become attached to the adhesive. Take care to avoid contaminating the adhesive surface of the double-sided tape.

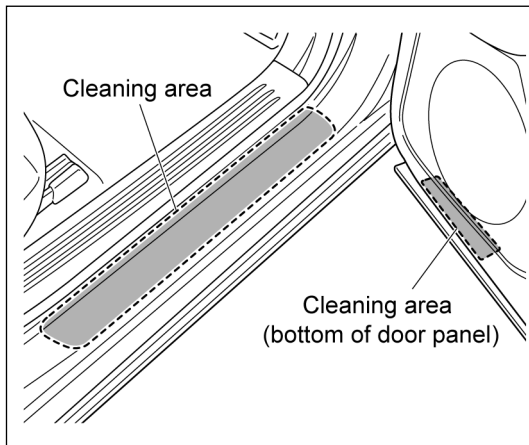


5. Handling after attaching the tape.

After the tape has been attached, the adhesive strength will not stabilize until 24 hours have passed, so do not drive or wash the vehicle or leave it exposed to rain for 24 hours. In addition, never remove and reattach the double-sided tape once the product has been installed, as this will result in a dramatic drop in adhesive strength.



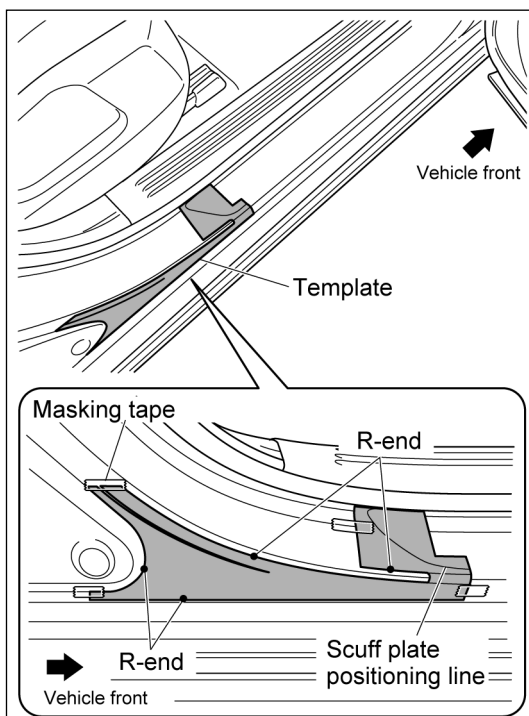
5. FRONT SCUFF PLATE INSTALLATION



- Follow the same procedure when installing to the opposite side of the vehicle.
- Do not remove the protective film until all work has been completed.

Front scuff plate installation

1. Open the front door.
2. Clean the attachment area for the front scuff plate using a cloth or similar which has been moistened with IPA (isopropyl alcohol) or white gas to remove any oil and dirt, and then dry the area completely.
3. Cut the template. (Cut in one place)
4. Align the cut template with the R ends of the vehicle as shown in the diagram at left, and then attach it using masking tape.
5. Provisionally attach the front scuff plate to the vehicle so that it follows the scuff plate positioning line on the template, and check that it follows the shape of the vehicle.



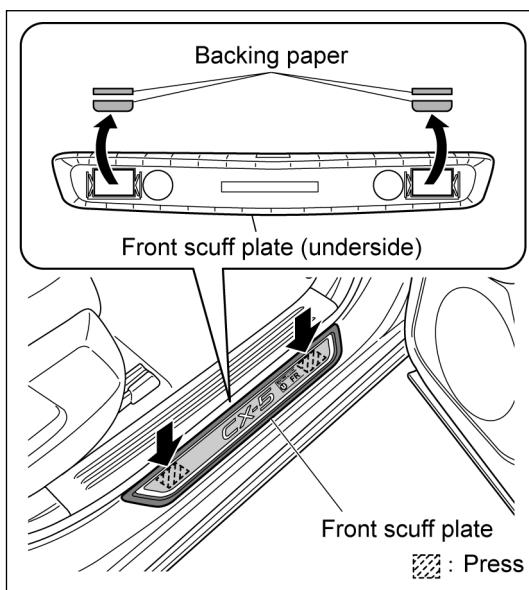
6. Remove all of the backing paper (4 places) from the double-sided adhesive tape on the front scuff plate (underside).

