	GROUP CLI	MODEL 2017MY Sorento (UMa)
	NUMBER 037	DATE January 2017
TECHNICAL SERVICE BULLETIN		
SUBJECT: SERVICE ACTION: DRIVER'S SIDE HVAC TEMPERATURE OPTIMIZATION (SA274)		

This bulletin provides information related to the Heating Ventilation and Air Conditioning (HVAC) system on some 2017MY Sorento vehicles equipped with Dual Air Temperature Control (DATC) produced from August 1, 2016 to December 18, 2016, which may experience poor heater performance on the driver's side due to a binding mix door. Follow the procedure below to repair and/or prevent the door from binding. Before conducting the procedure, verify that the vehicle is included in the list of affected VINs.



*** NOTICE**

A Service Action is a repair program without customer notification that is performed during the warranty period. Any dealer requesting to perform this repair outside the warranty period will require DPSM approval.

Repair status for a VIN is provided on WebDCS (Service → Warranty Coverage → Warranty Coverage Inquiry → Campaign Information). Not completed Recall / Service Action reports are available on WebDCS (Consumer Affairs → Not Completed Recall → Recall VIN → Select Report), which includes a list of affected vehicles.

This issue number is SA274

File Under: <Climate>

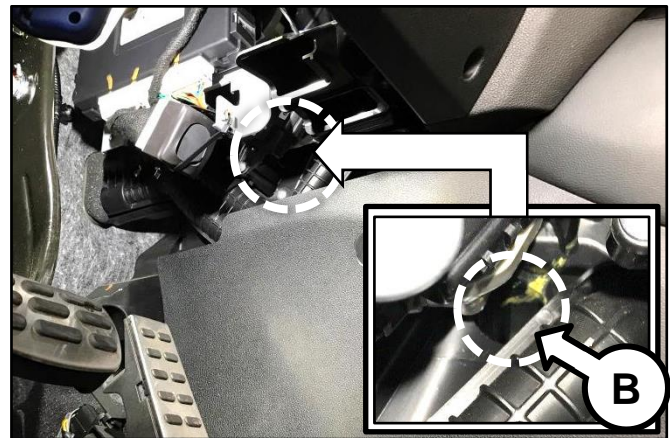
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- Circulate To: General Manager Service Manager Parts Manager
 Service Advisors Technicians Body Shop Manager Fleet Repair

SUBJECT: DRIVER'S SIDE HVAC TEMPERATURE OPTIMIZATION (SA274)**Service Procedure:**

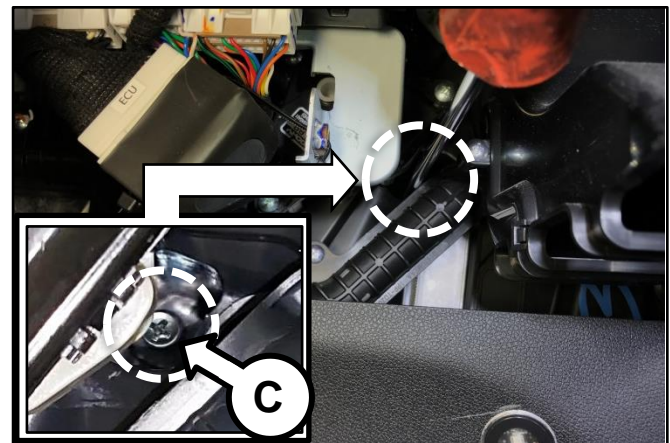
1. Turn the blower to medium speed, set the temperature on full hot and to the floor position, and activate the SYNC function (A).



2. Locate the opening (B) at the driver's footwell adjacent to the driver side temperature actuator.



3. Insert a 12" Phillips screwdriver into the opening and turn the screw (C) 90° degrees counter-clockwise to enhance the mix door fitment.



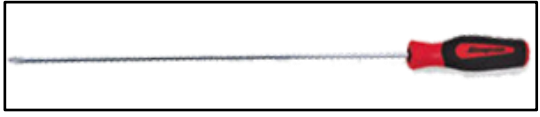
4. With the heater set to full hot and to the floor position, confirm the temperature of the air is the same on the driver and passenger side.

SUBJECT: DRIVER'S SIDE HVAC TEMPERATURE OPTIMIZATION (SA274)

AFFECTED VEHICLE RANGE:

Model	Production Date Range
Sorento (UMa)	August 1, 2016 to December 18, 2016

REQUIRED TOOL:

Part Name	Figure
12" Phillips Screwdriver	

WARRANTY INFORMATION:

Claim Type	Causal P/N	Qty.	N Code	C Code	Repair Description	Labor Op Code	Op Time	Replacement P/N	Qty.
V	97205 C6000	0	N99	C99	(SA274) Driver's Side HVAC Temperature Optimization	170A05R0	0.2	N/A	0

*** NOTICE**

VIN inquiry data for this repair is provided for tracking purposes only. Kia retailers should reference SA274 when accessing the WebDCS system.