



Ferrari North America

Technical Information

Date:	March 2017
Bulletin #:	2408
Campaign #:	
Supersedes:	
Section:	9

Model Type: All
Model Year: All
Subject: Replacing Windshield

In the event of windshield issues not caused by outside influence on vehicles still covered by the Manufacturer's Warranty or with valid Extended Warranty Service Coverage, please proceed as follows:

- With the windshield still installed on the vehicle, carry out the checks on the windshield and take photographs of the crack line as indicated in the “**Windshield Information Checklist**” attached to this document.
- Remove the windshield.
- Perform the checks on the **windshield** and take the relative photographs as indicated in the “**Windshield Information Checklist**” attached to this document.
- Remove the sealant from the seat of the windshield on the bodyshell, then clean thoroughly.
- Perform the checks on the **windshield seat ribs** on the bodyshell and take the relative photographs as indicated in the “**Windshield Information Checklist**” attached to this document.
- Open an ROL and attach the completed “**Windshield Information Checklist**” accompanied by the photographs requested.
- Follow the Parts return from Network procedure to return the replaced windshield to the factory.

- IMPORTANT -

Warranty claims for the replaced part will be rejected if the aforementioned information provided to Ferrari is not complete or correct.

Thank you for your co-operation.



Windshield Information Checklist

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Chassis number:

Model:

Vehicle production date:

Dealer:

Vehicle mileage (Km):

ROL number:

Compile the "Notes" fields below if any defects are found.

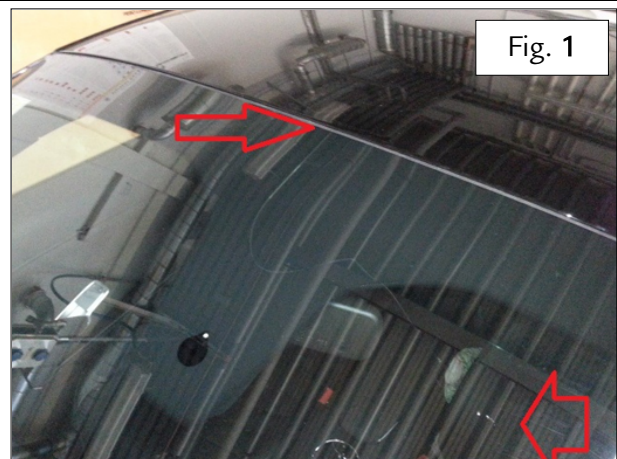
Attach all the requested photographs to the ROL

Attach this Checklist to the ROL

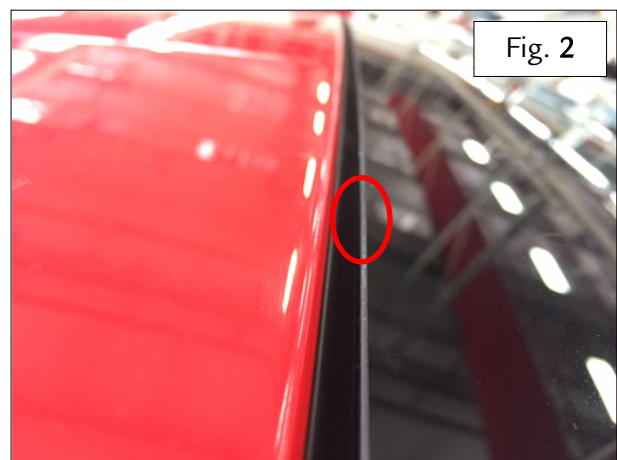
On WINDSHIELD installed on vehicle

1. - Before removing the windshield:

- Take high definition photographs of the crack line in the windshield from outside the vehicle and from inside the vehicle (Fig. 1).



- Determine if the crack line originates from the edge of the windshield (Fig. 2).
- Take a high definition photograph of the edge of the windshield in the vicinity of the crack line (Fig. 2).



Notes:



Windshield Information Checklist

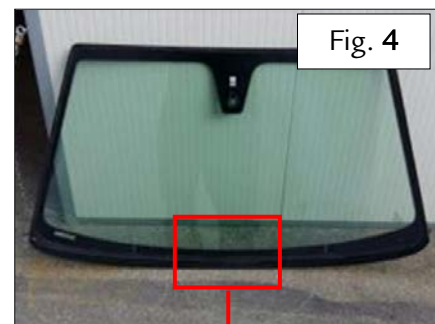
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On WINDSHIELD removed from vehicle

2. – After removing the windshield from the bodyshell:

