

Service Alert

Mazda North American Operations
Irvine, CA 92618-2922



Subject: BLIND SPOT MONITORING (ADVANCED BSM) SYSTEM FREQUENTLY ASKED QUESTIONS (FAQ)	Service Alert No.: SA-054/17
	Last Issued: 07/06/2017

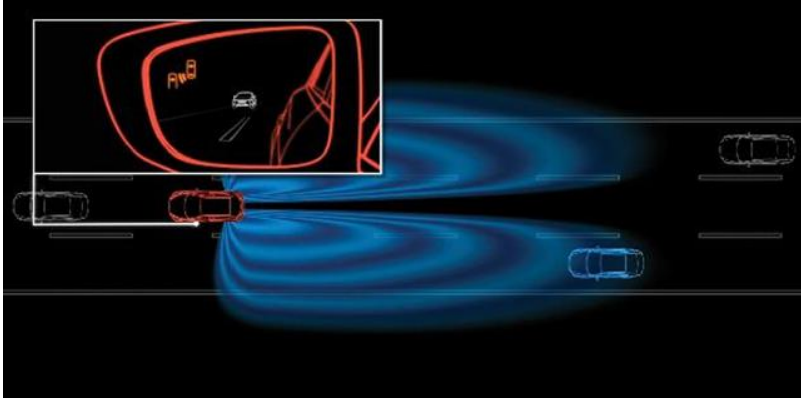
DESCRIPTION

APPLICABLE MODEL(S)/VINS

- 2016-2018 Mazda2
- 2017-2018 Mazda3
- 2017 Mazda6
- 2016-2017 CX-3
- 2017 CX-5
- 2016-2017 CX-9
- 2016-2017 MX-5

Frequently Asked Questions (FAQ)

CONSUMER NOTICE: The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical---including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in writing.

Question:	Why does the BSM system not detect vehicles?
Answer:	<p>The BSM may not detect vehicles in the following conditions:</p> <ul style="list-style-type: none"> •A vehicle in detection area is not approaching •A vehicle driving alongside at similar speed •A vehicle traveling in the opposite direction •A vehicle driving in the adjacent lane attempting to pass your vehicle •A vehicle driving in an extremely wide adjacent lane •Vehicle speed below 6 mph 
Video	i-ACTIVSENSE® - Blind Spot Monitoring

Note: 2016-2017 CX-3, refer to TSB 15-002/17

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