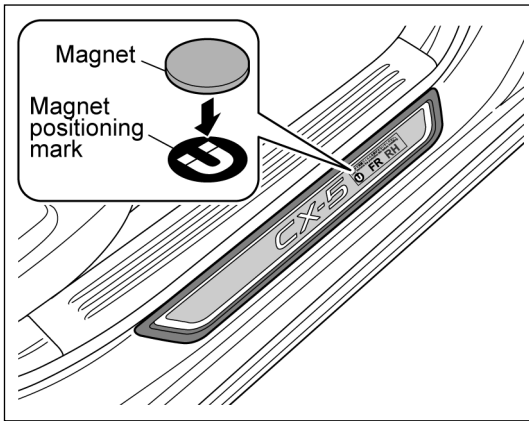
CAUTION

- Check the RH and LH front scuff plates before installing them. (There are marks on the protective film.)

7. Set the front scuff plate so that it follows the scuff plate positioning line on the template, and install it to the vehicle.
8. Remove the template.
9. Press down firmly on the front scuff plate.

- Check that the gap around the outer edge of the front scuff plate is uniform.

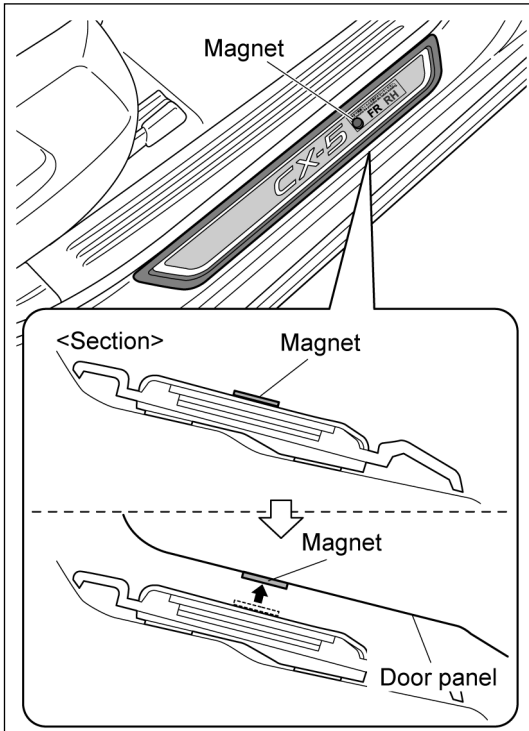




- Follow the same procedure when installing to the opposite side of the vehicle.

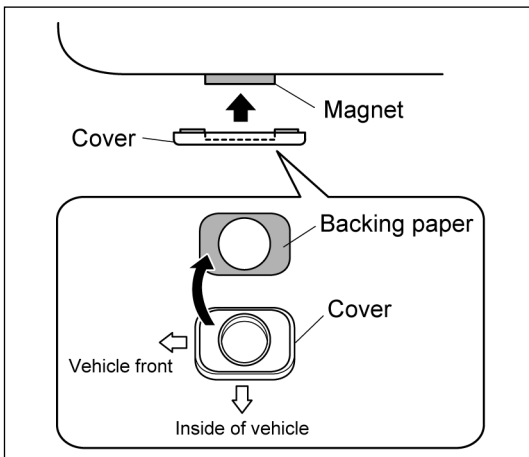
Magnet installation

1. Place the magnet onto the magnet positioning mark on the protective film (clear) which is attached to the front scuff plate.



2. Close the door with a slightly firm push.
3. Open the door, and check that the magnet is attached to the door panel.
4. Check that the front scuff plate illumination turns on, and that it automatically switches off after approximately 30 seconds.

Before moving towards step 5, read the supplement instructions on the last page of this document, and perform "**Magnet position check**".