- Check whether the cut bead of sealant material is adhered correctly around the entire perimeter (Fig. 3) on both the bodyshell side and the windshield side.
- Take high definition photographs of the cut bead of sealant material on both the bodyshell side and the windshield side (Fig. 3) (take several photos of the beads from different angles, and take detailed close-ups)
- Check that on both the bodyshell side and the windshield side, in the area around the crack line, the cut bead of sealant material is uniform and uninterrupted with no gaps or bubbles.
- Take high definition photographs of the cut bead of sealant material on both the bodyshell side and the windshield side in the area around the crack line.
- Check that at the center of the bottom edge of the windshield (Fig. 4), the cut bead of sealant material is evidently thicker, demonstrating that it was overlapped correctly during application to close the perimeter (Fig. 5).
- Take a high definition photograph of the overlapped bead at the center of the bottom edge of the windshield (Fig. 5).



Notes:



Windshield Information Checklist

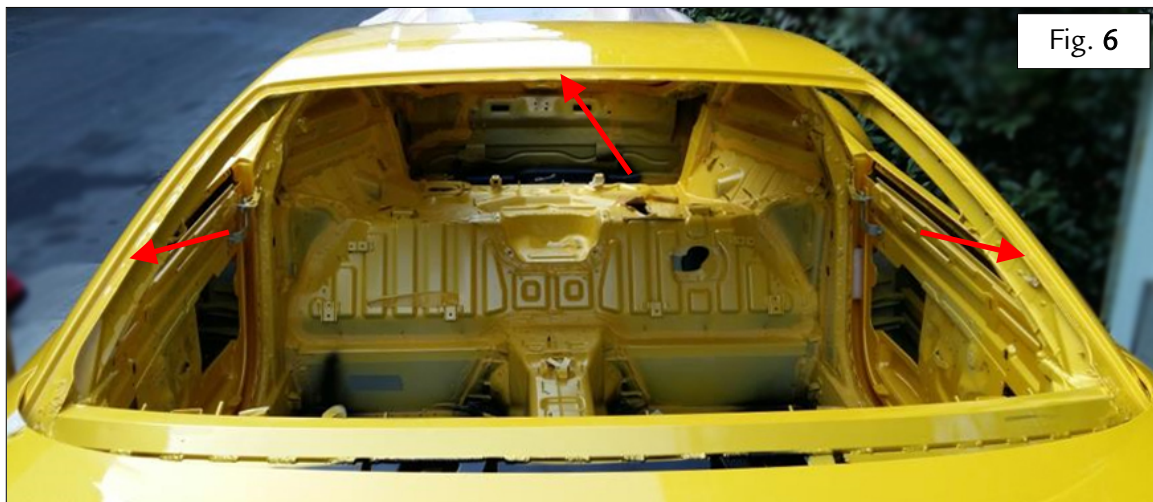
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On WINDSHIELD SEAT RIBS on bodyshell

3. – After removing the sealant from the windshield seat on the bodyshell and cleaning thoroughly:

- Check that the three ribs onto which the windshield is bonded are straight and not excessively undulated (Fig. 6).
- Take high definition photographs of the three ribs onto which the windshield is bonded (Fig. 6)
(take several photographs of the ribs from different angles)



Notes:



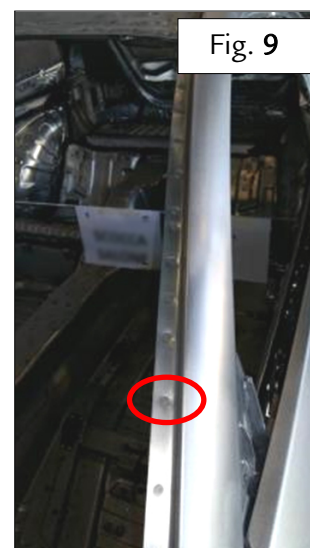
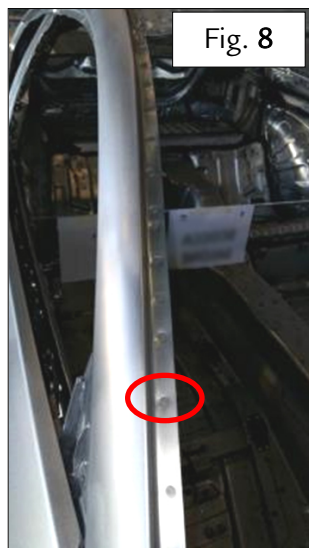
Windshield Information Checklist

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On WINDSHIELD SEAT RIBS on bodyshell

- Check that the rivets near the crack line in the windshield are installed correctly and do not protrude from their seats (Fig. 7-8-9);
- Take high definition photographs of the rivets in the area around the crack line.



Notes: