



Reliability Driven®

Service Bulletin No. 449

MODEL J4500	TYPE Field Change Program	SECTION/GROUP 3-Body	DATE April 13, 2017
SUBJECT RH DASH ASSEMBLY DEFROSTER VENTS			
CONDITIONS			

Customer Complaint:

Motor Coach Industries ("MCI") has become aware that the J4500 series coaches listed in this bulletin may experience damage to the RH dash assembly defroster (diffuser) vents as a result of passenger contact entering and exiting the coach cabin.

Cause:

Existing defroster vent composite strength.

Corrective Action:

As a result, MCI strongly urges owners of the MY 2015, MY 2016 and MY2017 J4500 model coaches listed in this bulletin to implement the steps in this procedure as soon as possible

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Parts

Qty.	New P/N	Description
1	16-14-1678	Vent, Defroster / Diffuser, Dash
2	16-14-1679	Vent, Defroster / Diffuser, Dash
6	19-01-1895	Screw

Service Procedure:



Read this entire procedure before beginning work.

Use Safe Shop Practices At All Times.



1. Turn the main battery disconnect to the OFF position.
2. Chock both sides of the tires.
3. Enter the coach cabin.
4. Locate the three (3) defroster vents on the RH dash assembly shown in Figure 1.



Figure 1. Defroster vents located on upper face of the RH dash assembly.

Item	Figure 1 Description
1	RH dash assembly
2	Defroster vent, p/n 16-14-1678. Larger profile opening.
3	Defroster vent, p/n 16-14-1679. Smaller profile opening.

5. Carefully remove and discard the defroster vent mounting screws. Carefully lift upwards to remove the defroster vent from the RH dash assembly. Discard the defroster vent.
6. Orient the new defroster vent, p/n 16-14-1678, in the larger open cavity shown as Item 2 in Figure 1. Using new screws, p/n 19-01-1895, secure the defroster vent to the RH dash assembly. Tighten screws to secure.
7. Repeat Steps 5 and 6 to the new defroster vents, p/n 16-14-1679, in the smaller open cavity shown as Item 3 in Figure 1.

Procedure Complete.



Field Change Program Conditions:

The parts required for this rework will be supplied without charge.

No labor allowance will be granted for this rework on affected J4500 model coaches.

This program will end on October 31, 2017.

Motor Coach apologizes for any inconvenience resulting from this campaign, but urges you to implement this change as soon as possible.

Sincerely,

Motor Coach Industries