



May 9, 2017

***Attention: All Kia Parts & Service Managers***

Kia Motors America, Inc. is conducting a Voluntary Service Campaign to inspect, clean, and seal, or if necessary, replace the rear wheel speed sensor housing covers on certain 2011-2015 MY Sorento 2-Wheel Drive (2WD) vehicles originally purchased and/or currently registered in the coastal states of Alabama, Florida, Georgia, Hawaii, Louisiana, Mississippi, North Carolina, South Carolina, and Texas. Kia has determined that if the rear wheel hub comes into contact with a significant amount of seawater, the water can enter the rear wheel speed sensor housing covers and may interrupt the rear wheel speed sensor signal and illuminate the Anti-Lock Braking system ("ABS") and/or the Electronic Stability Control ("ESC") warning lights in the instrument cluster.

The Technical Service Bulletin (TSB) that provides Vehicle Repair Procedures, Affected VIN Production Range, and Warranty Claim Information will be posted on the Kia Global Information System (KGIS) at [www.kiatechinfo.com](http://www.kiatechinfo.com) on **May 9, 2017**

**Parts: During the week of May 9, 2017, all Kia dealers will receive an automatic shipment of campaign parts for initial repairs of affected customer vehicles.**

Enclosed you will find a copy of the owner notification letter and a Q&A Guide for campaign questions, both of which describe the issue. A list of retail Kia Sorento 2WD vehicle owners affected by this campaign can be accessed on WEBDCS. Log onto the site, select the Campaigns Tab, click on Open Campaign Report in the left side menu, and select SC148 to generate the customer list.

We will mail notices to the affected 2011-2015 MY Sorento 2WD vehicle owners beginning on **May 12, 2017**. Please start performing the repairs immediately on any affected vehicles currently in your inventory.

Please make certain the appropriate personnel in your dealership are familiar with the details of this campaign to ensure proper responses to customer inquiries and requests to have the campaign performed on their vehicles.

**LEGAL PRIVACY LIABILITY NOTICE:** Pursuant to the terms of the Dealer Sales and Service Agreement and the Gramm-Leach-Bliley federal consumer privacy act, you are required to keep confidential any and all information and documents provided to you by Kia Motors America, Inc. or generated by you in the conduct of carrying out work under that Agreement regarding Kia vehicle purchasers and owners, including but not limited to warranty claim information. Kia dealers may use such owner information for the sole purpose of conducting and performing this voluntary service campaign, and for no other purpose.

Your prompt attention in completing this campaign is appreciated. If you have any questions, please contact your Kia District Parts & Service Manager.

Sincerely,

Neem Van der Reest  
Quality Analysis Manager  
Enclosures