

Technical product information

Topic	Luggage compartment lid power open function fails using key fob
Market area	Bentley: worldwide (2WBE),Hongkong-Macau (5HK)
Brand	Bentley
Transaction No.	2046842/1
Level	EH
Status	Approval
Release date	

New customer code

Object of complaint	Complaint type	Position
Access control, driving authorisation, antitheft protection -> Vehicle locking/unlocking -> Rear lid unlocking -> Rear lid unlocking by remote control	functionality -> cannot be unlatched	
Body fixtures and fittings -> Door, closures operation -> Electrically open rear lid	functionality -> defective function sequence	

New workshop code

Object of complaint	Complaint type	Position
Body fixtures and fittings -> Closures -> Rear lid control unit	control units, services -> software faulty	

Vehicle data

Continental GT Convertible

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
394*	2017	E		*	*	*

Chassis numbers

Manufacturer	Filler	Type	Filler	MY	Factory	From	To	Prod from	Prod to
SCB	***	**	*	H	C	059666	062546		

Documents

Document name
master.xml

Customer statement / workshop findings

Boot lid will not power open using remote control on key fob.

Technical background



Figure 1

Boot lid control unit software error. Software 0804 may not always trigger a power open operation when initiated via the remote control key luggage compartment lid button (see Figure 1)

Production change

New boot lid control unit containing revised software. Software level 0805 or higher is good

Measure

1. Verify the failure mode - 'Boot lid will not power open using remote control on key fob'
2. Check boot lid control unit software - (Address 006D Deck Lid Control Unit)
 - Ensure a suitable battery charger is correctly connected to the vehicle electrical system for the duration of this procedure
 - Switch on the ignition using the ignition key
 - Connect the Bentley approved diagnostic tool to the vehicle On Board Diagnostic (OBD) socket
 - From the diagnostic tool main desktop select Off Board Diagnostic Information System (ODIS)

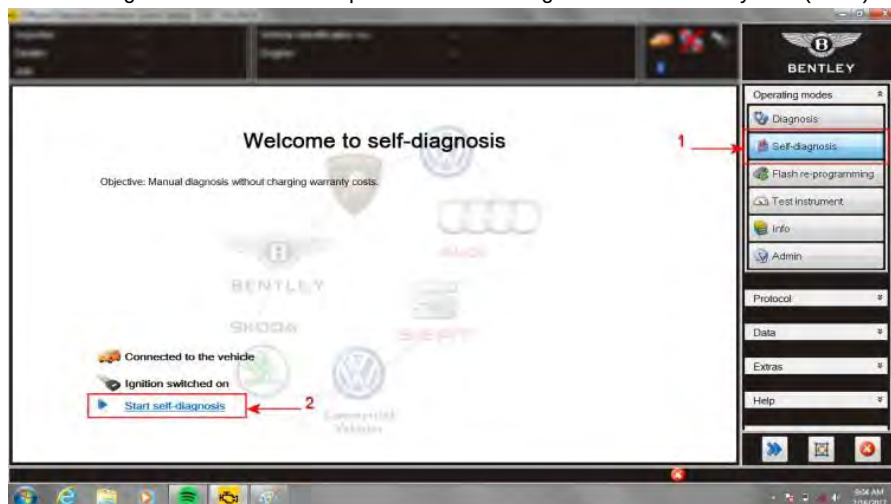


Figure 1

- In Operating modes select – Self-diagnosis (1), then select Start self-diagnosis (2)
- Select – Model / Engine

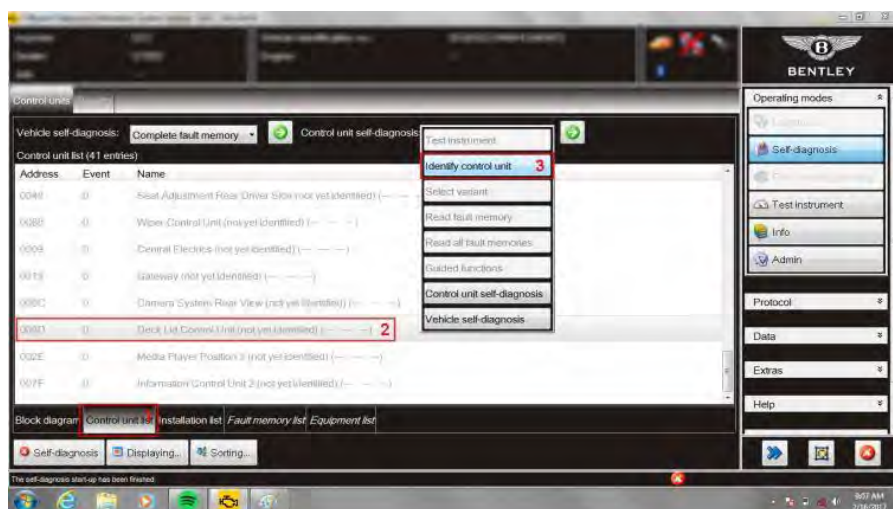


Figure 2

- Within *Control units list* (1) scroll down – Select (single touch) *006D Deck Lid Control Unit* (2) – Reveal drop down menu (extended touch and release), Select *Identify control unit* (3) (see Figure 2)

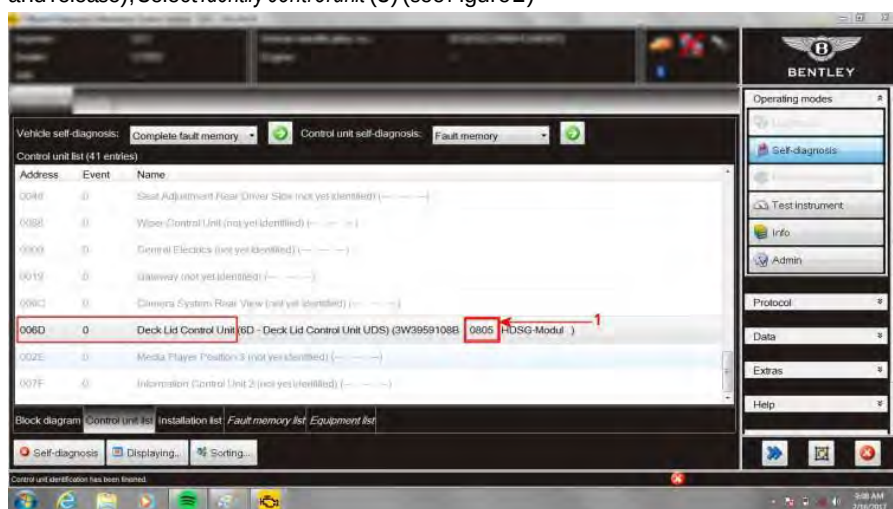


Figure 3

- With 006D Deck Lid Control Unit identified check the software level, data 1 in figure 3. If the software level shown is 0805 or higher the software has no error therefore this TPI is not relevant. If the software level shown is 0804 then replace the boot lid control unit. Refer to workshop manual Rep.Gr.97 Boot lid control unit (J605) – To remove and fit

Warranty accounting instructions

To check control unit software level:

Warranty Type 110 or 910
 Labour Operation Code 01290002
 Damage Service Number 5568
 Damage Code 0040
 Time 20TU

To replace control unit:

Warranty Type 110 or 910
 Labour Operation Code 55681900
 Damage Service Number 5568
 Damage Code 0040
 Time 30TU

Parts information

Original part number	Description	New part number	Quantity
3W3959108A	Boot lid control unit	3W3959108B	1