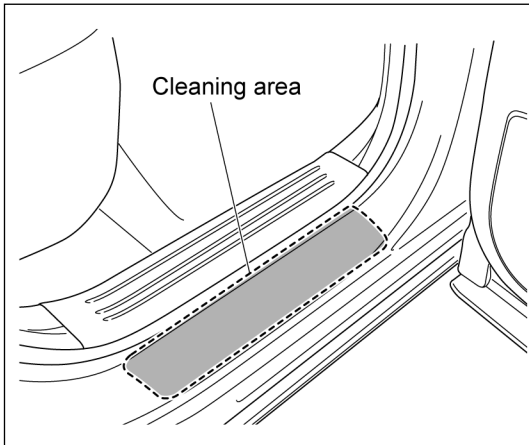
5. Remove all of the backing paper from the double-sided adhesive tape on the cover.
6. Align the cover with the magnet, and install it to secure the magnet.

⚠ CAUTION

- Be careful not to move the magnet which is attached to the door panel when installing the cover.

7. Remove the protective film (clear) from the front scuff plate.

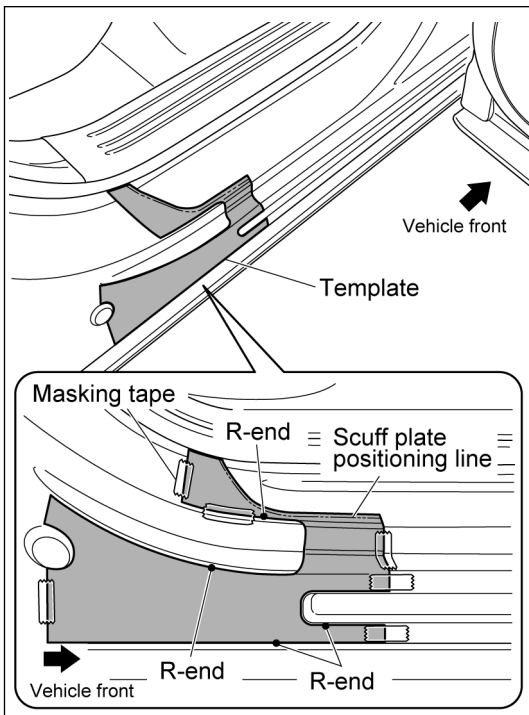
6. REAR SCUFF PLATE INSTALLATION



- Follow the same procedure when installing to the opposite side of the vehicle.
- Do not remove the protective film until all work has been completed.

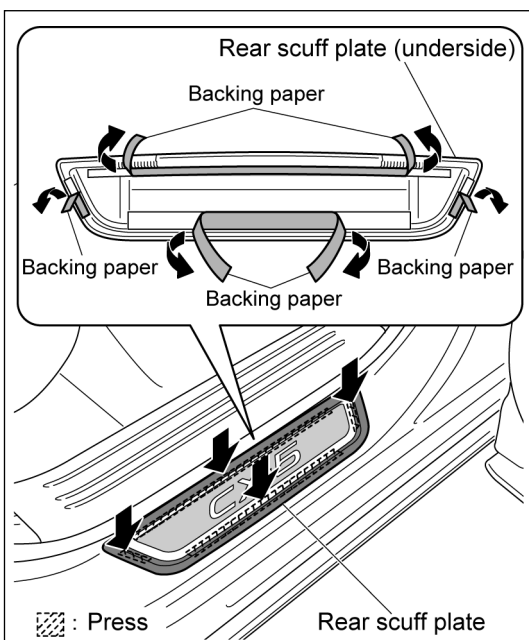
Rear scuff plate installation

1. Open the rear door.
2. Clean the attachment area for the rear scuff plate using a cloth or similar which has been moistened with IPA (isopropyl alcohol) or white gas to remove any oil and dirt, and then dry the area completely.
3. Cut the template.
4. Align the cut template with the R ends of the vehicle as shown in the diagram at left, and then attach it using masking tape.
5. Provisionally attach the rear scuff plate to the vehicle so that it follows the scuff plate positioning line on the template, and check that it follows the shape of the vehicle.



