



Ferrari North America

Technical Information

Date: March 2017
Bulletin #: 2409
Campaign #:
Supersedes:
Section: 10

Subject: New time creation request function on NewModis

Please note that in the **February 2017** update to the Technical Documentation which can be found on NewModis, a new function has been added to the S.T. schedule section which can be used by Dealers to request the code and time required for intervention on the operation codes "9.99.999.0" (operation not available) for the components in question by following the procedure outlined below.

Next to the operation code 9.99.999.0 for the component in question, there will be a new button as shown in Fig. 1 in the "Info" column.

Pos.	D.C.	L.C.	Info	Time	Description D.C._Description L.C.	C.C.	C.E.	Fig. 1
0006	1.40.557	1.40.557.0		11.65	Fuel Delivery Underfloor Pipe_Fuel Delivery Underfloor Pipe - R. & R. or Replace	all equipments	complete car	
0007	1.40.561	1.40.561.0		0.85	Pipe from Underfloor Pipe to Shield_Pipe from Underfloor Pipe to Shield - R. & R. or Replace	all equipments	complete car	
0008	1.40.558	9.99.999.0		0.0	Pipe from Fuel Tank to Vapor Trap_Operation not available	all equipments	complete car	
0009	1.40.534	1.40.534.0		2.0	Feed Pipe for High Pressure Fuel Pumps_Feed Pipe for High Pressure Fuel Pumps - R. & R. or Replace	all equipments	complete car	
0010	1.40.558	1.40.558.0		0.1	Fuel Level Device Plug_Fuel Level Device Plug - R. & R. or Replace	all equipments	complete car	

When this button is pressed, an email is automatically created using the email client on the PC that is being used to consult NewModis, with recipient FGT-SATWarranties@ferrari.it and a copy sent to techdoc.ferrari@star-group.net which contains all the information (vehicle model, defective component code, spare parts table no. and position in table) required for coding and time creation.

- IMPORTANT -

Send the email exactly as it has been automatically precompiled; DO NOT modify the recipients and the text of the email for any reason whatsoever.

An email will then be sent to the Dealer by techdoc.ferrari@star-group.net containing the code and time required for intervention so that the warranty can be entered.

As far as updating the S.T. Schedule on NewModis is concerned, this will be done on a monthly basis since it is linked to monthly updating of the Technical Documentation.

Thank you for your co-operation.