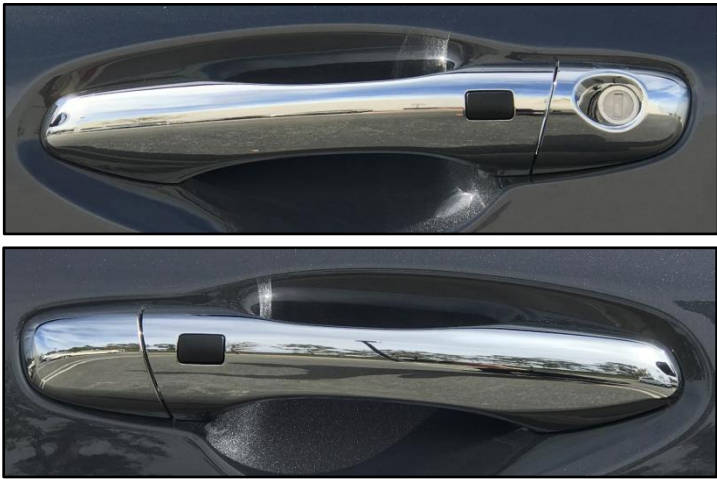
	GROUP <b>BOD</b>	MODEL <b>2016MY Sorento (UMa)</b>
	NUMBER <b>166</b>	DATE <b>April 2017</b>
<b>TECHNICAL SERVICE BULLETIN</b>		
<b>SUBJECT: SERVICE ACTION: FRONT DOOR OUTSIDE HANDLE REPLACEMENT (SA283)</b>		

This bulletin provides the procedure to replace the left and right front outside door handle assemblies on some 2016MY Sorento (UMa) vehicles, produced from November 17, 2014 to January 25, 2016, which may experience a high effort / sticking feeling to open the front doors. Follow the procedure outlined in this bulletin to replace both front outside door handle assemblies. Before conducting the procedure, verify that the vehicle is included in the list of affected VINs.



Left & Right Front Door Handles

**\* NOTICE**

A Service Action is a repair program without customer notification that is performed during the warranty period. Any dealer requesting to perform this repair outside the warranty period will require DPSM approval.

Repair status for a VIN is provided on WebDCS (Service → Warranty Coverage → Warranty Coverage Inquiry → Campaign Information). Not completed Recall / Service Action reports are available on WebDCS (Consumer Affairs → Not Completed Recall → Recall VIN → Select Report), which includes a list of affected vehicles.

This issue number is SA283.

File Under: <Body>

- Circulate To:     General Manager     Service Manager     Parts Manager  
 Service Advisors     Technicians     Body Shop Manager     Fleet Repair

**Service Procedure:**

1. Using a non-marring trim removal tool, remove the door handle mounting bolt cover (A).

**CAUTION**

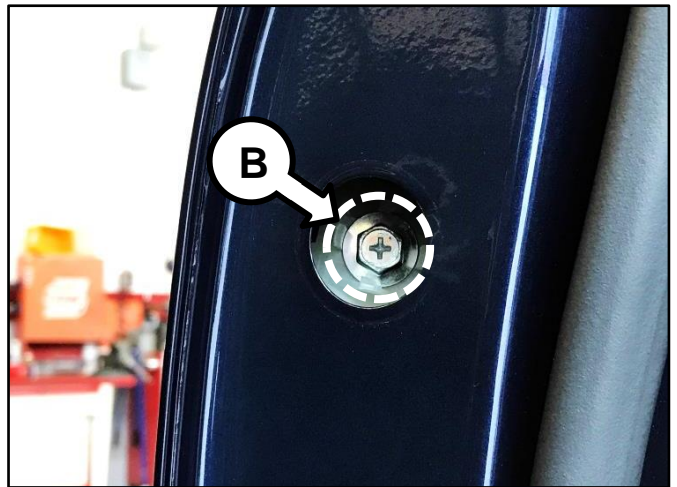
Use a non-marring trim removal tool (such as Snap-on® Part Number PBN5 or equivalent) to avoid damaging trim pieces.