6. Peel off about 20 to 30 mm of the backing paper (6 places) from the double-sided adhesive tape on the rear scuff plate (underside), and fold the pieces back.
7. Set the rear scuff plate so that it follows the scuff plate positioning line on the template, and install it to the vehicle.
8. Remove the template.
9. Peel off all of the backing paper.
10. Press down firmly on the rear scuff plate in the places where the double-sided adhesive tape is.

- Check that the gap around the outer edge of the rear scuff plate is uniform.



11. Remove the protective film (clear) from the rear scuff plate.

7. CAUTIONS ON HANDLING

Be sure to observe the following when using and handling (cleaning) the illuminated scuff plates.

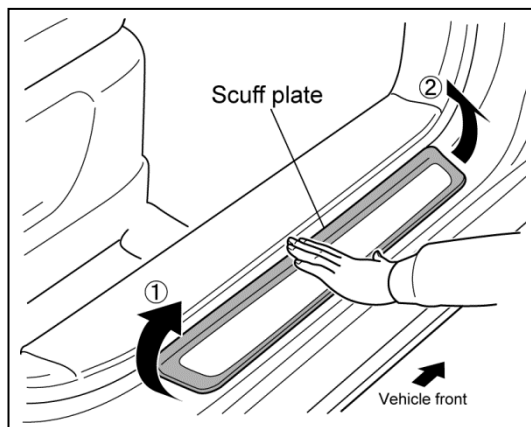
Use

- Check that the illumination turns on when the door is opened, and that it automatically switches off after approximately 30 seconds.

Cautions on handling

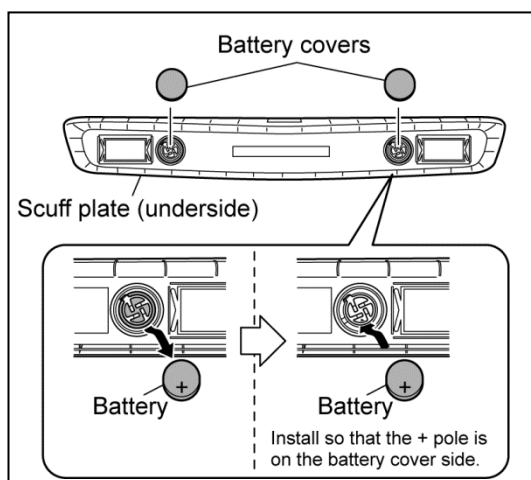
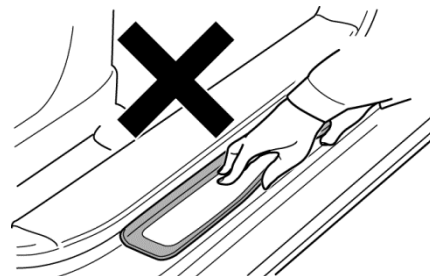
- If the parts become dirty, wipe them clean with a soft cloth which has been moistened with diluted neutral detergent.
- When wiping the scuff plates, they may move forward or back by about 2mm, but this is the allowable margin of movement required for removing and installing the scuff plates and is not the sign of a defect.
- Keep items such as clocks, precision machinery, magnetic recording devices and electronic recording devices away from the magnets.

8. BATTERY REPLACEMENT



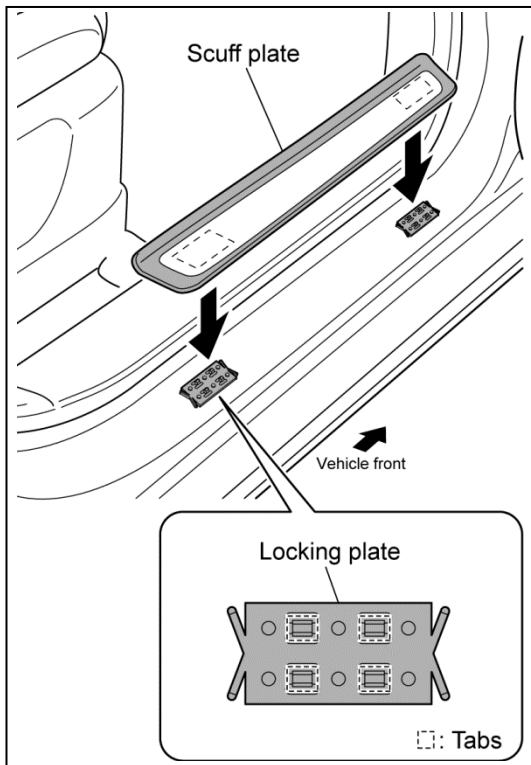
1. Press down on the middle of the scuff plate with one hand.
2. Remove the scuff plate by first lifting up the rear end of the scuff plate, and then lifting up the front end.

- Do not lift up the scuff plate from the outside edge. This will result in damage to the scuff plate.



3. Turn the scuff plate upside-down, and then remove the battery covers.
4. Take out the batteries, and insert fresh batteries.
5. Install the battery covers.

- Batteries: Lithium CR 2320 batteries/2 per scuff plate (Total 4 batteries per vehicle)



6. Install the scuff plate so that it fits into the locking plates which are attached to the side frame of the vehicle. Check that the scuff plate clicks into place when fitting it to the vehicle.

- When replacing the scuff plate batteries, check that the gap around the outer edge of the scuff plate is uniform and that the scuff plate itself is properly secured.

INSTALLATION MANUAL SUPPLEMENT GENUINE ILLUMINATED SCUFF PLATE

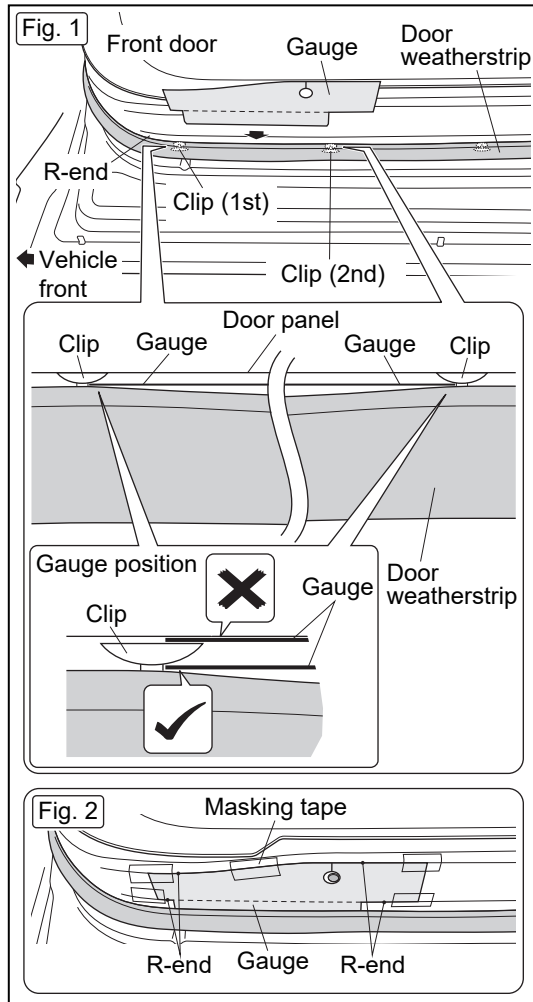
VEHICLE : MAZDA CX-5

PART NUMBER : KB7W V1 370 / KB8W V1 370

Thank you for purchasing a Genuine Mazda Accessory.

For your safety, please read the contents of this booklet to properly install and use the illuminated scuff plate.

This supplement describes the procedure for checking that the magnets are in the correct position after the magnets have been installed but before the magnet covers have been installed on page 5 of the main Installation Manual is carried out. Always be sure to check that the installation positions of the magnets are correct before installing the magnet covers.



- The illustration shows the right side of the vehicle. Follow the same procedure when installing to the left side.

※ Carry out the steps on page 5 of the main Installation Manual as far as "3. Open the door, and check that the magnet is attached to the door panel."

