



Campaign Number	Revision Level	Date	Group Number
C1886		31-MAR-2017	
Expiration Date (U.S. and Canada)		Expiration Date (International)	
11-MAR-2018		11-MAR-2018	



Warranty Field Campaign

X15 CM2350 X116 Fuel Pump Replacement Campaign for RV and Fire Truck Applications

Attention

- U.S / Canadian Distr./Branches and Div. Offices (Automotive)

If additional information is required, please contact your Cummins Warranty Operations Group Leader.

Description

This campaign is being issued to replace fuel pumps on certain X15 CM2350 X116B engines in Recreation Vehicle and Firetruck applications. Certified repair locations are authorized to replace the fuel pumps on eligible ESNs.

Action

In order to qualify for repair under this field action, an engine:

1. will be covered Regardless of coverage status, and
2. **must** show an OPEN status for this field action on QuickServe® Online.

After verifying that the engine meets the above requirements, perform the following actions:

1. Complete the preparatory steps in Fuel Pump Procedure 005-016 in Service Manual 5411186. Rotate the crankshaft clockwise until the insert pin mark on the outside diameter of the engine vibration damper is aligned with the mark on the gear housing. Refer to Procedure 000-017 in Section 9.
2. Remove the fuel pump per Fuel Pump Procedure 005-016 in Service Manual 5411186.
3. Install the fuel pump per Fuel Pump Procedure 005-016 in Service Manual 5411186. Make sure the crankshaft insert pin mark on the outside diameter of the engine vibration damper is aligned with the mark on the gear housing. Rotate the pump until the timing mark on the fuel pump gear (1) lines up with the top left bolt hole on the high-pressure fuel pump housing (2). Please refer to the Install Section of Procedure 005-016.
4. File one claim for only the applicable parts and labor listed in this document.

Material Disposition

Materials removed as a result of this field action **must** be returned to Cummins. Parts flagged via the EPR process should be returned following the stated instructions. Please return the parts to:

Cummins Service Support Center

910 S. Marr Road, Receiving Location 35

Columbus, IN 47201

Attn: Service Support Center Manager

Email: ssc@cummins.com

UPS: X283X8

FedEx: 332426788

NOTE: Parts covered by the Campaign are to be returned to the Cummins Service Support Center. Please include a copy of the claim paperwork and a material return tag with the returned parts. Include the ESN number, the Campaign #, and the claim number on the material return tag. For Cummins returns, record WebCumpas# on the outside of the box. For PACCAR returns, record CRA# or Eztrac#.

Reimbursements

Parts

NOTE: Additional parts, such as o-rings, gaskets and fasteners, that are required to complete the repair, but not listed, may be claimed if sufficiently explained in the claim narrative.

The following parts are covered under this field action:

Part Number	Quantity	Description
368675800	1	GSK,PMP
438438700	1	PMP,FUL
498828000	1	GSK,PMP
541404900	1	GSK,PMP

NOTE: SRTs to gain access that are required to complete the repair, that are sufficiently explained in the claim narrative, may also be claimed on this action.

Labor using applicable Access Code and Time:

SRT Code	Description	Time (hrs)
00-90X	Administrative time	
05-02Y	FUEL PUMP - REMOVE AND INSTALL - X15 CM2350 X116B	
17-018	POWER STEERING PUMP - MOVE FOR ACCESS (EPA 2017)	
17-019	POWER STEERING RESERVOIR - MOVE FOR ACCESS (EPA 2017)	

Travel

Travel is covered under this field action. Towing is **not** covered under this field action.

NOTE: Please schedule the Technician's time to maximize the number of units that can be repaired on a single visit. When filing claims for multiple ESNs, where travel is required and authorized, travel can be filed to **ONLY** one (1) ESN.

Other Claimables

Consumables are **not** covered under this field action.

Claim Instructions

For Cummins Dealers, claims for this Field Campaign **must** be filed via **RAPIDSERVE™** Web (rsw.cummins.com). For information regarding **RAPIDSERVE™** Web, please reference the "Warranty" tab in QuickServe® Online. If there are additional questions, please contact your local Cummins Distributor.

Claim Codes	
Description	Code
Account Code:	65
Pay Code:	Distributor = X
Pay Code:	Dealer = D
Pay Code:	International = I
Failure Code:	WFHASL

Attachments

[Click here to see c1886_esn-list.xls](#)

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