Service Alert

Mazda North American Operations Irvine, CA 92618-2922



Subject:

2017 CX-5 AND CX-9 - ISSUES WITH ACCESSORY C960-V7-620 REMOTE START KIT

Service Alert No.: SA-049/17

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DESCRIPTION

There are a few issues with the accessory C960-V7-620 remote start kit instructions.

- In the current "Registration (programming) of the controller" instructions, step 5shows an incorrect image. The function button is the lower button. The correct set of instructions are below.
- The instructions for registration of additional remotes is not available on the E-catalog web site at this time. The instructions are below.
- A troubleshooting guide is not available on the E-catalogs web site at this time. The instructions are below.

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