Magnet position check

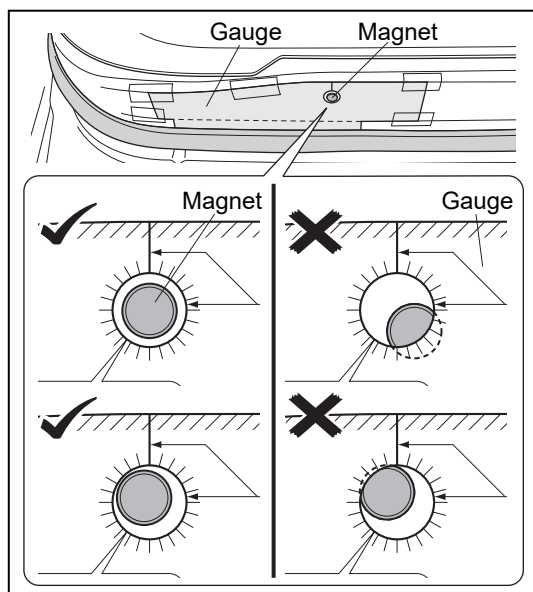
1. Install the position check gauge.
2. Peel back the door weatherstrip shown in Fig. 1, and then check the clip positions.
3. Insert the template between the 1st and 2nd clips from the front R-end as shown in Fig. 1, align it with the R-ends as shown in Fig. 2, and then secure it with masking tape.

4. Check that the magnet is within the magnet position range on the position check gauge.

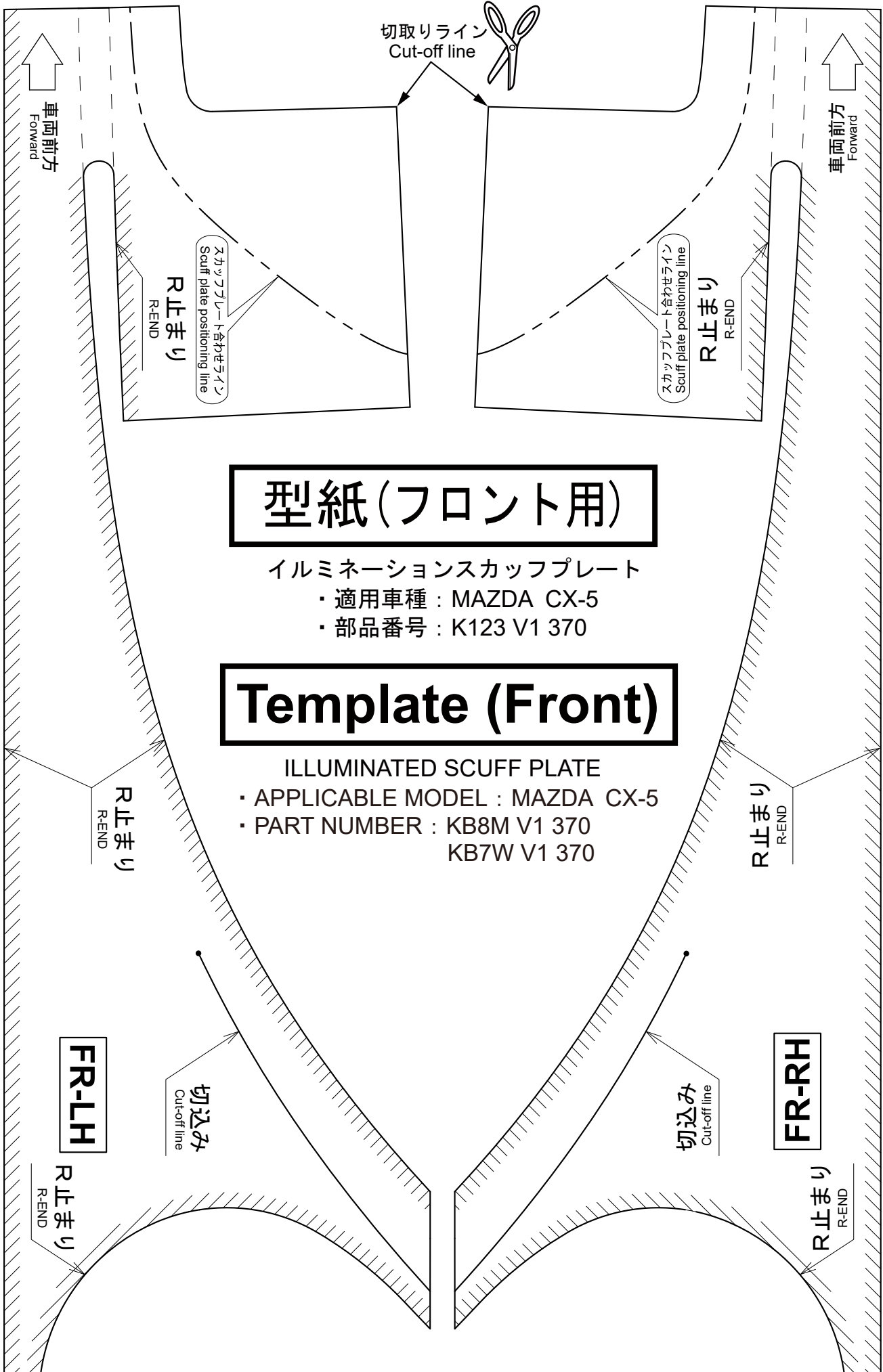
If the magnet is outside the magnet position range on the position check gauge, move the magnet so that it is within the magnet position range.

