

TECHNICAL SERVICE BULLETIN



DEPARTMENT OF COMPLIANCE
VEHICLE SAFETY AND RECALL MANAGEMENT
BUILDING 11
423 N MAIN ST
MIDDLEBURY, INDIANA 46540-9218

Technical Service Bulletin: 67-02082017-0323

- o Integrity
- o Safety
- o Quality
- o Customer Service

<<OWNER NAME/DEALERNAME>>
<<ADDRESS>>
<<CITY>>, <<ST>> <<ZIP-XXX>>

<<DATE>>

This Notice applies to your vehicle VIN listed above.

Dear Forest River Customer:

Forest River is alerting you to an issue involving certain 2017 Stealth - TFQ2817G and 2017 Sandstorm - T282GSLR recreational vehicles. Please see the information below which describes the issue and provides you with details on the steps you should take to have your vehicle repaired.

WHAT IS THE ISSUE?

The furnace fresh air intake tube may not be correctly installed and may not reach the vent at the exterior of the vehicle. If the fresh air intake tube does not reach the exterior of the vehicle, the furnace may not operate as efficiently.

OWNERS: WHAT SHOULD YOU DO?

Please contact your dealer without delay and request a service appointment to schedule the free repair. The vehicle Owner is responsible for making arrangements to have the work completed. Please state you have been notified by Forest River of the issue and provide the TSB number (located at the top of this page) to the dealership. It is also helpful to give the dealership a copy of this letter when you take your vehicle in for the repair.

You may visit www.forestriverinc.com to search for dealer locations.

HOW LONG WILL THE REMEDY PROCESS TAKE?

The estimated time of repair is .20 - .50 hours. However, the dealership may need to keep your vehicle or schedule an appointment with you for a later date to fit into their regular service schedule.

DEALERS: WHAT SHOULD YOU DO?

See the attached service instructions. You may also download the installation instructions from Forest River's – Dealer Central as they are attached to this notice.

MAY FOREST RIVER ASSIST YOU FURTHER?

CUSTOMER SERVICE	(951) 357-2327 x 127	MDominguez@forestriverinc.com
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Repair Codes:

Pictures are required for the remedy and/or inspection after installation.

Pictures of the remedy are a condition of payment in which must be provided with a claim against the repair code(s).

SERVICE BULLETIN NUMBER	DESCRIPTION	REPAIR CODE	ALLOWED HOUR(S)
67-02082017-0323	INSPECT FOR FRESH AIR INTAKE	20-000323	.20 HRS.
67-02082017-0323	INSTALL FRESH AIR INTAKE	20-000324	.50 HRS.

WHAT IF YOU HAVE PREVIOUSLY PAID FOR REPAIRS TO YOUR VEHICLE FOR THIS PARTICULAR CONDITION?

If you have already paid for a repair that is within the scope of this service bulletin, you may be eligible for a refund of previously paid repairs. Refunds will only be provided within the scope of this Technical Service Bulletin.

Please send the service invoice to the following address:

Stealth & Sandstorm
Forest River, Inc.
Attn: WARRANTY MANAGER
920 West Mayberry Ave.
Hemet, CA 92543

Sincerely,

Forest River, Inc.
Engineer
Office of Corporate Compliance

Inspection and Repair of Suburban SF-30 Furnace Air Intake Tube

Inspection Process:

- Locate the exterior furnace vent/access door on the side wall of the subject travel trailer. (See *Illustration No# 1*)
- Use a tape measure to measure inside Intake Vent Tube – (Top Vent).
 - o Notice that the outer tube overlaps the inner tube. The measure point is the inner tube joints to the outside vent housing.
- This measurement will need to be 2" or less. (See *Illustration No# 2*)
- If the measurement is greater than 2" proceed to Repair Instructions below.

Illustration - 1



Illustration - 2



Inspection and Repair of Suburban SF-30 Furnace Air Intake Tube

Repair Instructions:

- Disconnect 110-volt shore power to travel trailer, activate 12-volt disconnect switch or disconnect 12-volt battery power at batteries.
- Removal of furnace exterior door assembly – (Do not remove intake and exhaust vent attached to the door assembly).
- The door can be removed by removing (4) attachment screws (remove door by sliding-outward. (See *Illustration - 3*)
- Remove (2) furnace housing screws at the bottom of furnace
 - o Move furnace $\frac{1}{2}$ " forward towards side wall or flush with sidewall cut out – whichever is greater.
 - o Reinstall two mounting screws. (See *Illustration - 4*)
- Reinstall furnace door & vent
 - o Ensure the air-intake and exhaust tubes are aligned proper and slide door assembly/vent on to furnace.
 - o Secure with the (4) attachment screws removed prior.
- Perform a re-measurement to ensure the upper air intake tube is 2" or less.
- Reactivate 12-volt disconnect switch or reconnect 12-volt battery power at batteries.
- Test furnace operation.

Illustration -2



Illustration – 3



Inspection and Repair of Suburban SF-30 Furnace Air Intake Tube

Illustration – 4

