

# Service Alert

Mazda North American Operations  
Irvine, CA 92618-2922



<b>Subject:</b>  <b>SMART CITY BRAKE SUPPORT (SCBS) FREQUENTLY ASKED QUESTIONS (FAQ)</b>	<b>Service Alert No.:</b> SA-052/17
	<b>Last Issued:</b> 07/06/2017

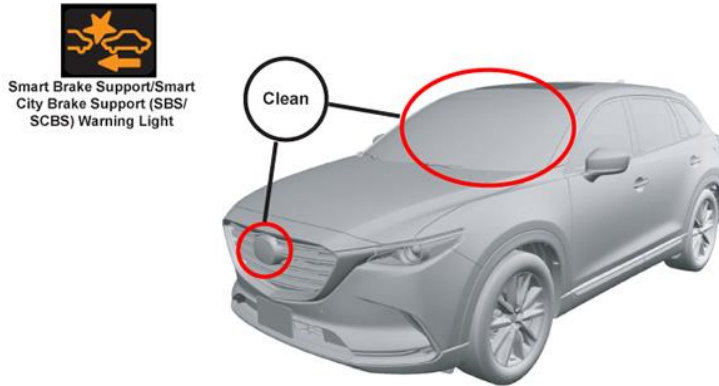
## DESCRIPTION

### APPLICABLE MODEL(S)/VINS

2016-2018 Mazda2  
2014-2018 Mazda3  
2014-2017 Mazda6  
2016-2018CX-3  
2014-2018CX-5  
2016-2017 CX-9

Frequently Asked Questions (FAQ)

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Question: (1 of 3)	Why is the SCBS/SBS warning light illuminated?
Answer:	<p>The SCBS/SBS warning light may illuminate if the windshield and/or front grille emblem is/are dirty. Clean the windshield and front grille emblem.</p>  <p>Smart Brake Support/Smart City Brake Support (SBS/SCBS) Warning Light</p>
Question: (2 of 3)	Why is the SCBS/SBS warning light illuminated when raining?

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Answer:

The SCBS/SBS warning light may illuminate if the windshield is fogged on the inner and/or outer sides or if there is rain on the windshield outer side.

- If there is rain/fogging on the windshield's outer side, operate the wipers. Keep the windshield clean.
- If there is fogging on the windshield's inner side, turn on defrost.



**Question: (3 of 3)** Why does the SCBS brake unintentionally?

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Answer:

The SCBS may not operate properly if the system detects:

- Exhaust gas from the vehicle in front
- Sand
- Snow
- Water vapor rising from manholes



The SCBS may operate unintentionally if the system detects metal objects, bumps, or protruding objects on the road (etc. railroad tracks).



Video

[i-ACTIVSENSE® - Smart City Brake Support](#)

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