



Service Campaign 67-05

MODELS

AFFECTED: 2017 Winnebago View and Itasca Navion 524G

DATE: February 3, 2017

SUBJECT: Water Heater Bypass Valve Installation

PLEASE FORWARD THIS INFORMATION TO YOUR RV SERVICE MANAGER.

Winnebago Industries is conducting a Field Service Campaign on certain 2017 Winnebago View and Itasca Navion 524G models. The water heater bypass valve on these units was installed incorrectly. This campaign is to correct the water heater bypass valve installation.

Affected Vehicles and Owner Notification

Attached to this letter is a list of subject vehicles which were shipped to your dealership. Customers with affected vehicles are being sent a letter notifying them of the service campaign. Owners are directed to contact a Winnebago Industries dealer for the service campaign to be performed at no cost to them. A copy of the owner notice is provided for your information.

Repair Procedure:

Refer to instruction sheet.

Parts Information:

2 Stainless steel pex clamp rings, from dealer inventory - Winnebago Part Number 140171-03-000

Reimbursement

When the service has been completed, submit a warranty claim using the operation number and TIC code listed below. The repair order must be properly signed by both the dealer and owner before it is submitted to Winnebago Industries.

DESCRIPTION	OPERATION NUMBER	TIME ALLOWANCE	TIC CODE
Water Heater Bypass Valve Installation	05670599	1.0	6705SB

FINAL CLAIMS NEED TO BE SUBMITTED NO LATER THAN AUGUST 3, 2017.

Perform this procedure on all subject vehicles currently in your inventory. DO NOT DELIVER ANY SUBJECT UNITS TO A CUSTOMER UNTIL THIS CORRECTIVE ACTION HAS BEEN TAKEN.

If You Need Assistance

If dealer technical assistance is needed, please contact Winnebago Industries Technical Service Department at (866) 653-4329 from 7:30 a.m. to 5:00 p.m. Central Time or by e-mail at: techservice@winnebagoind.com.

Thank you for your cooperation.

Steven R. Evenson
Director of Parts and Service



2017 Winnebago View & Itasca Navion 524G

Water Heater Bypass Valve Installation

Overview: Correct water heater bypass valve installation.

Parts Required:

- 2 Stainless steel pex clamp rings, from dealer inventory (Winnebago Part Number 140171-03-000)

Tools Required:

- Cordless Drill
- Pex Clamp Ring Tool
- Channel Locks
- Water Line Wrench
- Angled Side Cutter

Read the entire instructions carefully before starting the procedure. If you have any questions, please contact Winnebago Industries' Technical Service Department by calling 1-866-653-4329 or by email: techservice@wgo.net. This document is confidential and is intended for dealer use only.



Procedure:

1. Remove drawer (Figure 1) and access panel (Figure 2) from wardrobe. **Note:** wardrobe door was removed for better clarification of process.

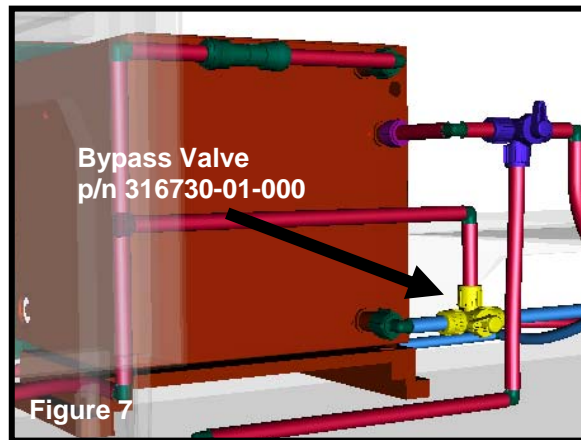


Figure 1

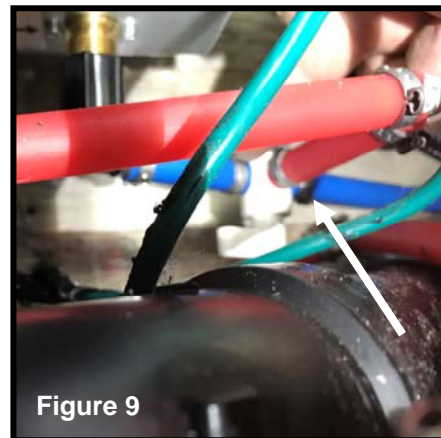
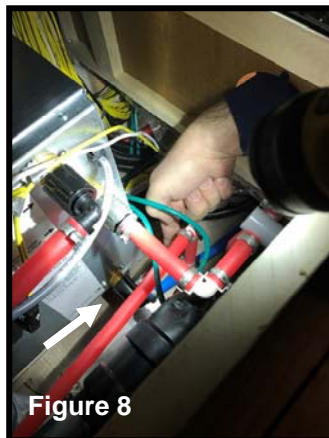


Figure 2

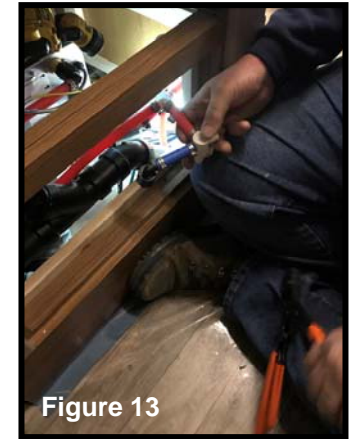
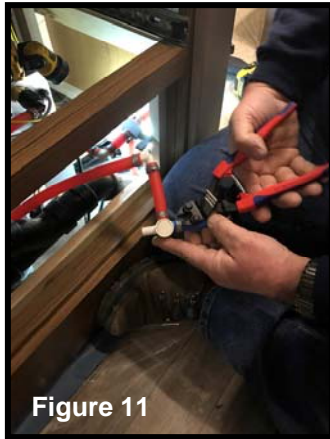
2. Remove register from wardrobe (Figures 3 & 4). Shift duct to allow access to water heater bypass valve (Figures 5 & 6). **Figure 7 is an illustrated drawing indicating the valve that needs to be reinstalled.**



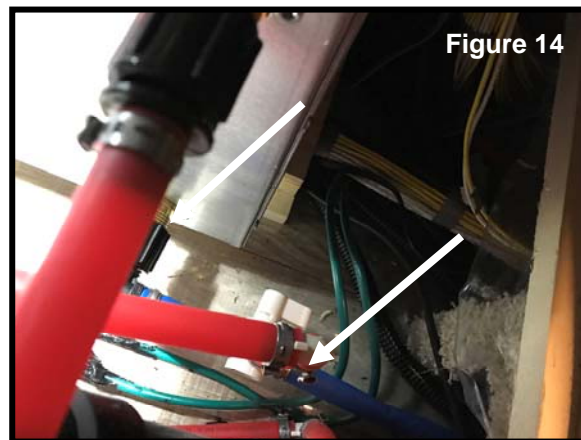
3. Remove elbow from cold water inlet of water heater (Figure 8). Snip hose clamp on right side of bypass valve (Figure 9). Remove line from bypass valve.



4. Pull line out of wardrobe for better access and rotate valve 180°, handle will now face passenger sidewall when reinstalled (Figure 10). Snip remaining hose clamp on bypass valve (Figure 11). Remove line and insert line onto opposite side of bypass valve (Figure 12). Secure with new clamp (Figure 13).



5. Insert line back into wardrobe and attach line removed in Step 3. Secure line with new hose clamp. Reattach elbow to cold water inlet of water heater (Figure 14).



6. Perform pressure test: 30 psi for 10 minutes.
7. When pressure test passes; reattach duct, register, access panel and insert drawer back in wardrobe.



Customer Notification Letter

**FOR YOUR INFORMATION
-COPY OF OWNER INFORMATION-**

RE: BODY SERIAL
CHASSIS SERIAL

Dear Winnebago Industries Motor Home Owner:

When you purchased your new Winnebago Industries produced motor home, you also received our commitment to provide you with a quality product and our dedication to continuing customer satisfaction. In keeping with this commitment, we are notifying you of a service issue that may affect your Winnebago Industries motor home.

Our records indicate that you have purchased a vehicle with the serial number which appears above.

What We Will Do

Winnebago Industries, Inc. dealers will correct the water heater bypass valve installation.

What You Should Do

Contact your Winnebago Industries, Inc. dealer to arrange for a service appointment. Please allow sufficient time for your dealer to process your vehicle on the date of the appointment. The actual repair will take approximately 1 hour, however your dealer will require additional time to process your coach.

Important

This campaign and the offer to provide service are being done at no charge to you. The offer for a no cost repair is valid until August 3, 2017 at which time the campaign will be closed.

If You Need Assistance

If you have questions or need assistance, please contact Winnebago Industries Owner Relations Department at (800) 537-1885 Monday through Friday from 7:30 a.m. to 5:00 p.m. Central Time or by email: or@wgo.net.

We are sorry to cause you this inconvenience. We have taken this action in the interest of your continued satisfaction with our products. This letter does not constitute an acknowledgement of legal liability.

Thank you for choosing a Winnebago Industries motor home.

Winnebago Industries, Inc.
Forest City, IA 50436