



SER16-039 RevA
06/01/2017

SUBJECT: APX Display Door Assembly Replacement Program

Carrier Transicold is pleased to announce the availability of the APX display door assembly (12-00663-54) which replaces the clear door cover (12-00663-50). The APX display door assembly combines a clear window insert for easy viewing of the APX display with a nylon housing for low effort access to the soft keys. The APX display door assembly is interchangeable with the clear door cover.

To ensure that APX equipped units in the field have the same look as new production units, Carrier Transicold will be making the APX display door assemblies available to all dealers at no charge.

Key aspects of the APX display door replacement program:

- Program will begin on December 1st, 2016.
- The replacement APX display door assembly will be available at no charge in bulk quantities of (48), under the p/n 12-00663-54-B.
- To maintain a consistent supply of APX display door assemblies for the entire dealer network, dealers may order an initial quantity of 2 of the 12-00663-54-B (96 total pieces). Subsequent orders may be placed as required and will also be limited to a quantity of 10 (480 total pieces) at a time.
- Initial and replenishment orders should be placed using the attached APX Display Door Replacement Order Form.
- As the APX display door assembly is being provided at no charge and there is no need for tracking or traceability, no warranty claims will be accepted for either the APX display door assembly (12-00663-54-B) or the clear door cover (12-00663-50) after January 1st, 2017.

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