

Technical Service Bulletin

Mazda North American Operations
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Subject: REAR BRAKE SQUEAK NOISE DURING SLOW SPEED DRIVING	Bulletin No.: 04-001/17
	Last Issued: 03/07/2017

BULLETIN NOTES

This bulletin supersedes the previously issued bulletin(s) listed below: The changes are noted in Red.

Previous TSBs:	Date(s) Issued:
04-001/17	02/13/2017

APPLICABLE MODEL(S)/VINS

2016 Mazda6 vehicles with VINs between JM1 GJ ***** 400009 - 486988 (produced from November 24, 2014 through June 13, 2016)

DESCRIPTION

Some vehicles may exhibit a squeak type noise from the rear brakes when driving at approximately 6-12mph (10-20km/h) with or without light braking. The noise usually occurs when driving immediately after the parking brake is released. The noise may be caused by poor brake pad adhesive tape contact.

Customers having this concern should have their vehicle repaired using the following repair procedure.

REPAIR PROCEDURE

NOTE: New brake pads include modified double-sided adhesive tape.

1. Verify customer concern.
2. Replace the rear brake pads and shim set. Refer to MS3 online Workshop Manual "REAR BRAKE (DISC) REMOVAL/INSTALLATION" with EPB.

NOTE: When you replace the brake pads, remove the double-sided adhesive tape completely from the caliper or related brake parts, especially inside of the caliper hook and piston pad.

3. Inspect the rear brake rotors (DISC PLATE) and replace them if necessary. Refer to MS3 Online REAR BRAKE (DISC) INSPECTION.
4. Verify repair

CONSUMER NOTICE: The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical--including photocopying and recording and the use of any kind of information storage and retrieval system --without permission in writing.

PARTS INFORMATION

Parts Number	Description	Qty.	Notes
GMYO-26-43ZB	REAR CALIPER PAD SET	1	For both sides
GHT2-26-251	DISC PLATE	1 or 2	Replace if damaged

WARRANTY INFORMATION

NOTE:

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda's New Vehicle Limited Warranty term.
- Additional diagnostic time cannot be claimed for this repair.

Warranty Type	A
Symptom Code	35
Damage Code	9G
Part Number Main Cause	7777SPN09
Quantity	1
Operation Number / Labor Hours:	XXMBWARX / 0.6 Hrs.

NOTE: Claim "REAR CALIPER PAD SET" and "DISC PLATE(S)" as related parts.