



Campaign Number	Revision Level	Date	Group Number
C1875		03-FEB-2017	
Expiration Date (U.S. and Canada)		Expiration Date (International)	
01-FEB-2018		01-FEB-2018	



Warranty Field Campaign

X15 CM2350 X114B and X116B EGR Temperature Sensor Campaign

Attention

- U.S / Canadian Distr./Branches and Div. Offices (Automotive)
- U.S / Canadian Dealers

If additional information is required, please contact your Cummins Warranty Operations Group Leader.

Description

This campaign is being issued to address EGR Temperature Sensors on certain X15 CM2350 X114B and X116B engines. Certified repair locations are authorized to proactively replace the EGR temperature sensors on select ESNs. The wire leads of the new sensors must be routed per the instructions outlined in TSB170003.

Action

In order to qualify for repair under this field action, an engine:

1. will be covered In the Base Engine Warranty period, and
2. **must** show an OPEN status for this field action on QuickServe® Online.

After verifying that the engine meets the above requirements, perform the following actions:

1. Install a new EGR Temperature Sensor per the instructions in Procedure 019-378 in Service Manuals 5411186 and 5411181.

NOTE: The EGR temperature Sensor wiring must be routed and secured per the "Service Instructions" Section of TSB170003.

2. File one claim for the part and labor listed in this document.

Material Disposition

Materials removed as a result of this field action **must** be scrapped.

Reimbursements

Parts

The following parts are covered under this field action:

Part Number	Quantity	Description
287214000	1	SEN,TEM

NOTE: Select ONLY the appropriate SRTs for the repair performed. Access SRTs are not allowed for this field action.

Labor using applicable Access Code and Time:

SRT Code	Description	Time (hrs)
00-90X	Administrative time	
19-0CX	EGR Temperature Sensor - Remove and Install - X15 CM2350 X114B - OPTIONAL	
19-0EU	EGR Temperature Sensor - Remove and Install - X15 CM2350 X116B - OPTIONAL	

Travel

Travel is covered under this field action. Towing is **not** covered under this field action.

NOTE: Please schedule the Technician's time to maximize the number of units that can be repaired on a single visit. When filing claims for multiple ESNs, where travel is required and authorized, travel can be filed to **ONLY one (1) ESN**.

Other Claimables

Consumables are covered under this field action.

Claim Instructions

For Cummins Dealers, claims for this Field Campaign must be filed via **RAPIDSERVE™** Web (rsw.cummins.com). For information regarding **RAPIDSERVE™** Web, please reference the "Warranty" tab in QuickServe® Online. If there are additional questions, please contact your local Cummins Distributor.

Claim Codes	
Description	Code
Account Code:	65
Pay Code:	Distributor = X
Pay Code:	Dealer = D
Pay Code:	International = I
Failure Code:	WETEBC

Attachments

[Click here to see c1875_esn-list.xls](#)

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