



**SPECIALTY VEHICLES**

1541 Reynolds Rd. Charlotte, MI 48813 | P: 517.543.6400  
**SPARTANMOTORS.COM**

March 2, 2017

RE: Notice of Campaign Service Bulletin: **CSB16-330-001(-002FR)**

Dear Valued Customer:

A recent decision was made to issue a Campaign Service Bulletin, **CSB16-330-001(-002FR)**, for transit bus chassis altered by Spartan Motors, USA Inc. built between September 12, 2015 and August 9, 2016.

A condition exists where the air dryer is constantly purging. The correction is to plumb the air dryer correctly.

Labor time is .5 hour.

**Please note:**

***The Vehicle Identification Number (VIN#) affected by this campaign is on the first line of the address above.***

Your satisfaction with our product is important to us. We are initiating this contact with you so that you will, at your earliest opportunity, take your vehicle in for the recommended service. In doing so, we can be certain that you have the best product available for optimal performance.

**Carefully follow the instructions below to have your vehicle serviced:**

- You do not need to call Spartan Specialty Vehicles to find the facility most convenient to you. These facilities can be located on Spartan's website: [spartanchassis.com/cs/service/service\\_centers.asp](http://spartanchassis.com/cs/service/service_centers.asp)
- If you lack access to the internet call **1.800.543.4277 opt 0** for locations. When calling, please have available the last 8 digits of your VIN#.

Although **this is not a safety recall**, Spartan Specialty Vehicles is committed to serving you with your best interests in mind.

Sincerely,

Spartan Motors USA, Inc.

# TECHNICAL SERVICE BULLETIN



DEPARTMENT OF COMPLIANCE  
VEHICLE SAFETY AND RECALL MANAGEMENT  
BUILDING 11  
423 N MAIN ST  
MIDDLEBURY, INDIANA 46540-9218

Technical Service Bulletin: 35-02012017-0318

- o Integrity
- o Safety
- o Quality
- o Customer Service

<<OWNER NAME/DEALERNAME>>  
<<ADDRESS>>  
<<CITY>>, <<ST>> <<ZIP-XXX>>

February 27, 2017

This Notice applies to your vehicle VIN listed above.

Dear Forest River Customer and Dealership:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act (US) and the Motor Vehicle Safety Act (Canada). Forest River – Office of Corporate Compliance (“OCC”) has decided that a Technical Service Bulletin (“TSB”), is required to address the vehicle in your ownership.

**WHAT SHOULD YOU DO?**

Please see the enclosed Technical Service Bulletin from Spartan Specialty Vehicles.

Please follow the directions given on the Spartan Specialty Vehicles Notification.

**WHAT IF YOU NO LONGER OWN THIS VEHICLE?**

If you no longer own this vehicle and have the address for the current owner, please forward this letter to the new owner. You have received this letter because government regulations require that a notification is sent to the last known owner of record. Our records indicate that you are the current owner.

Sincerely,

A handwritten signature in black ink that reads "Keith Fisher".

Forest River, Inc.  
Director & Engineer  
Office of Corporate Compliance