



Campaign Number	Revision Level	Date	Group Number
C1858	A	14-FEB-2017	
Expiration Date (U.S. and Canada)		Expiration Date (International)	
02-DEC-2017		02-DEC-2017	



Warranty Field Campaign

In-Shop Campaign, ISX15 CM2350 Kenworth T680 and T880 OEM Harness Re-Routing

Attention

- U.S / Canadian Distr./Branches and Div. Offices (Automotive)
- U.S / Canadian Dealers

This is to revise and replace Campaign 1858, dated 16-Dec-2016. This revision is to:

1. add campaign checks, and
2. supporting narrative, and
3. correction to claimable time options.

If additional information is required, please contact your Cummins Warranty Operations Group Leader.

Description

This In-Shop Campaign is being issued to address sensor related fault codes 1866, 3383, and 3228 on ISX15 CM2350 X101 engines installed in Kenworth T680 and T880 chassis. Certified repair locations are authorized to change the mounting of original equipment manufacturer (OEM) wire harness per the instructions detailed below on ESNs that show an

OPEN status on QuickServe Online. This action may be completed anytime the unit is in for maintenance or repairs, with certain restrictions on reimbursement.

Action

In order to qualify for repair under this field action, an engine:

1. **must** be within Base Engine Warranty, the Emissions Coverage period and/or within a CAP Coverage period, and
2. **must** show an OPEN status on QuickServe Online.

After verifying that the engine meets the above requirements, perform the following actions:

1. Review the Verification Section of TSB160065 to determine the current harness routing population (A or B).
2. Remove the wire ties that secure the OEM 14 Pin wiring harness to the main engine wiring harness per Resolution Section A or B of TSB160065.

NOTE: Engines in population A can proceed to step 4 (claim filing) and do not need to re-route and secure the OEM wiring harness.

3. For Population B engines ONLY: Re-route and secure the OEM wiring harness to the OEM wiring harness mounting standoffs as instructed in Resolution B section of TSB160065.
4. File one claim for only the applicable labor and "Other Claimables" listed in this field action.

Material Disposition

There are **no** materials involved in the field action.

Reimbursements

Parts

There are **no** parts covered in this field action.

**NOTE: Population A: Claim SRT 99-902 QTY of 1 to cut the zip ties. (0.1 hrs total)
Population B: Claim SRT 99-902 QTY of 3 to cut the zip ties and resecure the OEM harness. (0.3 hrs total) This In-Shop Campaign does not reimburse for any SRTs except those that are listed. It is recommended, but not required, that this Field Action be performed as part of another Cummins warrantable repair event to allow reimbursement for charges such as travel, admin, troubleshooting, or access issues that are outside the scope of this document.**

NOTE: Select **ONLY** the appropriate **OPTIONAL SRT** for the repair performed. **SRT 99-902** should only be claimed if the unit **DID** require **OEM Wiring harness re-routing**. **SRT 17-902** should only be claimed if the unit already has the corrected harness routing.

Labor using applicable Access Code and Time:

SRT Code	Description	Time (hrs)
17-902	Campaign Check (OPTIONAL)	
99-902	OEM WIRING HARNESS RE-ROUTING (QTY OPTIONAL)	.1 or .3 Hrs.

Travel

Travel is **not** covered under this field action Towing is **not** covered under this field action.

Other Claimables

Consumables are covered under this field action.

NOTE: Claim wire ties necessary for completing the harness re-routing to Other Claimables section.

Claim Instructions

For Cummins Dealers, claims for this Field Campaign must be filed via **RAPIDSERVE™** Web (rsw.cummins.com). For information regarding **RAPIDSERVE™** Web, please reference the "Warranty" tab in QuickServe® Online. If there are additional questions, please contact your local Cummins Distributor.

Claim Codes	
Description	Code
Account Code:	65
Pay Code:	Distributor = X
Pay Code:	Dealer = D
Pay Code:	International = I
Failure Code:	WEXWHM

Attachments

[Click here to see c1858_esn-list.xls](#)

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