



Ferrari North America

Technical Information

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Model Type: All
Subject: New Power 15 Service

Ferrari S.p.A. has decided to extend the Power coverage program up to the vehicle's 15th (fifteenth) year of age, with the **New Power15** service.

New Power15 Service

The New Power15 service has been introduced to offer the possibility of extending the coverage from the vehicle's 12th (twelfth) year of age up to the 15th (fifteenth) year.

Coverage

The New Power15 service coverage is similar to previous services as far as the period of coverage is concerned. Coverage will last 12 months and can be renewed annually for a maximum of three years.

Activation of the service may be requested from the 11th (eleventh) year and up to one day before the 14th (fourteenth) year of age since coverage cannot exceed the 15th (fifteenth) year of age.

A request to enter the start of coverage date into the system cannot be made more than 30 days before the start date.



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The coverage offered by the **New Power15** service is restricted to the following components ONLY:

➤ **Engine:**

- Engine crankcase and all internal components
 - Cylinder head(s) and valvetrain
 - Oil radiator(s)
 - Oil sump and Oil pump
 - Variable Valve Timing Adjuster
 - Solenoid valves
- (Oil seals and oil leaks in general are excluded)

➤ **F1/Mechanical gearbox**

- Gearbox casing and differential housing(s), including all internal components;
(Excluding E-diff, control and hydraulic part)
- F1: Power Unit, electric pump, valves, actuator, selected and engaged gear sensor
(Oil seals and Oil leaks in general are excluded)

➤ **DCT gearbox:**

- Gearbox housing, including all internal components
 - ECU
- (Oil seals and Oil leaks in general are excluded)

➤ **Power Transmission Unit:**

- PTU: Including all internal components
 - ECU
- (Oil seals and Oil leaks in general are excluded)

➤ **Suspension and steering:**

- Complete steering box
 - Power steering pump (excluding drive belts)
 - ECU for controls on steering wheel
- (Oil seals and Oil leaks in general are excluded)



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- Labor relative to the removal/installation and replacement of the aforementioned components

Please see the general Power contract, version updated April 2017, and subsequent updates for full details on conditions.

The new table of possible coverage based on the vehicle's age is shown below.

Possible Coverages				
Vehicle age				
1 st - 3 rd	4 th	5 th	6 th - 12 th	12 th - 15 th
Commercial Warranty	Extended	Extended	New Power	New Power15
Commercial Warranty	Extended	New Power	New Power	New Power15
Commercial Warranty	New Power	New Power	New Power	New Power15

Existing services will however remain unchanged when the New Power15 service is introduced.



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Contract

The existing Power Service Booklet will no longer be used.

The new contract can be viewed and printed in the section: “**Documents–Aftersales** ” -> “**New Power15**” (Fig. 1). For this service the new contract version 04.2017 and subsequent updates must be used.

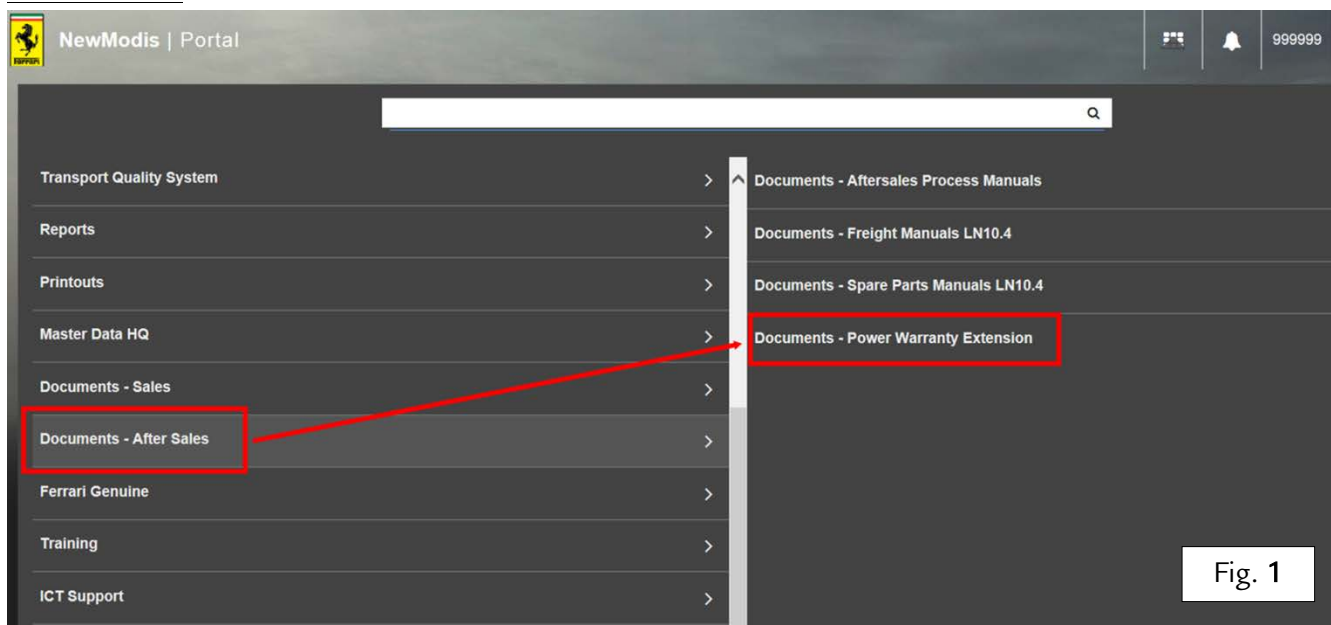


Fig. 1

Service activation and terms and conditions

Activation of the service is subject to approval by Ferrari S.p.A. upon verification of the requisites defined.

The activation process and relative documents to be attached remain unchanged.

The customer loyalty program offering discounts remains valid. Bear in mind that in order to access discounts, the end date of previous coverage must coincide with the start date of the newly activated coverage on which the discount is requested.

The New Power15 service price list is the same as the New Power price list.

Procedure on ModisCS

As previously mentioned, the activation procedures remain unchanged with the exception of printing the new contract.



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Since the contract cannot be updated in Old ModisCS because transfer to the New Modis system is imminent, the new contract can be printed from the attachment section “Documents–Aftersales” –> “New Power15” – Fig. 1.

- IMPORTANT -

Note that a system-activated coverage is not valid if there is no contract; the updated version of the contract must be used and signed by the customer.

Claim reimbursement

The following cost codes must be used in claims:

- 40 for vehicles covered by the New Power15
- 42 for vehicles covered by the New Power15 Approved

General notes

Ferrari S.p.A. reserves the right to discontinue this service for vehicles sold by Dealers/Importers failing to comply with the conditions and instructions of the program.

Furthermore, in cases of vehicles not complying with the defined requirements and/or subject to fraudulent claims/registration, Ferrari S.p.A. reserves the right to charge the Dealer/Importer for any costs incurred, and for all subsequent costs incurred during the remaining period of the vehicle’s coverage.

Ferrari S.p.A. RESERVES THE RIGHT TO CANCEL, CHANGE OR INTERRUPT THIS PROGRAM AT ANY TIME with the understanding that all vehicles then included in the program will continue to be covered until their respective expiration date.

Please inform all relevant personnel of the new coverage service and address any queries to SatService@ferrari.com

Thank you for your co-operation.