5. After checking the magnet position, remove the position check gauge.

Be careful not to move the magnet when removing the position check gauge.



6. Return to the procedure on page 5 of the main Installation Manual to install the magnet cover.



型紙(フロント用)

イルミネーションスカッフプレート

- ・ 適用車種 : MAZDA CX-5
- ・ 部品番号 : K123 V1 370

Template (Front)

ILLUMINATED SCUFF PLATE

- ・ APPLICABLE MODEL : MAZDA CX-5
- ・ PART NUMBER : KB8M V1 370
KB7W V1 370

注意 : 印刷して利用する場合は、倍率が変更される恐れがあります。
 図中の寸法に定規を合わせて倍率が変更されていないことを確認
 してください。

CAUTION : Check above scale to ensure it is 1:1. Adjust on photo copier if it is not scale.

車両前方
Forward



RR-LH

R止まり
R-END

R止まり
R-END

注意：印刷して利用する場合は、倍率を変更される恐れがあります。
図中の寸法に定規を合わせて倍率が変更されていないことを確認してください。
CAUTION : Check above scale to ensure it is 1:1. Adjust on photo copier if it is not scale.

切取りライン
Cut-off line



スカッフプレート合わせライン
Scuff plate positioning line

R止まり
R-END

型紙(リア用)

イルミネーションスカッフプレート

- ・適用車種：MAZDA CX-5
- ・部品番号：K123 V1 370

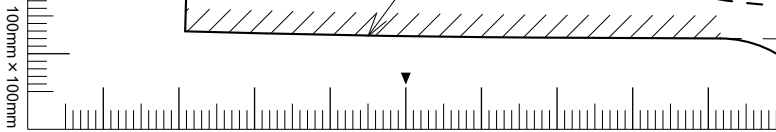
Template (Rear)

ILLUMINATED SCUFF PLATE

- ・ APPLICABLE MODEL :
MAZDA CX-5
- ・ PART NUMBER : KB8M V1 370
KB7W V1 370

スカッフプレート合わせライン
Scuff plate positioning line

R止まり
R-END



100mm x 100mm

切取りライン
Cut-off line

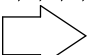


R止まり
R-END

RR-RH

R止まり
R-END

車両前方
Forward



位置確認ゲージ (フロント用)

