



Campaign Number	Revision Level	Date	Group Number
C1737	C	14-FEB-2017	
Expiration Date (U.S. and Canada)		Expiration Date (International)	
31-MAR-2017		31-MAR-2017	



Warranty Field Campaign

ISL CM2350 ECM Calibration Campaign

Attention

- U.S / Canadian Distr./Branches and Div. Offices (Automotive)
- U.S / Canadian Dealers

This is to revise and replace Campaign 1737-B, dated 12-Feb-2016. This revision is to:

1. Re-instate and Extend the expiration date thru the end of 1st Quarter 2017, and
2. Update the narrative.

If additional information is required, please contact your Cummins Warranty Operations Group Leader.

Description

This Campaign authorizes certified repair locations to re-calibrate the ECM on certain ISL CM2350 engines.

NOTE: This coverage plan is retroactive for repairs made on or after 1 January 2017.

Action

In order to qualify for repair under this field action, an engine:

1. will be covered Regardless of coverage status, and
2. **must** show an **OPEN** status for this field action on QuickServe® Online.

After verifying that the engine meets the above requirements, perform the following actions:

1. Recalibrate the ECM as described in Procedure 019-032 in Service Bulletin 4310787 for ISL CM2350. Download the latest calibration available on QuickServe® Online. Recalibrate the ECM with calibration revisions released in November 2015 or later. Use the calibration revision history revision date to identify calibration revision released in November 2015.
2. File **one** claim for all labor and travel associated with this repair. Provide documentation of the ECM revision codes from before and after the recalibration in the claim narrative.

Material Disposition

There are **no** materials involved in the field action.

Reimbursements

Parts

There are **no** parts covered in this field action.

NOTE: SRTs to gain access that are required to complete the repair, that are sufficiently explained in the claim narrative, may also be claimed on this action.

NOTE: All SRTs are **OPTIONAL**. Select **ONLY** the appropriate SRTs for the repair performed. Claim **ONLY** SRTs 19-611 and Admin if the unit DID require an updated calibration. Only SRT 17-902 and Admin should be claimed if the unit DID NOT require calibration.

Labor using applicable Access Code and Time:

SRT Code	Description	Time (hrs)
00-90X	Administrative time	
17-902	Campaign Check (Optional)	
19-611	Engine Control Module (ECM) Calibration- Transfer (CM 2250/CM2350) (Optional)	

Travel

Travel is covered under this field action. Towing is **not** covered under this field action.

NOTE: Please schedule the Technician's time to maximize the number of units that can be repaired on a single visit. When filing claims for multiple ESNs, where travel is required and authorized, travel can be filed to **ONLY** one (1) ESN.

Other Claimables

Consumables are **not** covered under this field action.

Claim Instructions

For Cummins Dealers, claims for this Field Campaign **must** be filed via **RAPIDSERVE™** Web (rsw.cummins.com). For information regarding **RAPIDSERVE™** Web, please reference the "Warranty" tab in QuickServe® Online. If there are additional questions, please contact your local Cummins Distributor.

Claim Codes	
Description	Code
Account Code:	65
Pay Code:	Distributor = X
Pay Code:	Dealer = D
Pay Code:	International = I
Failure Code:	WEQPEV

Attachments

[Click here to see c1737-a_esn-list.xls](#)

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