QUALITY ACTION



CAMPAIGN BULLETIN Body Seal Retailer Inventory

Reference: PG7B3 Date: March 16, 2017

Attention: Retailer Principal, Sales, Parts and Service Managers

Affected Models/Years:	Affected Population:	Retailer Inventory:	SERVICE COMM Activation date:	Stop Sale In Effect
MY2017 QX30 (H15)	NA	1,936	March 3, 2017	NO

***** Retailer Announcement *****

On March 3^{rd} , 2017, Infiniti advised retailers of a retailer inventory quality action to apply body sealer on 1,936 specific 2017 QX30 vehicles identified in Service Comm.

Infiniti asks that retailers **stop repairing the affected vehicles immediately** and wait for further information.

Infiniti asks that retailers inspect the windshield of any affected vehicles that have already been repaired to date for cracks or chips associated with this repair. If damage is present, retailers should submit an order for a new windshield by Monday, March 20, 2017.

Retailers are advised to claim windshield repair, if necessary, under normal warranty.

Thank you for your prompt attention to this matter.