

**Gilliam, David**

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**From:** NNA Service Actions & Campaigns  
**Sent:** Friday, January 20, 2017 4:56 PM  
**To:** \*NNA NIS FOMs; \*NNA NIS CEM; \*NNA NIS RAM; \*NNA NIS ROM; \*NNA NIS ADM;  
\*NNA NIS DOM  
**Cc:** \*NNA NIS Service Actions & Campaign Announcements; \*NNA NIS AGMs; \*NNA NIS RVP; Ghajarieh, Ashkan; \*NNA DIST NIS-DistAll; Shirley, Scott; Broyles, Micah L (EXTERNAL); Bush, Paul (EXTERNAL); Lacy, Doris (EXTERNAL); Baker, Nancie L (EXTERNAL); Dominguez, Audra; Matthews, Sharon (EXTERNAL); Sinclair, Kelly (EXTERNAL); Davis, Derek; Batdorf, Jesse; Dilks, Nicole (Nikki); Barton, Tony; Katz, Ron; Wallwork, Tim  
**Subject:** ACTION: AFTERSALES: DEALER SUPPORT: LAUNCH PC543 - 2017 Rogue TPMS Initialization - SA - Dealer Announcement and ESM Procedure

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

## **Nissan Aftersales Division**

### **Electronic Field Communication**

#### **ACTION**

**Date:** January 21, 2017

**To:** FOMs, DOMs, RAMs, ROMs, CEMs & ADMs

**Subject:** **LAUNCH PC543 - 2017 Rogue TPMS Initialization - SA - Dealer Announcement and ESM Procedure**

**ACTION: FOMs & DOMs are asked to work with their dealers to ensure they are aware of this new service action and remedy any affected vehicles in their inventory.**

<b>Affected Models/Years:</b>	<b>Affected Population:</b>	<b>Dealer Inventory:</b>	<b>SERVICE COMM Activation date:</b>
MY2017 Rogue (T32)	NA	745	January 21, 2017

#### **Detailed Information:**

Nissan is conducting a dealer inventory service action to initialize the Tire Pressure Monitoring Sensors (TPMS) on approximately **745** specific MY2017 Rogue (T32) vehicles. No parts are required for this action.

#### **What Dealers Should Do:**

1. Verify if vehicles currently in dealer inventory are affected by this inventory service action using Service Comm I.D. PC543.

- **New vehicles in dealer inventory can be also be identified using DCS (Sales-> Vehicle Inventory, and filter by Open Campaign).**
  - Refer to NPSB 15-460 for additional information

2. Use the attached Electronic Service Manual (ESM) procedure to initialize the TPMS.

**Note:** Dealers should continue to check new arriving inventory for applicability.

3. Dealers are requested to remedy any affected vehicle in dealer new or pre-owned inventory to ensure customer satisfaction.

**CLAIMS INFORMATION**

Submit a Campaign (CM) line claim using the following claims coding:

CAMPAIGN (CM) I.D. #	DESCRIPTION	OP CODE	FRT
PC543	Initialize Four (4) TPMS Sensors	PC5430	0.2 hrs.

**Thank you for your prompt attention to this matter.**

**NISSAN NORTH AMERICA, INC.**  
Aftersales DIVISION

**Attachments (1):**

1. Dealer Announcement and Procedure

**Dealer Communication:**

This information will also be posted to NNAnet, and Dealer360 beginning January 21, 2017.

- ASIST – Go to “Tech Support Info” on the left column of the ASIST opening page. Under “Tech Support Info”, select “Inventory Vehicle Actions”. A new window will open where you may access the technical procedures.
- NNAnet.com – This procedure can be found on NNAnet.com under My Documents in the following categories:
  - Parts>Campaigns>
  - Sales>Campaigns>
  - Service>Campaigns>
    - **PC543**

Dealer personnel in the following positions will receive direct email notification of this notice using the email address entered into NNAnet.

Position Name
Assistant Parts Manager
Assistant Service Manager
Dealer Principal
Executive Manager
General Manager
General Sales Manager

<b>Sales Manager</b>
<b>New Car &amp; Truck Sales Manager</b>
<b>Part &amp; Service Director</b>
<b>Parts Director</b>
<b>Parts Manager</b>
<b>Service Advisor/Consultant</b>
<b>Service Advisor/Consultant – Express Service</b>
<b>Service Director</b>
<b>Service Manager</b>
<b>Used Car/Preowned Sales Manager</b>
<b>Warranty Administrator</b>

If any dealers are not receiving this information via email from the [campaignannouncements@nissan-usa.com](mailto:campaignannouncements@nissan-usa.com) mailbox, please check spam folders and enable their inbox to process these emails as a safe sender. All dealer email addresses for these positions are taken from the dealer portal (NNAnet) and updated regularly. Dealers should verify the dealer portal administrator has the current contact information entered for these key positions to ensure information is received.

Please cascade as necessary.

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**Division:** Aftersales  
**Department:** Dealer Support