

ACCOUNT TEAM COVERAGE

Please Deliver To: Service Managers and Warranty Decision Makers

FROM: Cummins Global Warranty Administration Communications

Subject: ISL CM2350 Calibration and Extension Harness Upgrade ATC

Number: Atc1890

Date: 11-Apr-2017

Expires: 31-Dec-2017 (U.S./Canada)
31-Dec-2017 (International)

Attention: robert.v.joson@cummins.com; richard.l.perry@cummins.com

If additional information is required, please contact your Cummins Warranty Operations Group Leader.

DESCRIPTION:

This campaign is being issued to upgrade the calibration and cam sensor extension harness. This document authorizes certified repair locations to re-calibrate the engine control module (ECM) and replace the cam sensor extension harness. No parts are covered under this field action. Parts have already been supplied to the repair locations.

ACTION:

In order to qualify for repair under this field action, an engine:

- 1 will be covered Regardless of coverage status, and
- 2 **must** show an OPEN status for this field action on QuickServe® Online.

After verifying that the engine meets the above requirements, perform the following actions:

- 1 All engines will require an ECM calibration. To obtain a calibration via QuickServe® Online (QSOL), enter the Engine Serial Number into QSOL, click on the Service Tab, then "Related Information", then click on "Calibration Downloads" link and enter the requested information to obtain a Zip file to recalibrate the ECM.
- 2 Recalibrate the ECM as described in procedure 019-032 of the appropriate Service Manual on QSOL. Provide documentation of the ECM revision from before and after the recalibration in the notes of the claim.
- 3 Install the camshaft position sensor extension harness that has been provided. Refer to procedure 019-363 for reference only. For questions regarding the supplied parts, please contact Richard L Perry, richard.l.perry@cummins.com.

MATERIAL DISPOSITION:

Materials removed as a result of this field action **must** be scrapped.

REIMBURSEMENTS:

Parts:

There are **no** parts covered in this field action.

NOTE: SRTs to gain access that are required to complete the repair, that are sufficiently explained in the claim narrative, may also be claimed on this action.

Labor using applicable Access Code and Time:

SRT Code	Description	Time
00-90X	Administrative time	
19-611	Engine Control Module (ECM) Calibration- Transfer (CM 2250/CM2350)	
99-902	CAM SENSOR EXT HARNESS REMOVE AND INSTALL (QTY 4)	.4 Hrs

Travel:

Travel is covered under this field action. Towing is covered under this field action.

Other Claimables:

Consumables are **not** covered under this field action.

Claim Instructions:

For Cummins Dealers, claims for this Field Campaign **must** be filed via **RAPIDSERVE™** Web (rsw.cummins.com).
For information regarding **RAPIDSERVE™** Web, please reference the "Warranty" tab in QuickServe® Online. If there are additional questions, please contact your local Cummins Distributor.

Account Code: 27
Pay Code: Distributor = X
Pay Code: Dealer = D
Pay Code: International = I
Failure Code: WEQPEA

Attachments
atc1890_esn-list.xls