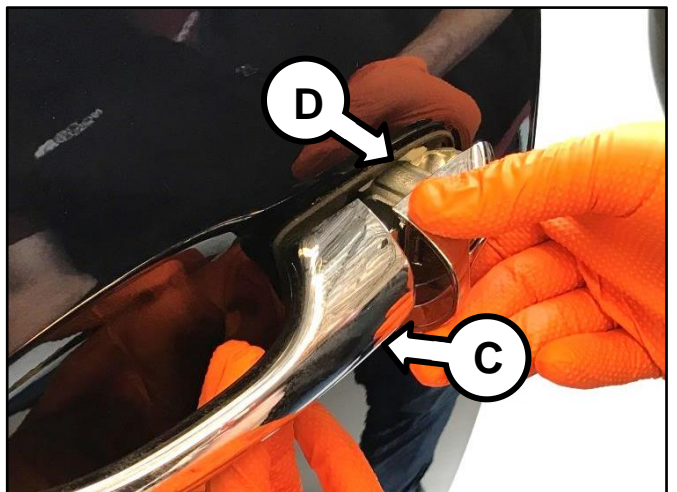
2. Loosen the mounting bolt (B).

**Tightening torques:**

34.8 – 51.6 lb.in (3.4 – 5.7 Nm, 0.4 – 0.6 kgf.m)



3. Slightly pull the door outside handle (C) and remove the door outside handle cap (D).



SUBJECT:

## FRONT DOOR OUTSIDE HANDLE REPLACEMENT (SA283)

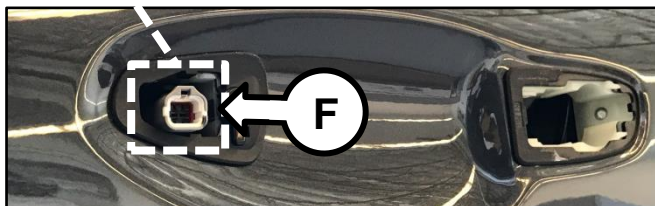
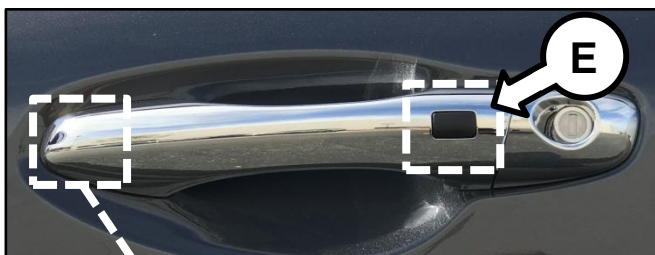
- Slide the door outside handle (C) towards the rear of the vehicle.

**CAUTION**

Use caution not to damage the door paint when removing the door outside handle.



- If equipped with Push Button Start (E), disconnect the front door outside handle connector (F).



- Connect the front door outside handle connector to the new handle (G) and install the new handle.

**\* NOTICE**

Ensure the connector is completely inserted and locked. When installing the new handle, ensure the handle seals (H) are seated properly.



- Reinstall all removed components in the reverse order of removal.
- Confirm proper operation of the front door outside handle.
- Repeat steps 1 through 8 for the other front door.

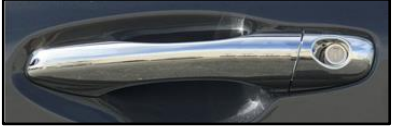



SUBJECT:

## FRONT DOOR OUTSIDE HANDLE REPLACEMENT (SA283)

## AFFECTED VEHICLE RANGE:

Model	Production Date Range
Sorento (UMa)	November 17, 2014 to January 25, 2016

## REQUIRED PART:

Part Name	Part Number	Figure
Handle Assy – Door Outside, LH	82651 C5010QQK	
Handle Assy – Door Outside, RH	82661 C5010QQK	
Handle Assy – Door Outside, LH (Smart Key)	82651 C5710QQK	
Handle Assy – Door Outside, RH (Smart Key)	82661 C5710QQK	

## WARRANTY INFORMATION:

N Code: N99 C Code: C99

Claim Type	Model	Causal P/N	Qty.	Repair Description	Labor Op Code	Op Time	Replacement P/N	Qty.
V	Without Smart Key	82651 C5010	0	(SA283) Front Door Outside Handle Replacement (Both)	160A43R0	0.3 M/H	82651 C5010QQK	1
							82661 C5010QQK	1
	With Smart Key						82651 C5710QQK	1
							82661 C5710QQK	1

**\* NOTICE**

VIN inquiry data for this repair is provided for tracking purposes only. Kia retailers should reference SA283 when accessing the WebDCS system.