

**TECHNICAL SERVICE BULLETIN****Hybrid/Energi - Illuminated Malfunction Indicator Lamp (MIL) With Diagnostic Trouble Code (DTC) P0071****17-2072**

21 April 2017

Model:

Ford
2017 C-MAX
2017 Fusion
Lincoln
2017 MKZ

Issue: Some 2017 C-MAX/Fusion Hybrid/Energi and MKZ Hybrid vehicles may exhibit an illuminated MIL with DTC P0071 stored in the powertrain control module (PCM). This DTC can be set after the vehicle is stored inside a warm location for several hours and then driven on a cold day. Under these conditions the PCM may see a temperature sensor concern when it first compares the ambient air temperature (AAT) sensor to other engine temperature sensors and set the DTC.

Action: Reprogram the PCM to the latest calibration using Integrated Diagnostic System (IDS) release 104.04 or higher. Make sure you are connected to the internet when entering module programming to obtain the latest updates. Calibration files may also be obtained at www.motorcraftservice.com.

Warranty Status: Eligible Under Provisions Of New Vehicle Limited Warranty Coverage And Emissions Warranty Coverage Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

Labor Times

Description	Operation No.	Time
2017 Fusion Hybrid and Energi, CMAX Hybrid and Energi, MKZ Hybrid: Reprogram the Appropriate Modules As Required By the Software Update Includes Time to Clear Codes (Do Not Use With Any Other Labor Operations)	172072A	0.5 Hr.

Repair/Claim Coding

Causal Part:	RECALEM
Condition Code:	42

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