



SERVICE CAMPAIGN

CONVENTIONAL ECU REPROGRAM CAMPAIGN

CAMPAIGN NO: AA6C0

DATE: 6-27-2017

REFERENCE: HMM-170622-N1

SUBJECT VEHICLES: 11MY-15MY Conventional Trucks equipped with a J08 engine

Note: *Refer to the appropriate Vehicle Identification Number (VIN) list to determine vehicle eligibility.*

OVERVIEW:

Due to an error within the engine ECU software released in January, 2017, several situations could develop: too much soot may accumulate in the DPF (Diesel Particulate Filter); the check engine light may illuminate; the engine power may decrease, and damage to the DPF may occur. To eliminate these situations, it is necessary to reprogram the engine ECU with an improved software version which contains the correct algorithm.

REPAIR PROCEDURE

1. Connect a battery charger to the vehicle and your laptop to maintain a proper state of charge during the reprogramming sequence.
2. Verify that the DX2 has software version 1.1.17.7 or later.
3. Turn the starter switch to the “ON” position. Update the engine ECU to the latest software level using the Hino Diagnostic eXplorer II (Hino DX2). Refer to the following table for the appropriate software part number for the application.



Software Information

PART NUMBER	DESCRIPTION		QUANTITY
89663-E1V17	11MY	J08EVC	As Required By VIN
89663-E1V27		J08EVB	
89663-E2B46	12MY S/C	J08EVC	
89663-E2B56		J08EVB	
89663-E2P16	13MY	J08EVC	
89663-E2P26		J08EVB	
89663-E3016	14MY	J08EVC	
89663-E3026		J08EVB	
89663-E3654	15MY	J08EVC	
89663-E3664		J08EVB	

4. Proceed to the final inspection section to complete this technical service bulletin.

FINAL INSPECTION

1. To complete this software update procedure, review the TSB and confirm the following:

- When reprogramming the engine ECU, DTC's may have inadvertently been set in other control modules. Using the Hino DX2, ensure all codes have been cleared from these modules prior to releasing the truck back to the customer.



CLAIM APPLICATION

** Reimbursable in accordance within the terms and policies of the Hino limited warranties.*

Engine ECU Reprogramming:

- a) Recall No: AA6C0
- b) Labor charge: 0.8 hours
- c) Warranty code: 86311
- d) Trouble code: 98
- e) Operation code: 86350AOT
- f) Original failed part: 9999999999