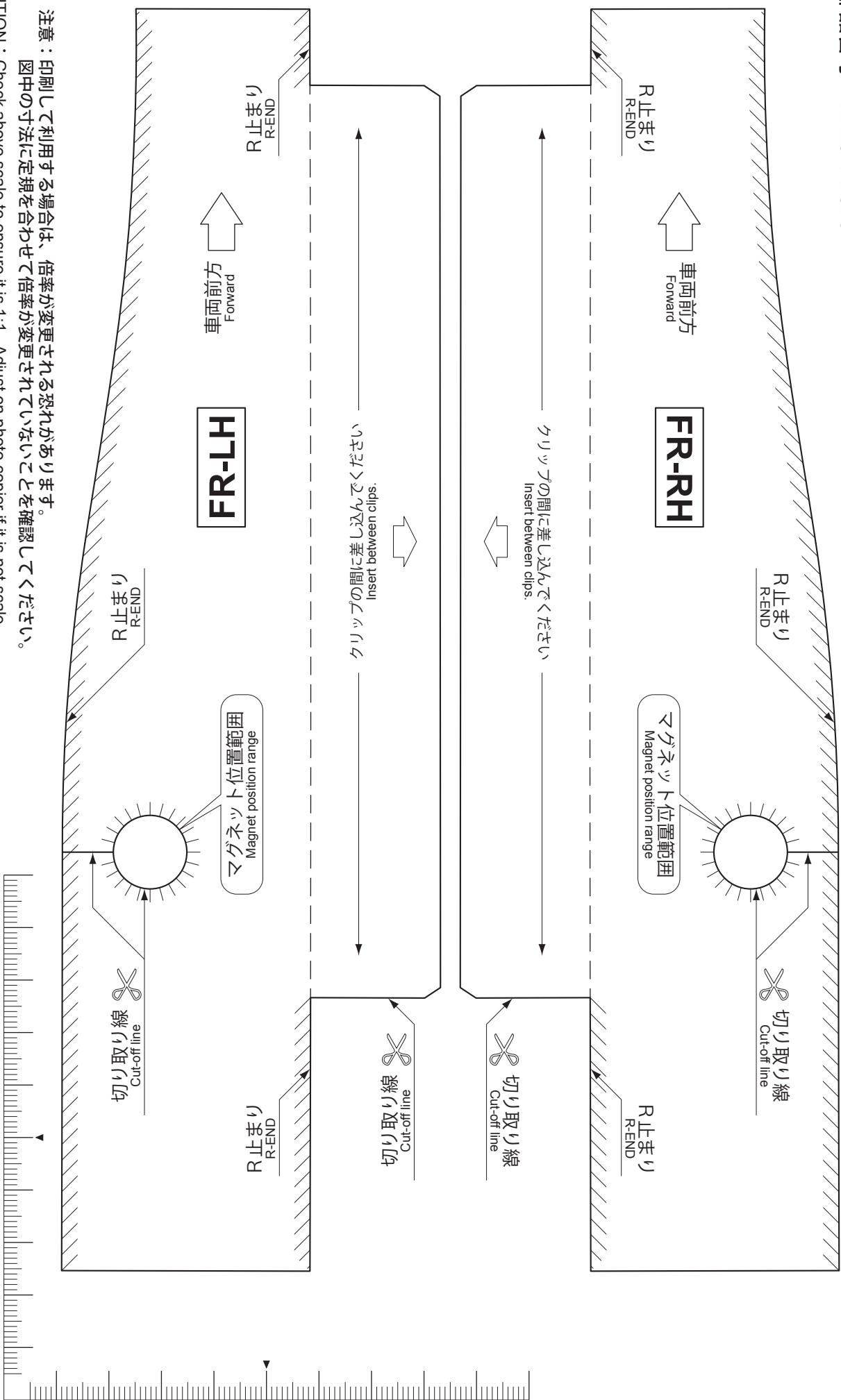
Position check gauge (Front)

マグネット

MAGNET

- ・適用車種 : MAZDA CX-5
- ・部品番号 : K123 V1 370

- ・ APPLICABLE MODEL : MAZDA CX-5
- ・ PART NUMBER : KB8M V1 370 , KB7W V1 370



注意 : 印刷して利用する場合は、倍率が変わる恐れがあります。
図中の寸法に定規を合わせて倍率が変わっていないことを確認してください。
CAUTION : Check above scale to ensure it is 1:1. Adjust on photo copier if it is not scale.