

TO: Hyundai Dealership General Managers, Sales Managers,  
Service Managers, Parts Managers, and Warranty  
Administrators  
FROM: Hyundai Motor America  
DATE: March 28, 2017  
SUBJECT: Service Campaign T1V - 2017 Santa Fe Sport Ventilated  
Seat Module Inspection and Replacement (TSB# 17-01-028)

Hyundai Motor America is conducting a Service Campaign to inspect and (if necessary) replace the seat ventilation module on certain 2017 Santa Fe Sport vehicles. Service Campaign T1V provides a service procedure to inspect the seat ventilation module.

In order to identify only those vehicles affected by Service Campaign T1V, it will be necessary to access Hyundai Motor America's "Warranty Vehicle Information" screen via WEBDCS before starting the inspection. The "Warranty Vehicle Information" screen will identify affected vehicles with an open Service Campaign T1V.

A listing of VEHICLES is also located on WEBDCS, SERVICE tab, select INFORMATION, and select UNCOMPLETED CAMPAIGN VIN LISTING - Dealer Stock and Retailed.

TSB #17-01-028 will be available on HMAService.com on March 28, 2017. It contains instructions on performing the service procedure and submitting the campaign claim.

***When ordering a seat ventilated seat module, a Techline Case is required. A photo of the replaced module should be submitted to the Techline repository for approval to release the new replacement module.***

It is IMPORTANT TO SUBMIT A CAMPAIGN CLAIM FOR EACH VEHICLE SERVICED so your dealership can be compensated for your work and Hyundai can maintain accurate records of campaign completions.

LEGAL LIABILITY NOTICE: Hyundai Motor America dealers may use owner information provided for the campaign only for the purpose of conducting and performing this service campaign, and for no other purpose, including marketing to affected owners. You may not disclose any such information to others.

Hyundai appreciates your cooperation and support. Questions may be directed to your District Parts and Service Manager or Warranty HELPREP line at 1-877-446-2922.

HYUNDAI MOTOR AMERICA